A Look Inside the Future Site of Facilities Services

Plans are still in the early stages for the future site of Facilities Services, a former precast building on Sutherland Avenue.

While the main external structural elements of the building will remain, demolition on the interior structure of the building could start as soon as the first of the year.

Check the next edition of the Facilitator for more updates on the building’s progress.

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This will be the front of the building with the historic mixer, which will remain. The office entrance will be directly to the left of the mixer building and the loading dock and shop entrance will be to the right.

(Right) The plans show the area immediately in front on the left as the office area. The area at the back, furthest away, is planned for the “machine shop.” This is where all the shop equipment will be located.

Inside and to the right of the main truck entrance, where the loading dock will be. The preliminary plans have this as mainly Central Supply and shop stock.
Letters of Appreciation:

Facilities Services:
I was on campus until after game time on Saturday and noticed the trash that people had thrown down and thought to myself what a job it was going to be to clean it all up. I just wanted to let you know how much I appreciate arriving to a clean campus today (and every day). I know that lots of people work late into the night to keep the campus clean. They do a great job. Many thanks.

-Carol Yates

Building Services:
I am writing to express how impressed I am with Mr. Widener. He cleans the offices on the 4th floor of Austin Peay Building. This man is amazing. Since he has been here the ladies room is the cleanest I've ever seen it. We have not run out of paper towels or toilet paper since he has been working here and he is a joy to speak with. He is very respectful and seems to enjoy his work. Our floors are kept clean and all of the garbage gets emptied. I cannot express to each of you how nice it is to come into a clean office and bathroom each day. Mr. Widener is an absolute JOY!

Thanks so much,
Alecia M. Davis

Lock & Key Shop:
We asked for a difficult job to be accomplished and it was handled very professionally and proficiently. Our highest praise and thanks go to the key shop.

-Janet Coward

They were very helpful and knowledgeable. It made the process very smooth.

-Spence Meyers

Building Finishes:
Great Job and Excellent Turn-Around Time on Project. Many Thanks,

Robert Osborne

 Didn’t expect it to be completed so soon after I had submitted my request! That’s awesome work! Thanks so much to the courteous team.

-Becky Powell

Sign Shop:
Steven is always nice and helpful. Thanks!

-Rebekah Page

AC Shop:
We appreciate all the work that was done by the Facilities group!

-Joan Viola

Chuck Thompson Awards

The 15th Annual presentation of the Chuck Thompson Facilities Services Outstanding Employee Awards was held October 30.

Chuck Thompson was a department Assistant Director until his retirement in 1976 and the award was created by his children in memory of their parents and to recognize two employees who have rendered particularly exemplary, meritorious and unselfish service to the University of Tennessee community.

Two awards are given every year, one from the skilled craft areas and one from the clerical/service areas, and each recipient must have at least 10 years of service with the department.

This year’s winners were Jason Staley from Air Conditioning Services and Sherrill Cox from Administrative and Support Services.

Jason, a Heavy Duty Mechanic, has served the department for more than 17 years. He received several nominations.

Some of the comments included—“Jason strives to be all he can be.” “He will take on any challenge you lay in front of him and he never backs down—we call this his bulldog mode,” and “He is one of the best mechanics who has worked at Facilities Services.”

Sherrill, a Program/Resource Specialist, has served the department for more than 12 years. She also received several nominations.

Some of the comments included—“She has a wealth of knowledge and is never too busy to show someone how to do something the right way.” “She is a definite asset to Facilities and the University as a whole,” “Sherrill is one of the most dedicated employees I have met.”

Jason and Sherrill were chosen as the recipients of the awards by a committee comprised of Brooke Stevenson, Danny Pritchard, Jackie Summey, Tracy Ridings and Suzanne Rimmer.

The committee received a total of 68 nomination forms and 36 individuals were nominated for the award.

Thank you to everyone who attended the event and to everyone who supported outstanding Facilities employees by submitting nominations.

Holiday Closure Schedule

Thanksgiving: Thursday and Friday, Nov. 28 and 29
Winter Holiday: Monday, Dec. 23—Friday, Dec. 27
New Year’s Day: Wednesday, Jan. 1
Facilities Services at Fall Festival

Thank you to everyone who stopped by the Facilities Services booth at the 2013 Fall Festival in October! We received a lot of great feedback from attendees while getting the word out about everything our department has to offer. Thank you again for all your support!
In today’s world, fulfilling the University of Tennessee’s mission to educate, discover and connect would not be possible without computers and information technology. From virtual classrooms to paperless record-keeping, our University’s daily functioning depends on the countless electronic devices and data we take for granted in doing our jobs.

What we can’t take for granted is the security of University data. The unique circumstances of the higher education environment pose special challenges to our efforts to maintain data security.

Our information systems are used to produce and archive intellectual property and research, to process credit card transactions and medical records, and to function as an Internet service provider to tens of thousands of employees, students and visitors to our facilities. These and the many more necessary functions of our information technology mean we face a complex need for security, balanced against the need to have resources that also are open to a diverse array of users.

From the Internet, we face increasing threats from malicious cyber-attacks, loss of privacy from spyware and adware, and identity theft and fraud.

“Stop.Think.Connect.” is a national effort coordinated by a coalition of private companies, nonprofits and government organizations to help all digital citizens stay safer and more secure online. Details and more information are here: [www.stopthinkconnect.org](http://www.stopthinkconnect.org)

The Multi-State Information Sharing and Analysis Center is conducting a national Cyber Security Pledge campaign to help users understand good Internet safety practices and affirm a commitment to online safety. Learn more at: [msisac.cisecurity.org](http://msisac.cisecurity.org)

The UT System Administration Information Security Office website also has links to IT security resources and to your local information security information pages at: [security.tennessee.edu](http://security.tennessee.edu)

Please visit these organizations’ websites to learn more about information security and to put that knowledge into practice in your workplace and at home.

**Stay Safe Online**

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**Congratulations Ethel!**

Send Roses Award recipients are employees who demonstrate outstanding courtesy and customer service.

Each month, a new honoree is named and October’s Send Roses Award was given to Ethel Brown from Facilities Services!

Ethel received roses, a framed certificate, a gift certificate to the UT Book and Supply Store and a reserved parking spot on campus for one month. Congratulations Ethel!

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**BIG ORANGE FRIDAY**

**EVERY FRIDAY**

Would you like to submit an idea for the next Facilitator?

Contact Brooke Stevenson at 974-7782 or bsteve14@utk.edu

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Would you like to submit an idea for the next Facilitator?
Marking 45 Years of Service

David Brown has seen a lot of changes at UT over the years, but one thing remains constant—his appreciation for the work he does here.

Brown, who currently drives the UT Recycling truck, recently celebrated forty-five years with the university.

The Knoxville native began his career at UT right after he graduated from East High School, now Austin-East High School, in 1968.

"I have worked all of my life," Brown said. "That is just me, I don't mind working and I like it here."

Throughout his years in the Facilities Services department, Brown has performed custodial work at Neyland Stadium, waxed and stripped floors in buildings throughout campus, and now has found a home in UT Recycling.

Brown has been driving the UT Recycling truck for about ten years, ever since then-recycling coordinator Sarah Surak approached him with the opportunity.

“She made the route sheet for me and let me run it the way I wanted,” Brown said. "It is basically the same way now.

“I drive the big recycling truck every day.”

Brown’s recycling route and his appreciation for UT are two of the few things that have stayed the same during his forty-five years of service.

Andy Holt was the university president when Brown began at UT, and there have been nine successors since.

Brown has seen the football head coach position change hands ten different times.

He has also watched the campus expand since the 1960s with the addition of several new buildings.

"One thing that sticks out is all the new buildings," Brown said. "The Communications Building wasn't here when I started; neither were the Andy Holt Tower or the G10 parking garage.

“Hodges Library has also gotten bigger, a lot bigger.”

Despite his more than four decades of service, Brown doesn’t have any plans to slow down—not completely, anyway.

"I have thought about retiring, but even if I did I would like to stay on part time," he said. "I don't think I could do without working."

One thing he does look forward to is spending more time antiquing with his wife, Judy. The couple has two children and four grandchildren.

“Judy and I have been together for forty-four years,” he said. “The first vacation time I took was for our honeymoon.”

Brown admits he is not quite sure what he would do if he fully retired.

“If I left it would be like a piece of the puzzle was missing,” he said.
Thank you to everyone who donated coats for Coats for the Cold! Facilities Services collected more than 50 coats this year for those in need!

Please Welcome Our New Employees

Jessica Widener—Service Aide I
Dennis Owens—Electrician I
Birhane Tsfamariyam—Service Aide I
Ardis Stone—Service Aide I
Cory Beets—AsstGenMntSkillCraft
Charles E. Bryant—Service Aide I
Naomia Holloway—Service Aide I
Joseph Suits—Service Aide I
Rosario D. Martinez—Service Aide I
Lawrence Love—Service Aide I
Melissa Ingram—Service Aide I
Toni Hearon—Service Aide I
Michael Reed—Heavy Equipment Mechanic
Preston Jacobsen—Sustainability Manager
Chad Burris—Senior Air Conditioning Specialist

New Sustainability Manager Aims to Seize Opportunities

New Sustainability Manager Preston Jacobsen is eager to implement a variety of initiatives on the large scale the University of Tennessee's campus affords.

Coming to UT from Haywood Community College in North Carolina, Preston hopes to impart an ownership mentality to students, faculty and staff here in Knoxville with the goal of increasing awareness of sustainable efforts and opportunities.

“The SEC pride is something that I wanted to see if I could tap into and ride that wave,” he said. “We are very proud folks and I want to engage on that scale.”

In an effort to connect with UT students, Preston plans to utilize different technologies, such as the development of a sustainability mobile app, with the goal of increasing awareness and reducing utility cost through engagement.

See SUSTAINABILITY on Page 9

New Equipment Training

Eight Zone Maintenance and STAR employees attended training for IRD Balancing Model 258 in November.

Zone Maintenance recently purchased this piece of technical equipment to help maintainers repair machines that have balance issues.

Maintainers will use the machine to stop early failure in its tracks. The equipment can tell you if your machine has excessive vibration and balance issues, then guide you to make a repair which will prevent failure.

Those who were in attendance included Cecil Woody, Jonathan Hutsell, Theresa Furbush, Tim Thompson, Mark Wagner, Dale Hurst, Ronald Gibson and Steve Henry.

Uniforms (processing, ordering, data entry, problem resolution, etc.) is now being handled by Amanda Ruelle in the Business Services office (room 107). If you have any questions, you can contact her at 974-2802 or email her at aruelle@utk.edu

Congratulations on Your New Position

Steven Bodenheimer—Senior Line Installer
Dustin Johnson—Lawn Aide I
Samuel Enea—Lawn Aide I
Jonathan Christmas—Lawn Aide I
Tony Cansler—Lawn Aide I
Evan Atchley—Lawn Aide I

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UT fans recycled their way to 2nd place in the Southeastern Conference for Game Day Recycling Challenge 2013, a friendly recycling competition among U.S. colleges and universities.

From franks to French fries and bottled water to beverage cans, college game days produce a large and valuable volume of recyclable material. UT Recycling took on the challenge to increase recycling and composting at football games, to shrink its environmental footprint, and to broaden sustainability efforts.

UT Recycling ranked first place in organics recycling (composting) and second place in all of the other four categories — diversion percentage, waste minimization, per capita recycling, and greenhouse gas reduction for the SEC. From the first five home games, UT recycled 111,487 pounds of material, with 38.39 percent being the highest diversion rate.

“Every Game Day is an opportunity to improve what didn’t work well in the past, and to try new methods of collection,” said Bea Ross, UT Recycling’s outreach coordinator and Americorps member. “Every Game Day is a challenge, but one that can be overcome with support and participation.”

UT Recycling averages 20-30 volunteers per game on Saturdays. On Sundays, ten UT Football players dedicate their morning to helping volunteers remove recyclables from the stadium.

“Working with the football players has been great, but what I enjoyed most about it is having them work and interact with our other student volunteers,” Bea said.

UT Recycling has been working with UT Athletics, Good Sports Always Recycle, and Aramark to simplify and increase recycling and composting efforts on Game Days.

This year, UT introduced 14 dumpster locations throughout the designated tailgating areas, where fans were asked to bring their bags of recyclables before or after the game. Next year, Aramark Concessions will transition to using plastic cups to serve beverages in Neyland Stadium, as the paper cups used now are not recyclable.

UT Recycling hopes to see Neyland Stadium achieve zero-waste by the year 2015.
Roger McDonald and his wife, Donna, are currently organizing the fifth annual Ryan McDonald Toy Drive.

Ryan, Roger’s nephew, was killed tragically during a shooting at Central High School in 2008 when he was 15 years old.

To honor Ryan’s memory, as well as his aspirations to become a children’s counselor, toys are collected every year in his name.

The annual toy drive benefits Helen Ross McNabb and Child & Family of Tennessee.

If you would like to make a donation, please bring unwrapped new toys to the collection box in the main Facilities Building lobby. Donations can also be given at all Knox area Ingles grocery stores—Powell, Halls, Karns, Farragut and Merchants Drive.

All toys must be donated by Sunday, December 15.

Ed Maples will be out of the office for six weeks until January 6. During this time he will undergo a double knee replacement. Everyone is asked to please address any concerns to the crew in Central Supply.

Get well soon Ed!

Kudos to the Air Conditioning HVAC Controls Team for the job they did during the Heat/A-C swap overs, and in general for the job they do keeping the folks on campus comfortable and satisfied in the many buildings they work in on a daily basis. They answer complaints and keep the many control systems up and running. Thanks Steve Costner, Greg Parton and Robert Patty!

-Wally Beets, General Superintendent

November 11 through 13 Facilities Services began a daunting task to give the marble at the LAW College a renewed shine.

With the assistance of a consultant, Randall Hanson Jr, Kevin Summit, Terry King, and Frank Wren were able to complete the task in time for a prestigious event for the Law College which took place November 14 through 16.

In addition, thank you to the entire team for their efforts in cleaning the rest of the building, and leaving a good impression by all—Donna Smith, Carrick Brown III, Diane Vincent, Hattie Blair, India McAfee, Jean Allred, Radomir Grabundzua, and Salah Gazaar.

Reminder: Everyone is asked to please write their full legal names when filling out any forms, like absence requests, cap or t-shirt forms, etc.

Also, when filling out absence requests, everyone is asked to please print their names clearly next to their signatures.

Thank you for your help!

HAVE A COMMENT/CONCERN?

The Employee Comment Box is located next to Facilities Services Room 107.

We look forward to hearing from you!
Dedication of Pat Summitt Plaza

Congratulations to everyone who contributed to the creation and dedication of the Pat Summitt Plaza.

Thank you to all who made the project such a great success: Ted Murphy, Bethany Morris, Roy Warwick, Jason Cottrell, Harley Finley, Larry Stalans, Duane Atkins, Tony Aparijo, Dustin Johnson, Mike Steeves, Willie Battle, Don Taylor, Kaleub Baker, Kim Gregg, Evan Atchley, Cesar Penalba, Ron Couch, Michael Kennemore, Robert Clark, Fred Mikels, Bucky Bayless, James Rose, Steve Bodenheimer, Rick Cannon, Preston Cooper, Mike Tackett, Chris Webb, Justin Treece, Rado Psar, Dennis Owens, Joshua Smith, Dennis Lee and the Rapid Response Team.

Employee ESL Class Slated

The Training Department has been working with the UTK English Language Institute (ELI) for several months to get an English class started for those employees who speak English as a second language.

Through surveys with the employees, and emails back and forth with ELI, Training is close to launching a class for at least 12 employees.

Classes will start in January 2014, the cost will be minimal, however the benefits will be long lasting and impact our department in a very positive way.

If you are interested in this class, please let Training know as soon as possible, so you can fill out the survey and get on the list to attend the class.

As of now, the class will meet Monday, Wednesday and Friday from 3 to 4 p.m.

For more info contact Abby at laberdee@utk.edu.

SUSTAINABILITY

Continued from Page 6

“I’d like to see more engagement with the students,” he said. “I hope to make people more aware about sustainable efforts.”

Through this increased awareness, Preston hopes the campus community will own sustainable ideas and initiatives.

“If I can show you the way and I can teach you how to do that task or use a certain technology or practice and you own it, then I’ve done my job because you will continue that task,” he said.

Aside from outreach, another focus in the Office of Sustainability is the collection and analysis of data.

The office will soon collect both utilities and operational data to better understand the scope of energy usage with the objective of making improvements whenever possible.

To couple student involvement with data collection, Preston plans to implement living laboratories on campus and in the Knoxville area.

“Living labs give the opportunity to do research on our own campus using in-house resources and tapping into that already invaluable knowledge of campus,” he said.

One of the benefits of living laboratories, according to Preston, is the opportunity for students and staff to conduct projects and research while here on campus which can result in improved sustainable efforts.

Now that Preston has been on campus for a few weeks, he is eager to tap into the campus’s potential.

“I think there are very exciting opportunities that UT can afford in sustainability,” he said.
Happy Birthday!

December

JOHNNY MAYOR  12/1
BEAU BAKER  12/2
TOMMY OAKLEY  12/2
TERRY MIOLEN  12/2
CHRISTOPHER FAULKNER 12/3
ANTHONY APARJO 12/3
STUART MITCHELL 12/4
JOSHUA SMYSER 12/6
KASONDRA TATUM 12/6
JONATHAN PARIGIN 12/7
TIONA HICKMAN 12/7
ARLENE HOLT  12/7
GARY NICHOLS  12/7
CHRISTOPHER BEST 12/9
KAYCE MILLER  12/12
LISA WARD  12/14
JOEL TOMLINSON 12/14
SHERRI SATTERFIELD 12/14
LUTHER HOLLOWAY  12/14
DAVID WRIGHT JR 12/14
SHANNON WHITEHEAD 12/15
LEON CANNON  12/15
AURA SANTACRUZ CASTANEDA12/17
TIMOTHY BROOKS 12/17
BARRY MITCHELL 12/17
LACY SYKES  12/18
CESAR PENALBA 12/18
RANDALL NICLEY 12/19
LISA LEE  12/19
MICHAEL STEEVES 12/19
ROBERT PATTY 12/20
ANN FREE  12/21
IAN CULVER  12/23
EDWARD JETER 12/23
KENNETH KECK JR.  12/23
CLARENCE BOWLES JR 12/24
TRAVIS WOOD  12/25
CHRIS MABE 12/25
CHRISTOPHER SMITH 12/25
DAVID CRIGGER 12/25
CARL WEAVER  12/25
TIMOTHY WIDENER 12/27
STEPHANIE WOODLE 12/28
BRANDI GALVAN 12/28
WESLEY WILLOUGHBY 12/28
RANDALL CARVER 12/28
THOMAS EMMERT 12/29
MICHAEL DAVIS 12/29
JASON COTTRELL 12/29
EDWARD MCDANIEL 12/29
DARYL ROE  12/29
LAUREN CHRISTIAN 12/30
CLINTON OWENBY 12/30
TIMOTHY HARRIS 12/31
PETULA HOWARD 12/31

January

NAHIMANA CLAUDINE 1/1
KASIM HUSSEIN 1/1
JOSEPH NIYONZIMA 1/1
NTIRANDEKURA MARIA 1/1
JOHN LOGAN  1/1
MAHMoud DALAL  1/1
SABA ABDEL KADIR  1/1
NZOHAfOMINAMA JOSEPH 1/1
WILLIAM PACE  1/3
VERONICA HUFF 1/4
DAVID SPERLING 1/4
EDWARD HIBBERT 1/5
DANIEL ATKINS 1/6
WANDA SMITH  1/7
EVGHENIA SEVASTIANOVA 1/7
TAMI WYLIE  1/8
RANDY GENTRY 1/8
JOSEPH KIMBROUGH 1/8
QUINTON NUNN  1/10
FRED WOLFENBARGER 1/10
DEWAYNE DOANE 1/10
BRENDA KIRBY  1/10
SAMUEL MILLER  1/11
MICHAEL WELESKI  1/12
ROY BRITT  1/12
LEO PEDIGO  1/12
WILLIAM FOX  1/13
ROBERT CLARK  1/14
STEPHEN FOLLUM 1/15
TRACY FALLS  1/15
BELINDA MOORE 1/15
STEVEN FOLLUM  1/15
DAVID BRYAN  1/15
JOE WAYMAN 1/16
KYLE DELONG  1/16
RUTH LARSEN 1/17
SCOTTY RICHARDS 1/18
PATRICK PARDEE 1/18
STEPHEN BROWN 1/19
MICHAEL Merna  1/19
JACOB NANCE  1/20
RONALD SANDS 1/21
JEROMEY WHITE 1/22
CHRISTOPHER LEE 1/22
BILLY KING JR  1/24
TAYLOR ADAMS  1/25
JUDY JONES  1/25
FRED SMITH  1/26
TAMMY KUBAS  1/26
TIMOTHY THOMPSON 1/26
DONALD CHAPMAN JR 1/27
JINAN NASER 1/27
JEFFREY CLARK 1/27
TIMOTHY SOLOMON 1/27
CHARLES BURCH 1/29
JESSE STANDIFER 1/30
GLEN MCDOWELL 1/30
ROBERT BRYANT 1/30
EMMA ALLRED  1/30