

The Facilitator

Facilities Services Bi-Monthly Newsletter

July/August

Volume XIV, Issue 4

Congratulations to our newest CCP graduates!

Congratulations are in order for the last two Custodial Certification Program graduates and instructors.

Certificates of Achievement for the Basic and Advanced courses were presented to all graduates along with a 9 percent pay raise. They are recognized as certified custodial technicians by ISSA and the Cleaning Management Institute.

The graduating classes celebrated with a party and awards ceremony at the Facilities Services Complex after they successfully passed the five month program.

The 2017 graduates include Kevin Ammons, Jason Carringer, Coty Cross, Veronica Cross, Eric Harris, Roxy Lyons, Beverly Schubert, Sherwin Taylor, Steve Traylor, and Lisa Ward.

The CCP is an established certifica-



tion program for custodial employees that has successfully produced 60 certified employees since the first program in 2013.

Facilities Services aspires to develop a more highly trained, moti-

vated, and satisfied work force and provide better quality and efficient service to our customers. The CCP offers employees personal development, career enrichment and advancement opportunities.

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EMPLOYEE OF THE MONTH JULY 2017



Congratulations to Bill Mills, the July 2017 recipient of the Facilities Services Employee of the Month Award!

Bill is recognized for always being willing to help in any way he can. The paint shop is always very busy but Bill always finds the time to lend a helping hand while going the extra mile.

He always has a great attitude no matter what challenges he might be facing. Bill is courteous to everyone he meets within the department and on campus. He always has a smile on his face no matter what stressful situation might be on hand.

EMPLOYEE OF THE MONTH AUGUST 2017



Congratulations to John Lewis, the August 2017 recipient of the Facilities Services Employee of the Month Award!

John is a heavy duty mechanic in the HVAC group of Facilities and is long tenured in his position. He was nominated for being a self-starter who works with very little supervision while performing highly technical and important work.

One of his many responsibilities is taking care of the HVAC for Neyland Stadium and he can always be relied on to have these systems ready to go and maintained throughout the season.



Thank You!

We would like to extend a well deserved thank you to all of our hard working employees in the Facilities Services Department.

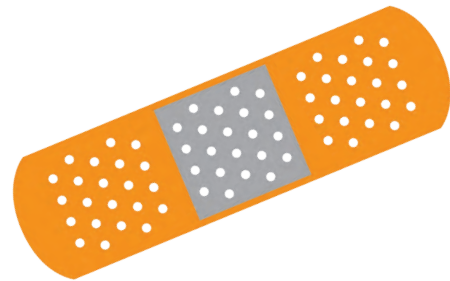
You all worked tirelessly all summer to make sure that campus looked great for the start of the fall semester while ensuring everything behind the scenes was running smoothly.

While the work never stops, summer is especially busy and kudos to everyone who helped to make this year's transition into the new school year a great success!



FACILITIES
SERVICES

FSC on-site flu shot clinic planned



A flu shot clinic will be held at the Facilities Service Complex

Monday, September 18

from

9:30 a.m. to 12:30 p.m.

in

**Facilities Services Complex
Conference Room 101**

Flu shots will be free to employees enrolled in the state's health insurance plans and who bring a copy of their Caremark prescription card with them. Otherwise flu shots will cost \$25 payable in cash or check.

Employees **must** complete the **Shot-Waiver Form** if they intend to receive their flu shot at the Facilities Services Complex. The form has been emailed to all employees. Hard copies can be found with Brooke Krempa.

If you have any questions about the on-site flu shot clinic, please contact Brooke at 214-7662.

Cumberland Avenue Bridge Restored

The Cumberland Avenue Bridge restoration project directly in front of the Strong Hall project has been completed. The bridge was decommissioned briefly for repairs in order to properly bring the structure back up to code.

Over thirteen different Facilities Services workers helped repair, install, and restore the bridge over five months. The project was a collaboration between Construction, Construction Operations, and Lock and Key Service.

Cosmetic repairs included pressure washing the stone, railings, and sides. Rayco Painting restored the bridge to its former glory with a fresh coat of paint. The University of Tennessee lettering was also restored and painted black in order to better match the lettering on the pedestrian bridge near the brand new Student Union.

Roger McDonald, interim construction services director, said: "The project came together very well."

Other repairs and restorations included staining the concrete, painting the base, sides, and bottom of the bridge, and installing the new railing. Two gates were also installed near the base of the bridge in accordance with university standards.

Students and faculty in the new Strong Hall complex can now safely cross the bridge rather than wait at the light for traffic to calm during busy times. The completion of the project signals a better and safer route for travel from one side of Cumberland to the other.



Congratulations on Your Retirement!



Congratulations to Sherrill Cox on her retirement from Facilities Services after 16 years of services at UT Knoxville!



Congratulations to Danny Pritchard on his retirement from Facilities Services after 27 years of services at UT Knoxville!

Thank you for your dedicated service to Facilities Services and best wishes in your retirement!

You can find all of our Facilities Services retirement party photos on Facebook.



UTFacilitiesServices

BIG ORANGE
FRIDAY



*Find Facilities **Big Orange Friday** Pictures on Instagram!*



utfacserv

Congratulations to Bethany & Chris Morris on the birth of their son Liam Christopher Morris! Liam was born July 23.



July Exceptional Team



Congratulations to July's Exceptional Team: Mike Musselman, Mike Capps, Randy Mathes, Doug Mikels, Wes Hinshaw, Jeff Barnes, Jim Smith, Dusten Gibson, Dan Reener, and Mark Hensley.

The members of this team completed a special project at the William Bass Body Farm where they installed two concrete pads and electrical service for a cooler and sauna.

It was very hot when the project was being completed and the smell in the area was very pungent. The project took several days to complete and was done under budget.

Thank you for all of your hard work and dedication!

Spring Cleaning Workshop Slated

Would you like to learn how to better maintain the look of your lawn? Facilities Services will host a campus workshop, Facilities Fundamentals: Home Lawn Care from 11:30 a.m. to 12:30 p.m. Tuesday, September 19 at the International House Great Room.

The event is free and open to the public. Light refreshments will be served.

Turf Manager Matt Layne will discuss a yearly maintenance plan and cultural practices to improve or maintain the look of your lawn.

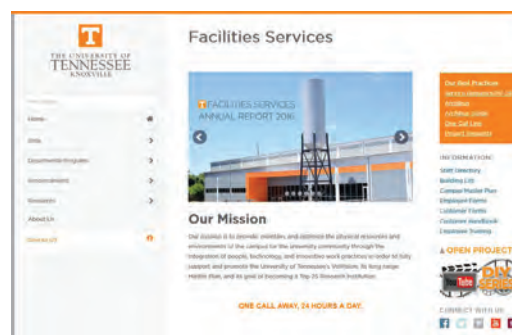
If you are interested in attending the workshop, RSVP by clicking this link: <https://tiny.utk.edu/lawncareshowshop>

For more info about the workshop, contact Brooke Krempa at krempa@utk.edu.



What can you find at fs.utk.edu?

- Best Practices Page
- Employee Forms
- Archibus Information & Guides
- Training Calendar
- Departmental Awards
- The latest Facilities news and newsletters
- In-House Practices
- Links to our social media pages
- Facilities Services DIY Video Series
- Training Videos
- Facilities Services Staff Directory



Have a question about the website?

Contact Brooke at bsteve14@utk.edu



August 8, 2017

Dave Irvin
Associate Vice Chancellor
136 Facilities Services Complex
2040 Sutherland Ave.
Knoxville, TN 37996

Dear Dave,

Since coming to Rocky Top in February I have seen many changes on campus due to the substantial amount of construction taking place. Working on \$1.4 billion worth of construction is no small feat, but you and your outstanding team are making great progress. Thank you most sincerely for all of your hard work and dedication!

From roadwork to grounds keeping to building construction, your work is noticed and appreciated. Thank you all for being an integral part of the team that makes UT such a special place.

Please be sure to share my appreciation with your staff.

With Gratitude,

Beverly J. Davenport
Chancellor

CC:
Chris Cimino, Senior Vice Chancellor for Finance and Administration

Office of the Chancellor
527 Andy Holt Tower Knoxville, TN 37996-0184
865-974-3265 fax 865-974-4811 chancellor@utk.edu

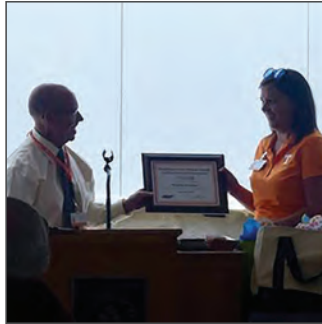
BIG ORANGE. BIG IDEAS.®

Flagship Campus of the University of Tennessee System

2017 Employee of the Month Award Recipients



July: Bill Mills



June: Brooke Krempa



May: Jerry Lethco



April: Bill Wilson



March: Joe Suits



February: Maria Martinez



January: Mike Musselman

Congratulations to our Employee of the Month recipients!

Please help us to nominate our next Facilities Services Employee of the Month.

We owe the success of this program to everyone who takes the time to submit a nomination for one of our many hard working employees.

Help us to honor members of our team in the months to come and cast your nomination for a future employee of the month.

Nomination forms can be found on the Facilities Services website, fs.utk.edu, or by following this link: tiny.utk.edu/FSEOM.

Hard copies can be found with unit clerks and with Brooke Krempa.

All Facilities Services Employees are eligible for the Employee of the Month Award after one month of service with the department. We invite everyone to nominate an individual of their choice for the award.

For more information about the award program, please contact Brooke Krempa at 214-7662 or bsteve14@utk.edu.

Nominate someone today at tiny.utk.edu/FSEOM

August Exceptional Team



Congratulations to August's Exceptional Team: One Call – Vernon Smith, Greg Burrell, Scott Cross, Channing McDonald, Jerry Lethco and Glen McDowell.

The One Call team works when most people are sleeping. One Call operates 24 hours a day 365 days a year. They work all holiday, nights and weekends.

They assist with campus projects, assess and respond to any call that comes in after hours or on the weekends.

This tight knit group delivers great customer service and they average about 150 to 200 calls per week. During all of these calls their customer service level is exemplary.

As a group they work with limited supervision and are self motivated with a list of supervisory contacts they can pull from.

One Call pretty much sums it up as they have responded to the simplest calls to major issues.

Thank you for all of your hard work and dedication!



A Job Well Done: Before & After

