

# THE FACILITATOR

THE UNIVERSITY OF TENNESSEE, KNOXVILLE • FACILITIES SERVICES DEPARTMENT

Volume XVI, Issue 1

## 2019 Scholarship Golf Tournament



 FACILITIES SERVICES

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## Join Us on Social Media



[facebook.com/UTFacilitiesServices](https://facebook.com/UTFacilitiesServices)



[twitter.com/utkfacserv](https://twitter.com/utkfacserv)



[instagram.com/utfacilities](https://instagram.com/utfacilities)



[tiny.utk.edu/FSYouTube](https://tiny.utk.edu/FSYouTube)

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Visit the UT Facilities Services  
Website at **[fs.utk.edu](https://fs.utk.edu)**

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THE UNIVERSITY OF  
**TENNESSEE**  
KNOXVILLE

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FACILITIES SERVICES



# 2019 Facilities Services Student Assistant Scholarship Golf Tournament

The Facilities Services Department hosted the 2nd Annual Facilities Services Student Assistant Golf Tournament in May.

All proceeds from the tournament went toward the endowment of the student assistant scholarship, which is now fully endowed.

22 teams played in the 2019 tournament, making this year a great success.

Thank you to everyone on the committee, the golfers, and tournament sponsors who helped make the tournament a success!







The Facilities Services Department would like to thank everyone who submitted a project idea to the 2019 Volunteers First Impressions Contest!

We received 107 total submissions from students, faculty, staff and visitors to the university.

Submitted projects included landscaping, graphics, painting, carpet, cleaning and more.

Entries were judged on their overall impact to the campus community, ease of delivery, and its adherence to being \$10,000 or less to complete. Winning entries were for public spaces; private areas or offices were not considered. Entries also needed to demonstrate how they impact student, faculty, staff, or visitor first impressions at UT Knoxville.



## 01. Melrose Hall Courtyard.

Submitted by freshman student, Elizabeth Price. Elizabeth submitted the courtyard because she believed the space could be a hub for student interaction and creativity where all would feel welcome.



## 02. Greve Hall Lobby & Elevator.

Submitted by Director of First Year Studies, Jason Mastrogiovanni, who submitted the project on behalf of the Division of Academic Success and Transitions along with other colleagues in Greve. Jason suggested fresh paint, outdated signage removal and brightening up the elevator as part of this project.



## 03. Jessie Harris Building.

Submitted by Michelle Childs, Lucy Simpson, and Ann Fairhurst from Retail, Hospitality, and Tourism Management. The scope of their submission is updating the main entrance hallway to the building so it can be better utilized by students.



## 04. Buehler Hall Courtyard.

Submitted by Johnny Jones, Technical Director, Department of Chemistry. Johnny submitted the space because the area is “barren.” The courtyard is located just outside of room 300 Buehler, which is a large lecture hall, and it could be utilized as a waiting space for students.



## 05. Tyson Alumni House Exterior.

Submitted by Jessy Lawrence, Senior Director of Advancement Communications, at the Tyson Alumni Center, on behalf of the center staff. The submission includes deep cleaning the front porch, entrance, and side porch of the building, painting the front porch, entrance, and side porch of the building, landscaping out front and along the side porch, and flower pots or plants at the entrance and on the side porch.



## 06. Art & Architecture Building Entrance.

Submitted by junior Architecture student, Brian Nachtrab, on behalf of the College of Architecture and Design. Brian's submission included a face-lift to one of the main entrances to the building. He suggested refinishing the doors, pressure washing, and painting.



## 07. Volunteer Hall Garage.

Submitted by Michael Smith-Porter on behalf of Undergraduate Admissions, One Stop Student Services, Enrollment Management Communications, University Registrar, and the Office of the Vice Provost of Enrollment Management, and Mark Hairr, on behalf of Parking & Transit Services. The submissions suggested painting the interior of the garage orange and adding graphics, cleaning the space, and brightening it up overall.



## 08. Breezeway Between Austin Peay and Hesler Biology.

Submitted by Elizabeth Derryberry, Assistant Professor - Ecology & Evolutionary Biology, on behalf of the department, and Chris Boake, Assistant Dean & Professor - College of Arts & Sciences. The submissions included the installation of graphics on the breezeway windows to "welcome" people to campus and to protect birds.

## 09. Biosystems Engineering & Soil Science Lab.

Submitted by Cody Harrison, Student Success Advisor - BESS. The submission includes the installation of electrical outlets and new blinds, cleaning the windows, and new paint.



## 10. HPER Breezeway.

Submitted by Danielle Johnson on behalf of Kinesiology, Recreation, and Sport Studies. The project submission includes upgrading the lighting throughout the space by replacing existing lights with brighter fixtures to increase safety.



## 11. McClung Tower Elevators.

Submitted by Krista Wiegand, Associate Professor – Department of Political Science. The submission includes painting the outside doors of the elevators, updating the directory, and freshening up the elevators' interiors.

## 12. Allan Jones Pathway.

Submitted by Katherine Rose, Jordan Bailey, Rich Murphy, Derek Paul, Marshall Goldman, Jessica Brooks, and Christopher Cooksey on behalf of the Allan Jones Aquatic Center. The project includes the installation of a concrete path from Volunteer Boulevard to the parking lot behind the Allan Jones Aquatic Center.





## Employee Comment Box Locations:

- Facilities Services Complex Break Room
- Facilities Services Shop Area
- Hodges Library outside room 171a (new)
- Steam Plant (near time clock)
- Steam Plant Hill Breakroom (new)
- Neyland Biology Annex near room 128
- Ellington Plant Science room 4
- SERF outside of room 426
- Former Sanitation Safety (Pest Control) Area at Facilities Services Volunteer Blvd. Location
- The electronic employee comment box can be found at [tiny.utk.edu/fscommentbox](https://tiny.utk.edu/fscommentbox).

## Join Facilities Services on Social Media



@utkfacserv



@utfacilities



@UTFacilitiesServices



UT FacilitiesServices



In April, Facilities Services celebrated #BigGreenFriday. Thank you to everyone who wore green to help the Office of Sustainability kick off UT Earth Month in 2019 and Make Orange Green!





# Employee of the Month Awards

## February 2019



### **Congratulations to Jim Tolbert, Jr., the February recipient of the Employee of the Month Award!**

"Jim has worked tirelessly to learn his new position, update the records, re-organize and make sure our folks receive their uniforms as timely as possible. He is the main point of contact with our uniform vendor and has corrected countless shipping errors, sizing errors, clothing defects and billing errors. This may not sound like much, but with the quantity of folks in uniform, this responsibility can get out of control quickly if the right person isn't in this position. As frustrating as it can be to deal with this on a daily basis, Jim maintains his witty sense of humor and always treats his fellow employees, and the vendor, with professionalism and respect. Jim is also in charge of supplying our folks with safety shoes and is excelling in that area as well...but that's another story for another time." - Rick Johnson

## March 2019

### **Congratulations to Judy Jones, the April recipient of the Employee of the Month Award!**

"Judy Jones has worked at Thompson Boling Arena since 2009. She is steadfast in making sure all athletic facilities are in great condition. She frequently works long hours, seven days a week, in order to make sure that the University of Tennessee presents a world class image!!" - Gordon Nelson



## **Nominate a Team Member Today!**

Help us nominate our next employee of the month by submitting a nomination for a hardworking and dedicated member of our team!

Nomination forms can be found online at [tiny.utk.edu/fseom](http://tiny.utk.edu/fseom) and hard copies can be found with Anna Best in the Facilities Services Complex.

If you have any questions about the Employee of the Month program, please contact Anna Best at [ahamil24@utk.edu](mailto:ahamil24@utk.edu) or 974-9441.

**[tiny.utk.edu/fseom](http://tiny.utk.edu/fseom)**

# Employee of the Month Awards

## April 2019



### **Congratulations to Jeff Clark, the April recipient of the Employee of the Month Award!**

"Jeff was nominated for the great job he does in Zone Maintenance. He takes care of ordering all the parts for Zone Maintenance. He is always willing to do any job requested of him without question."

- David Cash

## May 2019



### **Congratulations to Barbara King, the May recipient of the Employee of the Month Award!**

"Barbara was nominated for taking on more responsibility recently and doing a fine job. With the increased duties, she has found renewed confidence in herself and her positive attitude is influencing those around her. Barbara has become increasingly more outspoken in team meetings, and provided suggestions to improve performance. She received spontaneous applause for her spot on sharing at the APPA Supervisor's Toolkit." - Andy Powers

## June 2019




### **Congratulations to Allen Flowers, the June recipient of the Employee of the Month Award!**


"Allen was nominated for his hard work at Hodges Library. He has received multiple letters of appreciation from his customers and has gone above and beyond to see that the smallest details are attended to. Allen has been credited with making a difference in not only how things look but, how the building and offices smell. He even washed the windows, which is something none of his customers could remember happening in recent history." - Gordon Nelson



# FACILITIES ON SOCIAL MEDIA



**UT News** @UTKnoxvilleNews · May 21

Work is speeding up on several construction projects through the summer. Foundation work has begun on the new Engineering Services Facility on the east side of Neyland Stadium, and the building will soon begin to take shape.




**Summertime Brings Progress on Campus Construction Projects**  
With UT's spring commencement ceremonies concluded, work is speeding up on several construction projects through the summer.  
news.utk.edu

1 2 11


**UT News** @UTKnoxvilleNews · May 21

The 228,000-square-foot facility will provide state-of-the-art research and classroom space for @UTK\_TCE students and faculty. Dave Irvin, associate vice chancellor for @utkfacserv, said, "It will be pretty dramatic when you see the reinforced concrete going up."

2 4


**UTK TCE** @UTK\_TCE

Following

Replying to @UTKnoxvilleNews @utkfacserv

It is dramatic — we're enjoying our front-row view over here. :)

1:05 PM · 21 May 2019


**UTK Herbarium - TENN** @UTKHerbarium

Following

A heads up that @utkfacserv are working hard & waxing the herbarium floors over the next few days! We're open, but if you're hoping to visit the #collections it might be best to wait until next week. Then you'll be able to admire our shiny floors! 😊  
@UTK\_EEB @ArtsSciencesUT

9:56 AM · 16 May 2019

1 Retweet 1 Like


**McClung Museum** @McClungMuseum

Following

SOUND ON 🔊

We are having a beautiful morning at the museum today. So grateful for all of the work that @utkfacserv has done to get the @UTKnoxville campus ready for spring! 🌸



2,791 views 0:04 / 0:14

10:06 AM · 9 Apr 2019 from Knoxville, TN

3 Retweets 28 Likes

Tweet your reply


**UT Knoxville** @UTKnoxville · Apr 9

Replying to @McClungMuseum @utkfacserv

So peaceful! It's almost as though there's not a fierce dinosaur lurking outside the museum. \*\* 🦖



**Shea Kidd-Houze** @HeyDrShea

Follow


Shout out to our @utkfacserv team in and around the Union. They are working around the clock to get this place ready for the grand opening this Friday. We appreciate you!  
@UTKnoxville

10:33 AM · 28 Mar 2019

2 Retweets 33 Likes



**Sightlines, a Gordian company** @SightlinesLLC · Mar 8

It was great to see our Members from #highereducation "rival" SEC universities come together to share best practices and strategies for #facilitiesmaintenance and #facilitiesmanagement! Thank you to @utkfacserv for hosting this great event.



You, LSU, UFFacilitiesServices and 6 others

2 2 8


**Facilities Services** @utkfacserv

Following

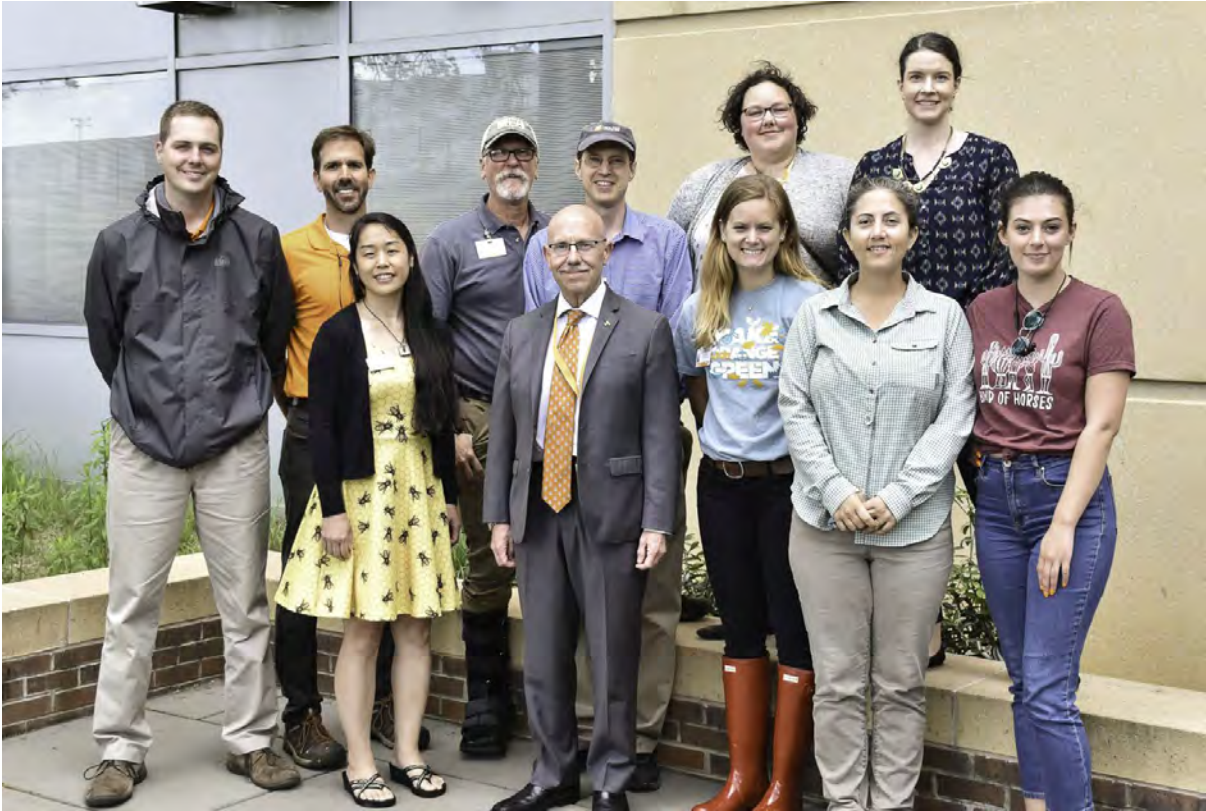
Replying to @SightlinesLLC @LSU and 7 others

It was our pleasure to have everyone here at UT Knoxville! Safe travels today.

2:29 PM · 8 Mar 2019



# UTK Named Bee Campus University



On April 26, we celebrated National Arbor Day by honoring the effort put forth to become a certified Bee Campus University. A ceremony was held to commemorate the achievement at Fred Brown Jr. Hall. The Office of Sustainability shared information about the importance of pollinator plants and bees. Those in attendance planted many species of bee-friendly plants in front of the residence hall, creating the first pollinator habitat at UTK. The habitat will encourage the presence of bees on campus. Facilities Services Associate Vice Chancellor, Dave Irvin, attended with Arborist Sam Adams, Assistant Director of Landscape Services Jason Cottrell, Energy Manager Preston Jacobsen, Sustainability Manager Jay Price, Americorp representatives and UT students.





# Sustainability



## Environmental Leadership Award

At the Annual Environmental Leadership Awards, on April 24, Chancellor Wayne T. Davis presented the Special Project Recognition Award to the Facilities Services Department, and the Parking and Transit department, for their joint project in lighting upgrades in eight of the parking garages on campus. Mark Hairr, Director of Parking and Transit and Derek Bailey, General Superintendent for the STAR Team in Facilities Services, accepted the award on behalf of their departments.

## Earth Month Recap

The Office of Sustainability had its most successful Earth Month to date, with nearly a dozen events over the month long campaign. The first major highlight from the month was the River Rescue. Over 100 volunteers came out to Second Creek for a cleanup; this event was done in partnership with the Stormwater Management Team within Facilities Services. Another highlight was the Earth Month Celebration, over 25 environmentally focused organizations engaged with over 1,000 attendees. The month ended with the Bee Campus Celebration where we honored our new Bee Campus Certification. Throughout the month we directly educated 35 students, and had 221 volunteers complete a total of 535 hours.



## Drop-Off Week

More than 450 people stopped by the 24/7 Public Recycling Drop-Off for the first ever Public Recycling Drop-Off Week! During the last week of March, from 7 a.m. - 7 p.m., visitors could bring their recyclables, interact with the Office of Sustainability staff, and enter to win prizes from local businesses, including, Tomato Head, Buttermilk Sky Pies, Sunspot, and more. At the end of the week, visitors joined in to celebrate all things recycling at Drop-Off Fest with free food, music, a cornhole tournament, and more prizes.

# Sustainability



## The Free Store

The Free Store hosted 5 pop-ups throughout this fiscal year. Over 1,425 pounds of donated clothing, household goods, school supplies, and outdoor equipment were given away to students. Approximately 1,314 pounds of donated items not suited for the Free Store were diverted to Goodwill.

## Theater Diversion

Sustainability partnered with the Clarence Brown Theater to divert approximately 20,500 pounds of wooden scenery flats and sets from the landfill. These sets were donated to local underserved high school theater programs and have directly impacted over 540 students this year alone.



## Food Recovery

To date this fiscal year, 21,356.90 pounds of food have been diverted to those in need on campus and in the community. That is 17,798 meals served. Football recovery accounted for 11,293 pounds. The POD Markets diverted 4,977.80 pounds and Winter and Spring Resident Hall Move-Out collected 2,052 pounds.



# Sustainability

## Grow Lab

The Grow Lab is currently in the process of adding six new garden beds to complete the initial build, adding almost 1/3 more growing space. To date, 456 pounds of fresh, organically grown produce have been donated to Smokey's Pantry and the Love Kitchen. Sustainability has launched a new partnership with Be Well, the employee wellness program, to provide four garden beds in which participating faculty & staff can grow their own produce and contribute any surplus to donation efforts! Sustainability is also partnering with the new Seed Library and the Paleoethnobotany Lab from the Anthropology Department for the summer growing season.

## Residence Hall Move-Out

Through the Office of Sustainability's partnership with Goodwill and Smokey's Pantry, 24,384 pounds of items were diverted from the landfill during Winter and Spring Move-Outs.

## My Tiny Trash

Implementation has been completed in over 3,700 offices as of May.

## Zero Waste Commitment

The Office of Sustainability and the Committee on the Campus Environment are working on a proposal for a Zero Waste Commitment to be adopted by the Knoxville campus. With the help of the national non-profit Post-Landfill Action Network (PLAN), the Office of Sustainability has conducted interviews and strategic planning sessions with a wide variety of campus departments and stakeholders, since September 2018, to help develop a feasible and impactful plan to move the campus toward Zero Waste. Sustainability met with Interim Chancellor Davis, as well as Senior Vice Chancellor, Chris Cimino, in April to present the initial proposal for feedback. They were both very receptive to the ideas and the proposal has been edited to reflect some of their suggestions. The proposal aims to commit the university to strive for Zero Waste, starting with the commitment to divert 50% diversion of our waste from the landfill by 2030 (the current diversion rate is 33%). Sustainability plans to present the proposal to the incoming Chancellor in early fall.

## UT Recycling Research Internship Program

The UT Recycling Research Internship Program launched this past semester. Six UT students had the opportunity to conduct research on a UT Recycling program or initiative of their choice. Interns' projects ranged from waste audits, surveys on the Grow Lab and plastic-bag use on campus, to a Sorority Village plastic recycling competition. If you are interested in learning more about the Spring 2019 interns and their projects, please visit the UT Sustainability website.

UT Recycling is merging with UT Sustainability. The internship program will be re-named as the UT Sustainability Internship Program. Applications for the UT Sustainability Internship Program for Fall 2019 will open in August.

# Exceptional Teams

## February Exceptional Team

Congratulations to our February Exceptional Team: Ashley Savage-Gilliam, Rebecca Alcorn, Veronica Huff, and Beth O'Neill.

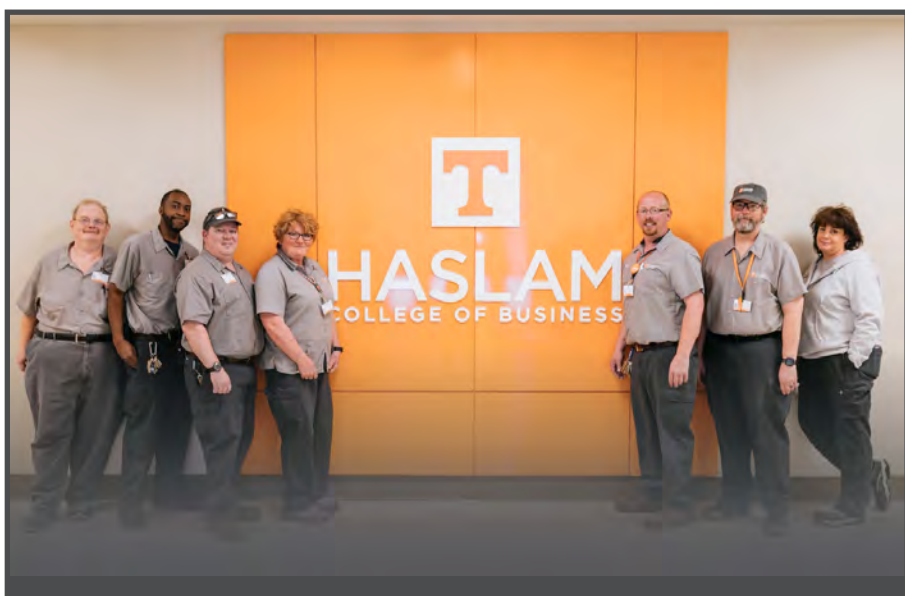
This team is recognized for organizing and working to see that the 2018 Holiday Party was a success.



## March Exceptional Team

Congratulations to our March Exceptional Team: Melissa Connell, Tony Dixon, Michelle Lawson, Michelle Smith, Travis Fachin, Bill Matthews, Kevin Ammons, and Jawan Payne.

This team is recognized for all of their work at the Haslam College of Business in Building Services.



## April Exceptional Team

Congratulations to our April Exceptional Team: Chip Pennoyer, Sandra Britt, Edward Jeter, Ed McDaniel, Rick Gometz, Dean Wessels, Frank Wyrick, Wally Beets, Jason Cottrell, Ashley Savage-Gilliam, Dan Smith, and Joe Suits.

This team is recognized for all of their hard work during the Big Orange Family Campaign.





# Exceptional Teams

## May Exceptional Team

Congratulations to our May Exceptional Team: Ed Maples, Amanda Ruelle, Amanda Clark, Dennis Lee, Raj Arepalli, Jessie Dyke, Taylor Headrick, Brickey Hearon, Christopher Lynd, Christopher Mabe, Nathan Ownby, Anthony Sharp, Donnie Carden, Cliff Ulman, Bill Wilson, Jeff Talley, Ryan Carpenter, and Raymond Keith.

This team is recognized for all of their work for our recent Facilities Services Vendor Fair.



## June Exceptional Team

Congratulations to our June Exceptional Team: Steve Costner, Tony Bunner, Beau Baker, Austin Hackworth, Greg Parton, Kyle Delong, Robert Patty, Joe Whitton, David Ridings, Mike Steeves, Richard Hutsell, Mark Wagner, Dennis Owens, Dale Hurst, Roy Gresham, Derek Bailey, Helen Hennon, and Barbara Tallent.

This team is recognized for all of their hard work on the Mossman Vivarium.



### Anyone can nominate an Exceptional Team!

#### Description:

The Exceptional Team Award will be presented to a Facilities Services team whose performance has extended beyond expectations and has demonstrated an exceptional commitment to help achieve the university's mission.

A team can be designated as a particular subunit or unit, portion of a subunit/unit, or a combination of employees from a number of subunits/units. Nominated teams must be no greater than 10 people. One Exceptional Team will be recognized each month.

#### Nominations:

Each team recognized for the award will be chosen by Facilities Services senior staff based on nominations submitted by university personnel, including within the Facilities Services Department.

Nomination forms can be found at: [tiny.utk.edu/exceptional](http://tiny.utk.edu/exceptional) and on the department awards page at [fs.utk.edu](http://fs.utk.edu).

Contact Anna Best at [ahamil24@utk.edu](mailto:ahamil24@utk.edu) for more information.

# VOLUNTEER SPOTLIGHT

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## Sign Placed at Neyland's Home

A new sign has been placed at 2111 Terrace Avenue to memorialize the site that was once home to General Robert Neyland and historic Knoxville artist, Russell Briscoe, Sr. We would like to thank the Facilities Services Sign Shop, Landscape Services, and High Voltage Team who made this sign possible!



## Smokey Statue Preparation

The new Smokey statues throughout campus, unveiled on April 13th, look great! We would like to recognize those from Facilities Services who worked diligently throughout the process. Thanks to Ted Murphy, Bethany Morris, Jason Cottrell, Matt Layne, Matt McConnell, Kenny Lane, Mike Musselman and team, and our Heavy Equipment team for all of your hard work!



# VOLUNTEER SPOTLIGHT

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## A/C Services Places New Chillers



A/C Services replaced the chiller that supplies the UT Police Department on March 16. This project involved working with the City of Knoxville and Area Wide Protection Inc. in shutting down the two west bound lanes of Cumberland Avenue and re-routing traffic around the work area. This work was accomplished in a very quick and efficient manner, with the assistance of Barnhart Crane and Rigging. Cumberland Avenue was closed from 7:00 a.m. - 8:30 a.m. and was opened to normal traffic by 9:00 a.m. The new chiller was connected to building power by the Electrical Services Team and placed in operation on March 19.

A/C services also installed the first new cooling tower on the Andy Holt Chiller House. This project included installing two new cooling towers and two new chillers in this building. The chillers and towers have to be installed one at a time to continuously supply cooling to Andy Holt Tower, Communications, and Student Services Building throughout the process. The entire project was managed by Air Conditioning Services with support from Electrical Services and Plumbing Services. This created a completely new infrastructure to support the buildings attached to this chiller house.



Pictured to the left is the new Daikin chiller installed by the A/C and Plumbing Services teams in the Andy Holt Chiller House. Another new chiller will be installed at the other end of the chiller house to serve the Communications building.

# VOLUNTEER SPOTLIGHT

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## Building Services Cleaning Techniques Speed Up Process



On April 12, Building Services conducted a training class in the ballroom of the Student Union. Those in attendance were able to clean the entire ballroom in less than an hour and a half with the Karcher ICapsol Low Moisture Encapsulation Method.

## New Air Handler at Fibers & Composites

On June 1, Air Conditioning Services removed four old gas-fired package units from the roof of the Fiber & Composites building and replaced them with new gas-fired units. This operation required a permit from the City of Knoxville to close a section of 14th Street to enable the set up of a crane from Barnhart Crane & Rigging. The crane was necessary to complete the task. The installation was completed on June 2. The building was ready for occupants when they arrived for work on the following Monday morning. Parking Services also assisted with signage and barricades to block the streets and create detours around the work area.





# VOLUNTEER SPOTLIGHT

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## Jackie Summey Retires After 32 Years at UTK

Congratulations to Jackie Summey on his retirement from the University of Tennessee after 32 years. We cannot thank him enough for all of his hard work for the Steam Plant and the university throughout his time here.



## Randy Hamilton Receives ACE Certification

Randy Hamilton, Superintendent of Sanitation Safety for Facilities Services, was recently certified as an Associate Entomologist by the Entomological Society of America Certification Corporation. To achieve Associate Certified Entomologist (ACE) status, a pest control operator must have a minimum of seven years of verifiable pest management experience, the knowledge and ability to pass a rigorous test on insect pest control, a current U.S. pesticide applicators license, and a willingness to adhere to the ACE Code of Ethics. Randy has completed a 12 week study course, an additional 10 weeks of personal studies, and the proctored exam.

The University of Tennessee has had its own in-house Pest Control operation for over 50 years. Today the unit consists of six individuals who are highly skilled, trained, and certified to handle any pest issues at the university.

# VOLUNTEER SPOTLIGHT

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## TNAPPA Presentations

TNAPPA presentations occurred on June 4 and June 19. It was a great opportunity to learn from those who attended the TNAPPA Conference in May. Thanks to all who presented and attended.



## Tiffanie Casteel Named TNAPPA Board Member



At the TNAPPA Conference in Memphis, May 13 and 14, Tiffanie Casteel was officially elected to the TNAPPA Board as Communications/Webmaster.

## Hani Joseph American Citizen



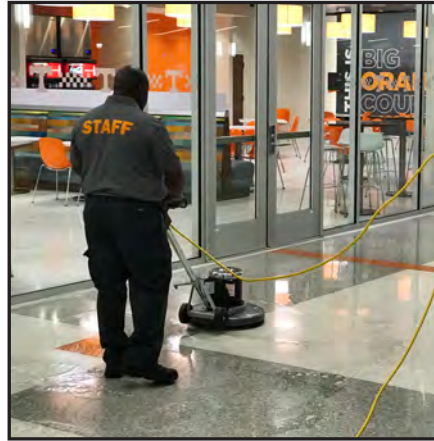
Congratulations to Hani Joseph, with the Plumbing Shop, on becoming an American Citizen!



# VOLUNTEER SPOTLIGHT

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## Congratulations to the Graduates of the 2019 Spring Custodial Certification Program



Congratulations are in order for all second and third shift participants, and instructors, in the Spring Custodial Certification Program (CCP). All participants successfully passed the 15 week program and will be recognized as Certified Custodial Technicians by ISSA and the Cleaning Management Institute. The CCP is an established certification program for custodial employees that has successfully certified over 100 employees since the first program in 2013. Participants learned to use a variety of new floor machines in the Advanced Hard Floor class including low, high, and ultra-high speed rotary machines, a ride-on autoscrubber, an all-purpose pressure-based system, and a power sweeper. The Spring 2019 graduates are: Zachary Coin, Ben Flowers, Jackie Hammock, Vanessa Hill, Tina Johnson, Danielle Parrott, Chris Spangler, Mark Vandergriff, and Tyler Vandiver.

## Chainsaw Safety Training

On May 16, Arborist Sam Adams, and team, conducted a chainsaw safety training course for Landscape Services. This was a hands-on experience that demonstrated safe chainsaw practices.



# TWO - FACTOR AUTHENTICATION

## Sign Up Today

### WHAT IS TWO-FACTOR AUTHENTICATION (2FA) AND WHY DO WE NEED IT?

Passwords aren't getting the job done to protect the university, and you, against cyber attacks.

2FA boosts protection of your account from hackers. We are all used to having one layer of security — our password — to protect our accounts. With 2FA, if the hackers have your password, they will still need your phone or passcode to get into your account.

**When using 2FA, you'll be required to use two different sources (factors) to verify your identity:**

- 1. Something You Know** - Username & Password
- 2. Something You Have** - a phone or passcode, to authenticate and gain access to an account. For example, this may be a smartphone or tablet using an app or a hardware token device.

Register online at <https://oit.utk.edu/accounts/2fa/> or contact Beth or Rebecca with questions. The Training Unit will be hosting sign up events with OIT over the course of the summer.





**Facilities Services Department**

# **4<sup>th</sup> of July** **Picnic 2019**

**12 p.m. Wednesday, June 26**  
**Student Union Ballroom 272**



We will hold a short training session, followed by a  
Fourth of July picnic & raffle.

This event is zero waste.

## **Raffle for Prizes & Giveaways**

Event & Attraction Tickets, UT Gear,  
Prize Packs, and more!

## **More Information:**

Please contact Veronica at 974-2391 or  
[vhuff@utk.edu](mailto:vhuff@utk.edu) for more information.

Shuttle Schedule to be announced.








**Facilities Services 3rd Shift**

# **4<sup>th</sup> of July** **Picnic 2019**

**10 p.m. Tuesday, July 2**  
**Facilities Services Complex 101 & 102**



We will hold a short training session, followed by a  
Fourth of July picnic & raffle.

This event is zero waste.

**Raffle for**  
**Prizes & Giveaways**

Event & Attraction Tickets, UT Gear,  
Prize Packs, and more!

**More Information:**

Please contact Veronica at 974-2391 or  
[vhuff@utk.edu](mailto:vhuff@utk.edu) for more information.

Parking at Facilities Services Complex





# HAPPY BIRTHDAY

## JULY

Raheem Obaid	7-1
Roberta Twitty	7-1
David Warren	7-1
Kevin Beeler	7-2
Rachel Heckle	7-3
William Lee	7-5
Christopher Lynd	7-6
Steven Mainor	7-7
Brent Nanney	7-8
Steven Kopp	7-8
David Cash	7-8
Bethany Morris	7-9
Dennis Saben	7-9
Robert Demonbrun	7-10
Michael Franklin	7-10
William Floyd	7-10
Bobby Cheek	7-11
Rebecca Alcorn	7-12
Eric Gometz	7-12
Terry Tolliver	7-13
Vaughn Gusby	7-14
Eric Honeycutt	7-14
Jason Poag	7-15
David Tye	7-16
Roza Condurache	7-17
Netsanet Aboye	7-17
Raymond Keith	7-18
Daniel Smith	7-18
Travis Von Fachin	7-18
David Latham	7-18
Donnie Lowery	7-18
James Smith	7-19
Christopher Mahoney	7-19
Larry Shoopman	7-19
Eric Crass	7-19
Lawrence Williamson	7-20
William Wilson	7-21
Olen Cox	7-21
Jason Bay	7-22
Roy Warwick	7-22
Alexander Cole	7-22
Jackie Hammock	7-23
Roy Gresham	7-23
Mark Hatfield	7-24

Paul White	7-25
Alexander Holloway	7-27
Steven Mcbee	7-27
Beronica Mendez	7-27
India McAfee	7-27
Daniel Carlotta	7-28
Larry Pickel	7-28
Stevin Amonett	7-29
David Spisak	7-29
Megan Finan	7-29
Robert Tidler	7-30
Jessie Dyke	7-31

## AUGUST

Ashley Savage Gilliam	8-1
Donald Cross	8-1
Emily Lingerfelt	8-1
Randall Huelsman	8-1
Wesley Hinshaw	8-1
Cecil Woody	8-1
Darrell Brooks	8-2
Thomas Herrell	8-3
William Luke	8-3
Terry Eubanks	8-3
Joseph Winston	8-3
Esther Dairem	8-3
William Freeman	8-4
Veronica Cross	8-4
Judy Welch	8-4
James Symington	8-4
Bobby Tharp	8-4
Tina Davis	8-5
Charlotte Clabough	8-5
Steven Henry	8-5
James Bryant	8-6
Hannah Wallace	8-9
Allen Flowers	8-10
Elizabeth Thomas	8-10
James Norris	8-10
Meseret Zewde	8-11
Samuel Norris	8-11
Christopher Pankow	8-11
Randall Hanson	8-11
Firas Balad	8-11
Mark Carver	8-11
Kristina Matthews	8-12

Chhorvy Sullivan	8-13
A'deindra Wells	8-13
Albano Oliveira	8-14
Charles Tolbert	8-15
Jackie Stevens	8-15
Sam Adams	8-15
Darren Latham	8-15
Mike Cain	8-15
Jeremiah Cook	8-16
Chris Orr	8-18
Makiah Williams	8-19
Clayton Miller	8-20
Brickey Hearon	8-20
Jonathan Hutsell	8-20
Austin Sutton	8-20
Savannah Reese	8-21
David Brown	8-22
Sarah Bowen	8-22
Austin Depew	8-22
Derek Dixon	8-23
Megan Henley	8-23
Marlee Jennings	8-23
Joseph Murray	8-23
Kayla Jones	8-24
Olivia Lichterman	8-25
Zoe Norton	8-25
Eva Williams	8-25
Jason Hughett	8-25
Nicholas Williams	8-26
David Sutton	8-26
Hannah Hayes	8-27
Jason Staley	8-27
James Bryant	8-27
Chris Fritts	8-27
Travis Reno	8-28
Timothy Lett	8-29
Kenny Reynolds	8-29
Robert Moore	8-29
James Yarber	8-29
Martin Pearson	8-29
Mark Proteau	8-30
William Witucki	8-30
Harley Mathews	8-31