Update on New Support Services Building

Construction continues unabated at the new Facilities Services Building at 2000 Sutherland Avenue. We are still looking at a mid-May 2016 completion.

Since the last reporting, the building’s gas and electrical connections to the street have been made, and its gutters hung.

On the inside, walls have been erected and primed. Exposed steel is still being finish-coated.

Concrete floors are currently being stained while wire and lighting fixtures are installed. Flooring, glass walls, and other finishes will commence later this month.

Stay tuned for an update on employee parking.

Pictures of the Facilities Services Building are posted regularly on the department’s Facebook page.

Like us to see regular updates! facebook.com/UTFacilitiesServices/

Updated photos can also be found on our Twitter, Instagram, flickr and Google+ pages.

More info can be found at fs.utk.edu

More pictures can be found on page six!
The Zone Maintenance Unit of UT’s Facilities Services takes great pride and care in maintaining the American flags on the Main campus and the Agriculture campus.

Crews are responsible not only for making sure the flags are in proper condition, but also for raising and lowering them in accordance with proclamations from the Tennessee governor and the President of the United States.

Zone Maintenance Foreman Bill Hutchins is responsible for making sure the flags are in proper condition. If a flag is tattered in any way from the wind, he replaces it. All worn flags are given to the campus ROTC office for appropriate disposal.

There are seventeen flags on campus and meticulous care goes into inspecting all of them.

“I have learned a lot about proper flag etiquette in the short time I have overseen the flags on campus,” said Hutchins. “It has come with great honor to be a part of the team overseeing this charge.”

“We take great pride in maintaining the flags because it is a way to show respect for all of the sacrifices made for our great nation,” said Unit Foreman Johnny Waggoner.

“Sometimes it is a happy honor and sometimes a sad honor, but it is always an honor,” he said.
Steam Plant Stack Demolition

The stack at the Steam Plant is now demolished, and while there are still many projects to finish before the conversion is 100% complete, this demolition was a very visible step forward.

The following are pictures taken over the course of two months while the demolition was taking place.

A timelapse video has been produced by the Communications & Public Relations office and is posted on the department’s YouTube Channel. Special thanks goes out to everyone at the Steam Plant for helping this conversion project run smoothly and to the Office of Sustainability for capturing these images.
The Claxton Rain Garden project, located behind the College of Education, Health, and Human Sciences, wrapped up last semester. A 3,500 square foot space filled with approximately 2,150 plants, the multi-functional garden will be a dynamic space throughout the year.

Drifts of native trees, shrubs and perennials attract wildlife and provide an artful display of color and texture throughout the year, while swirling river rock and evergreens anchor the project for year-round color and interest.

The rain garden at Claxton was one of several campus projects planned and executed last year through the Green Infrastructure Project, a collaborative effort between a number of departments from UT Knoxville and UT Institute of Agriculture.

The project team included faculty and staff from Biosystems Engineering and Soil Science (BESS), Plant Sciences, Civil and Environmental Engineering, TN Water Resources Research Center, Environmental Design Lab, and Facilities Services.

Funded through a Green Development Grant from the State of Tennessee, the project was one of three to receive funding out of a pool of approximately 45 proposals in 2015. This grant was matched by the Student Environmental Initiatives Fee (more commonly known as the Green Fee) to further the scope of the project. UT Extension, BESS, and the College of Agricultural Sciences and Natural Resources provided further financial support.

Exploring the performative potential of the campus landscapes that are affected by urban stormwater runoff, the Green Infrastructure Project has transformed underutilized landscape fragments into multi-functional, aesthetically appealing spaces while providing experiential and service learning opportunities for students and enhancing water quality in and around campus.

In urban areas, stormwater runoff can be extremely dirty. Rainwater travels over streets, sidewalks, construction sites, parking lots – picking up all sorts of pollutants along its way: antifreeze and oil from vehicles, pesticides and fertilizers from farms and lawns, bacteria and parasites from pet waste and trash, etc. Conventional gray infrastructure collects this runoff, and any contaminants it
Rain gardens capture and filter polluted stormwater by design. Thoughtfully selected and composed plants that can handle the extremes of moisture and concentrations make up the rain gardens to achieve stormwater management.

On the surface, the garden attracts pollinators and other wildlife, while under the surface it is a complex soil ecosystem that filters runoff as it soaks into the ground, thus lowering the volume of stormwater flooding and polluting our waterways.

The Claxton Rain Garden and other rain gardens implemented by this project, such as the BESS Rain Garden located on the UTIA Campus, serve as hands-on experiential and service learning opportunities for students from a variety of focus areas. Students were involved throughout the process, from the design to completion.

Facilities Services also played a large role in the development and execution of the project. Bringing expertise in landscape installation and stormwater management, as well as resources and employees to the table, they were able to make this project more effective while saving time and money.
Support Services Building Progress
Campus Floor Work: A Job Well Done!

Building Services crews at Ayres Hall and Burchfiel Geography completed some very impressive floor work in both buildings.

Kudos on a job well done and thank you for all of your hard work and dedication!

It is great work like this that keeps campus looking beautiful for all of our faculty, staff and students.
LETTERS OF APPRECIATION

To Building Services:
The team that works in our building deserves a pat on the back. The hallways in Humanities look amazing always! The facilities people who work in this building do a fantastic job! You could eat off this floor! Thank you for a job well done!
Best,
Tim Sellers

To Landscape Services:
I just want to applaud the gentlemen that work around the outside of the law school. They are always working diligently but they remain aware of all of us coming and going. They are polite and just always work hard. Thanks for having such a wonderful crew of people around our building.
Thanks,
Jenny Lackey

To Snow Removal Crews:
When I arrived on campus about 7:30 this morning I found that the route from the 11th St garage to Ayres was very easy to navigate. The paths and the bridge had been cleared thoroughly. I very much appreciate the huge effort made by your staff over the previous 24 hours to get the campus into such good shape.
Regards,
Christine R. Boake, PhD

To Landscape Services:
I wanted to extend a hearty THANK YOU for your assistance in the re-design and implementation of a new entrance to the Lab Theatre. As many of you know, we have enjoyed a sell-out run of our current production of Mr. Burns: A Post-Electric Play in the Lab Theatre. In addition to being more aesthetically pleasing, the entrance is also a safer space for our patrons.
With much appreciation,
David B. Byrd
Managing Director

To Snow Removal Crews:
Facilities teams did a great job clearing our parking lot! I was in yesterday and it was covered when I was leaving.
Thanks,
Joel Reeves

To Design:
Just wanted to let you know that the folks in the emergency management arena (OEM, UTPD, EHS) can’t say enough good things about Maria. She is providing a very valuable service(s).
Thanks,
Terry Ledford

Campus community conveys thanks to Facilities Services staff for their fast response times after the winter storm.
As the college football season came to an end, so did the national GameDay Recycling Challenge competition.

In the 2015 GameDay Recycling Challenge, 99 colleges and universities competed to divert waste from the landfill through recycling, composting, and donation practices.

“I’m extremely proud of our team for the work that we did,” said UT Recycling Manager Jay Price. “We bust our butts on Saturdays and Sundays, and it is really becoming a team effort within the university.”

Throughout the five month competition, schools across the nation recycled 2.1 million pounds of materials including paper, plastics, glass and metals. Additionally, 457,000 pounds of organics were diverted from the landfill through composting and donation practices.

“The bar is being raised across the country with respect to zero waste,” said Price. “It’s nice to be able to see where we stand with that, in order to make improvements.”

UT diverted a whopping 318,763 pounds of material from the landfill for the 2015 football season — more than any other university in the country. Clemson followed with 237,376 pounds, and University of Notre Dame with 226,480 pounds. Together, the 99 universities and colleges across the country diverted enough material from the landfill to offset enough carbon emissions to take 768 passenger vehicles off the road for a year.

“The University of Tennessee is huge, but we are also consistent. I think consistency is huge in what we are trying to accomplish,” said Price. “Anyone can come in and do it for one game, but that’s not what we are about. We are about that consistency, we are about the presence, and we are about trying to educate fans.”

With the end of the 2015 GameDay Recycling Challenge, UT will now compete to increase waste awareness on campus for the months of February and March for the RecycleMania tournament, yet another Keep America Beautiful initiative.

“RecycleMania, again, is another great benchmarking tool,” said Price. “For faculty, staff, and students, I am hoping to really raise the level of awareness, by at least thinking about the waste that you have.

“In almost every case, you have a choice between a trash can and a recycling bin — make the right choice.”
Annual Toy Drive a Great Success

The 2015 Ryan McDonald Toy Drive collected more toys last year than any of the previous six years of its organization. More than 450 toys were collected for donation to area children in need.

This toy drive is organized by Construction General Superintendent Roger McDonald in memory of his nephew Ryan who passed away in 2008. The drive aims to inspire hope for area children dealing with difficult times during the holiday season.

“I appreciate all the help we received in reaching this large number of donations,” Roger said. “Without the generosity of people giving, many local families would do without during the Christmas Season.”

Toys are donated to the Helen Ross McNabb Center and the Knox County Juvenile Court Stuffed Animal Drive.

“I wish everyone could witness the relief and comfort these toys bring to our children who are generally frightened by the circumstances that causes them to be in court,” said Timothy Irwin, Judge Knox County Juvenile Court.

The Helen Ross McNabb Center provides holiday gifts for children through the Dear Santa program. Children in need served by the center and their siblings receive donated gifts. Toys from the Ryan McDonald Toy Drive have made a tremendous impact on the children the center serves and have helped the center to serve more than 2,000 East Tennessee children in need.

Landscape Services Improvements Across Campus
EMPLOYEE OF THE MONTH
NOVEMBER 2015

Congratulations to Amy Miller, the November 2015 recipient of the Facilities Services Employee of the Month Award!

Amy is recognized for taking on the huge responsibility of all of the department’s billing. She made a “How To” guide for campus departments to help them reconcile their ledger and navigate Archibus. Even with the abundance of responsibility that Amy has, and the extra work she does on her own, she never complains and is valuable asset to Facilities Services and its customers.

EMPLOYEE OF THE MONTH
DECEMBER 2015

Congratulations to Elizabeth Thomas, the December 2015 recipient of the Facilities Services Employee of the Month Award!

Elizabeth is recognized for taking great care in her duties at Bailey Education and for being a shining example of an exemplary custodian.

Her supervisors describe her as representing the best in UT employees day in and day out. Elizabeth is always willing to go the extra mile, especially during winter weather events, and is known for getting her work done and asking what she can do next.

EMPLOYEE OF THE MONTH
JANUARY 2016

Congratulations to Bethany Morris, the January 2016 recipient of the Facilities Services Employee of the Month Award!

Bethany is recognized for being professional in both the performance of her work duties, and in her demeanor. In addition to her project management duties, she manages the Campus Planning Design Committee process, coordinating between designers and campus administration. She has been influential on the implementation of the Signage and Wayfinding Initiative.

Her primary focus for the past few months has been managing the Campus Master Plan Update. She has been the point person for this effort, leading a team of subordinates, working with designers, and coordinating with her superiors.

December 2015
Exceptional Team Award

Congratulations to the five individuals who make up the group named Facilities Services Exceptional Team in December! Beverley Johnson, Roxy Lyons, Tiona Hickman, Carissa Mitchell and Ray Van Davis were presented with this honor for all of their hard work and dedication in the Natalie Haslam Music Building.

Each member of this team is recognized for going the extra mile, taking care of “the little things” for the occupants in the building, and for their great customer service.

Occupants in the Natalie Haslam Music Building greatly appreciate all of this team’s hard work and say they have one of the best crews on campus.
The fourth group from Zone Maintenance has completed a series of customer service training conducted by UT Employee and Organizational Development.

The Zone Maintenance staff is divided into five groups of about 30 and each group will attend four classes to complete their training.

This training began because of the unit’s desire to take their already exemplary service to the next level.

Individuals in this group included: Tim McNish, Buddy Weaver, Channing McDonald, Serge Butenko, Andy Webb, Chris Morris, Ed Mitchell, Randy Alfrey, Kevin Beeler, Allen McChone, Mike Manley, Britt Patterson, Millard Lett, Larry Fox, Jonathan Hutsell, Forrest Anderson, Bryan Elder, Chris Best, Patrick Pardee, Darrell Williams, Bobby Tharp, Austin Shoffner, Ted Coward, Charles Frank, Dennis Frank, Mark Ford, Wayne Lumbaugh, Gary Haggard, Arthur Tezak, Mark Wagner, Tim Thompson, Jerry Carr, Daniel Holbert, Robert Crumley, Billy King, Jason Ogle, and Derek Bailey.

This training is tailored specifically for Zone Maintenance and addresses standards and best practices to use as they interact with the campus community. Another goal of the training is to encourage uniformity in how Zone personnel respond to customers and how customer concerns are handled.

Training consists of the following courses:


Module 2: Every Customer Is an Opportunity: Approaching and Rebounding from Difficult Customers.


Module 4: Projecting a Positive Image for the Frontline: Outstanding Telephone Courtesy

Congratulations to the second and third groups to receive their certificates this fall.

Facilities Services would like to extend thanks to Ivory Patten, Linda Blockson and Johanna Owenby from UT Employee & Organizational Development for teaching the classes.
Plumbing Services
Hosts Workshop

Plumbing Services presented at a Facilities Fundamentals Workshop in November. This was the fifth workshop hosted by Facilities Services for the UT campus community.

The workshop, DIY Plumbing Essentials, detailed at-home projects, repairs, and maintenance. Presenters also provided the tips and tools needed for attendees to complete the jobs themselves.

Plumbing & Heating Superintendent Wes Wiloughby, Plumbing Foreman Jeff Miller, Plumbing & Heating Specialist Blaine Fortes, Senior Plumber Robby Huggins, and Plumbing & Heating Specialist Jonathan Parigin all presented during the workshop.

Topics discussed during the workshop included repairing and changing faucets, unclogging floor drains, sinks, toilets and tubs, repairing toilets, an overview of water heaters, and annual maintenance.

The presentation can be found here on the Communications & PR page of the department Web site and a video of the workshop can be found on the Facilities Services YouTube Channel.

The next workshop will take place in March and feature Sanitation Safety.

If you have any questions about Facilities Fundamentals, please contact Brooke at 214-7662.

Check Out Our DIY Videos on YouTube

Facilities Services recently launched a series of DIY videos on its YouTube Channel.

To date, our teams have created six different videos featuring painting and landscape tips.

Topics include recycling, sustainability, plumbing, mulching, pruning, weed removal, dry wall preparation, basic painting techniques, painting products, and paint cleanup. Future topics will include pest control and cleaning tips.

Check out our department’s channel, UT FacilitiesServices, at youtube.com to see professional tips from members of our team and check back often for new content!

Like Facilities Services on facebook
/UTFacilitiesServices
Am I In Danger?

Incidents on construction and maintenance work sites causing serious worker injury and death have involved construction equipment backing over or striking workers. This highlights a critical need to continually review work practices at each job site where workers are required to be in the area of moving vehicles and equipment. In most cases, the incidents were caused by a lack of proper signaling and other unsafe work procedures. Poor sight lines and lack of visibility are inherent in some equipment used on construction project sites and in industrial workplaces. This is especially true when the equipment is backing up, or moving in areas where space is limited and the turning radius is tight.

Proper site planning, traffic control systems and worker training are the best ways to reduce incidents where vehicles and employees must work in the same area. (See pre-job risk assessment check list.)

When doing your pre-job safety assessment, consider these points:

- Provide audio and visual back-up alarms on all mobile equipment.
- Plan the project to allow for drive-through operations that will limit the need to backup.
- Establish designated vehicle and pedestrian travel areas. Supply visibility vests for pedestrians.
- Use a signal person or traffic spotter in areas where equipment and workers in the same area.
- Establish rules for pedestrians not to come within a specified distance of the motorized vehicle, e.g. 25 ft. without the operator first signaling permission to approach closer.
- Personnel should know the blind spots associated with the equipment they are interacting with.
How to update to the new UT email signature:

UT Marketing & Communications has created a new UT branded and standardized email signature for university employees. We ask that you change your email signature to this new standard version at your earliest convenience. It is not required to use this signature on every email you send, we ask that it is used to replace your existing signature when you choose to utilize it.

For instructions on how to change your email signature, please follow the directions below.

If you have any questions about how to change your email signature, please contact Jim McCarter at jvm@utk.edu or (865) 438-0708, or Brooke Krempa at bstev14@utk.edu or (865) 214-7662.

Generating your new UT signature:

1. Click the following link to go to the UT Communications Resource Web site: http://brandassets.utk.edu/downloads/signature.
2. You will need to sign into the generator using your NetID and password.
3. Once you have signed in, scroll down the page and fill out the form with all of the information you would like included in your signature – Name, email, title, department (please make sure to include Facilities Services and not just your department unit), phone number, etc.
4. When you have filled out all of your information, hit the submit button and your new signature will be generated – there are two versions of your signature – one with the university logo and one without.
5. Choose your preferred version, select it all, and copy it using Ctrl-C (PC) or Cmd-C (Mac).
6. Open Outlook and locate your signature editor. Paste your new signature into the signature editor using Ctrl-V (PC) or Cmd-V (Mac).

Change a signature in Outlook:

1. Click the “New Email” icon. In the new message, on the Message tab, in the Include group, click Signature, and then click Signatures.
2. On the E-mail Signature tab, in the Select signature to edit list, click the signature that you want to modify.
3. In the Edit signature box, make your changes to the signature. – This is where you should copy and paste the generated signature with your information.

Note: These options are not available if you use plain text as your message format.
4. After making your changes, click OK.

Note: If you want your changes to appear in the signature in a message that you currently have open, you need to update the existing signature. On the Message tab, in the Include group, click Signatures, and then click the signature.

When you are finished going through this process your email signature should look similar to the example provided below:
Congratulations to Elizabeth Thomas who was named December Facilities Services Employee of the Month!

Thank you to everyone who submitted a nomination in December! We owe the success of this program to everyone who takes the time to submit a nomination for one of our many hard working employees.

Help us to honor members of our team in the months to come and cast your nomination for a future employee of the month!

Nomination forms can be found on the Facilities Services Web site, fs.utk.edu, or by following this link: https://tiny.utk.edu/FSEOM.

Hard copies can be found with unit clerks and in Facilities room 203. These hard copies can be dropped off in the Employee Comment Box next to room 107 or in room 203.

All Facilities Services Employees are eligible for the Employee of the Month Award after one month of services with the department. We invite everyone to nominate an individual of their choice for the award.

For more information about the award program, please contact Brooke at 214-7662 or bsteve14@utk.edu.
Thank you to everyone who attended and volunteered at the Facilities Services Holiday Party. This was our largest holiday party to-date with more than 420 people in attendance. We also had the largest third shift party with nearly 60 people in attendance. Special thanks goes out to UT Recycling for their help in making this event Zero Waste again this year - no small task for a group this large.
February

2/1  NAJEEB AHMED
2/1  JEFF BARNES
2/1  TIMOTHY FAULKNER
2/1  MARK HENEGAR
2/2  AYAD ABID
2/2  GEORGE BURRESS
2/2  HERBERT JONES JR.
2/2  MARIA MARTINEZ
2/2  TIPANY PATRICK
2/3  JIMMY BREWER
2/3  JAMES MANLEY
2/3  SARA TORRES
2/3  LYLE ASHLEY
2/4  STACEY COOPER
2/4  COREY FALLOS
2/5  DAVID MCGILL
2/5  HART PARADISE
2/6  JUSTIN BALDWIN
2/6  BRANDON BEST
2/6  FELIX PHILLIPS
2/6  MITZI PROWELL
2/6  JAMES WHITE
2/7  DAVID COLLINS
2/7  WILLIAM MARCOM
2/7  BLAINE FORTES
2/8  RANDY LOVE
2/8  JASON CARRINGER
2/9  JERRY WALLACE
2/10  PERRY LONGMIRE
2/10  VERONICA MORENO TORO
2/11  MICHAEL ATKINSON
2/12  EDWARD MITCHELL
2/13  THOMAS HENDERSON
2/14  CAROLINE SULLIVAN
2/15  ROBERT FRICK
2/15  DANIEL GILES
2/15  EVELYN VINCENT
2/15  BETH ATKINS
2/16  ROBERT CAUDILL
2/16  DENNIS FRANK
2/16  TIMOTHY MCNISH
2/17  HAZEL HAYNES
2/17  NIKKI WOOLSEY
2/17  CASSIDY LIONHEART
2/18  MARVIN PATRICK
2/18  JACK FRENCH
2/18  SHEENA RHEA
2/19  THEODORE MURPHY
2/19  DAVID RIDINGS
2/19  DORIS CANNON
2/20  MAC CHAMBERLAIN
2/20  TERESITA HEGARTY
2/20  JOEL RUMMAGE
2/20  HAROLD BIVENS
2/20  ROGER NORRIS
2/21  HARLS MCHONE
2/21  RONALD COUCH
2/22  BOBBIE HENSLEY
2/22  AMANDA CLARK
2/22  GARY HAGGARD
2/22  BARRY LOVEDAY
2/23  MAKENZIE READ
2/23  JACOB CAPPS
2/23  JOSHUA CHAPIN
2/23  JESSICA DESMOND
2/24  MARY PARKER
2/24  JOSHUA SCOTT
2/24  FRANK BUNNER
2/24  MICHAEL CAPPS
2/24  PATRICK SMITH
2/24  JERRY CARR
2/24  JAMES PELFREY
2/25  GRAY ROBERT
2/25  HUBERT SMITH
2/25  ELLIOTT TOM
2/25  MANAR ALNUAIMI
2/25  FRED MIKELS
2/26  LINDA KENNER
2/26  LINDA KENNER
2/26  TERRY LEDFORD
2/26  TITANIA CASTEEL
2/26  DWIGHT CULLOM
2/26  CHRISTOPHER LEWIS
2/26  JAMES SCARBROUGH
2/26  MICHAEL HASTIE
2/26  VEACESLAV SEVASTIANOV
2/26  RICHARD CALDWELL
2/27  MELVIN GODFREY JR
2/27  JAMES ROWLAND
2/27  TODD CURNUTT
2/27 DAYSHA HENDONER
2/27  CAROLYN LOWERY
2/27  KEVIN AMMONS
2/27  CANDICE LAWTON
2/27  STEVE LONG
2/28  STEVEN KERLEY
2/28  DANNY PRITCHARD
2/28  JIMMY BLAIR
2/28  TONY HEARON
2/28  FRANCO D’APRILE
2/28  WAYNE COWDEN
2/28  MARIE LEMONS
2/28  JOHN SMITH JR
2/28  MICHAEL HUMPHREY
2/28  PATRICIA NOE
2/28  DARRELL WILLIAMS
2/28  AARON WHEELER
2/28  PAUL MARTIN

March

3/1  CHARLES ARNOLD
3/1  IGOR BUTA
3/1  ANA GOMEZ
3/1  JEFF RENTSCH
3/1  SALLY DUNCAN
3/2  DONNA NORRIS
3/2  EMERSON ORTIZ
3/2  SCOTT KIMBRO
3/3  ALLEN LANE
3/3  MICHAEL WERLEY
3/3  McKINNLEY HOUK III
3/3  MOHAMMED MOHAMAD
3/4  RANDY FAUBION
3/5  DENNIS MILLER
3/5  GARY ROBERTSON
3/6  KIMBERLY MAYER
3/6  JOSHUA CHAPIN
3/6  JESSICA DESMOND
3/6  MARY PARKER
3/7  JOSHUA SCOTT
3/7  FRANK BUNNER
3/7  MICHAEL CAPPS
3/8  PATRICK SMITH
3/8  JERRY CARR
3/8  JAMES PELFREY
3/8  GRAY ROBERT
3/8  HUBERT SMITH
3/8  ELLIOTT TOM
3/8  MANAR ALNUAIMI
3/8  FRED MIKELS
3/9  MELVIN GODFREY JR
3/9  JAMES ROWLAND
3/9  TODD CURNUTT
3/9  DAYSHA HENDONER
3/9  CAROLYN LOWERY
3/9  KEVIN AMMONS
3/9  CANDICE LAWTON
3/9  STEVE LONG
3/10  STEVEN KERLEY
3/10  DANNY PRITCHARD
3/10  JIMMY BLAIR
3/10  TONY HEARON
3/10  FRANCO D’APRILE
3/10  WAYNE COWDEN
3/10  MARIE LEMONS
3/10  JOHN SMITH JR
3/10  MICHAEL HUMPHREY
3/10  PATRICIA NOE
3/10  DARRELL WILLIAMS
3/10  AARON WHEELER
3/10  PAUL MARTIN