

THE FACILITATOR

THE UNIVERSITY OF TENNESSEE, KNOXVILLE • FACILITIES SERVICES DEPARTMENT

Volume XVI, Issue 2

2019 4th of July Picnic

 FACILITIES SERVICES

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THE UNIVERSITY OF
TENNESSEE
KNOXVILLE

FACILITIES SERVICES

2019 Facilities Services Fourth of July Picnic

The Facilities Services Department hosted the annual Fourth of July Picnic in June.

Attendees enjoyed a bar-b-que lunch and an exciting raffle. 120 prizes, donated by local companies, were awarded in the drawing.

We would like to thank everyone who worked diligently to organize and plan for the event.

Thanks to all of our employees who work so hard every day to make UT great!





Big Orange Birthday Party

To commemorate the 225th anniversary of its founding, UT is celebrating with a Big Orange Birthday Party on the Humanities Social Sciences Plaza. The event will feature food, games, carnival rides, and giveaways.

Who: All of Campus

When: Tuesday, September 10th from 11:30am to 2:30pm

Where: Humanities and Social Sciences Building
1115 Volunteer Boulevard, Knoxville, TN 37996

Share your Story!

This year marks 225 years of history at the University of Tennessee. Tell your story at <https://tiny.utk.edu/share225> today!



Employee of the Month Awards

July 2019



Congratulations to Jimmy Yarber, the July recipient of the Employee of the Month Award!

“Jimmy, also known as ‘Bones’, has worked for UT since January 2003. He worked on the Plumbing side for a number of years, then moved to Steam. He was the lead in the Pump Shop for several years and is now back with Plumbing working on underground work. He is a quiet person that never speaks bad of others. Jimmy is willing to mentor new employees and do what is needed and asked of him. He is calm and hard working. He can solder with the best in the state. He takes ownership of his jobs and thinks through challenges for the best way to do jobs.”

- Wes Willoughby

August 2019

Congratulations to Chris Mabe, the August recipient of the Employee of the Month Award!

“Chris is a very hard worker. He will always take on jobs that no one else wants to take on. He also helps to oversee the Rapid Response Team when I am not in the office. We appreciate the work he does.”

- Brickey Hearon



Nominate a Team Member Today!

Help us nominate our next employee of the month by submitting a nomination for a hardworking and dedicated member of our team!

Nomination forms can be found online at tiny.utk.edu/fseom and hard copies can be found with Anna Best in the Facilities Services Complex.

If you have any questions about the Employee of the Month program, please contact Anna Best at ahamil24@utk.edu or 974-9441.

tiny.utk.edu/fseom

FACILITIES ON SOCIAL MEDIA

Donde Plowman followed you · Jul 15



Donde Plowman
@DondePlowman Follows you

Donde Ashmos Plowman, Chancellor,
University of Tennessee, Knoxville

Tweets	Following	Followers
8,917	430	3,861

Followed by Tim Burchett and 67 others


Facilities Services @utkfacserv · 23h
Congratulations to our July Employee of the Month, Jimmy Yarber in Plumbing Services. Thank you for everything you do here @utfacilities and @utknoxville! #employeeofthemonth



1 6

UTK's Biology Librarian @UTKBioLib
Replying to @utkfacserv @UTFacilities @UTKnoxville
Thank you for all you do to keep campus up and running! 📚🔧

10:38 AM · 15 Jul 2019

 **newbalanceknoxville**
started following you. 52m

 **Sightlines, a Gordian company** @SightlinesLLC · May 21
Congratulations to our Member institutions who have achieved this great recognition! @utkfacserv @ASUfacilities @ASUgreen @NorthwesternU

NACUBO @NACUBO
The @EPA has recognized 15 #colleges and universities among its Top 100 Green Power Partners: go.nacubo.org/2VECJoi #sustainability #greenpower

Facilities Services @utkfacserv · Aug 7
Congratulations to our August Employee of the Month, Chris Mabe from our Rapid Response Team. Thank you for everything you do here @utfacilities and @utknoxville! #employeeofthemonth



1 6

UT Austin Facilities @UTFacilities
Replying to @utkfacserv and @UTKnoxville
Congratulations to Chris from your fellow Facilities Services colleagues @UTFacilities!

8:44 AM · Aug 7, 2019 · Twitter for iPhone

utfacilities
UT Facilities Services

utfacilities Congratulations to our June Employee of the Month, Allen Flowers in Building Services! Thank you for everything you do here @utknoxville! #employeeofthemonth

5w

utklibraries Congratulations, Allen! We love working with you here at the Libraries and appreciate all that you do to keep our facilities in good shape. 🍌

Exceptional Teams

July Exceptional Team

Congratulations to our July Exceptional Team: Rick Johnson, Amy Miller, Mitzi Prowell, Tracy Walker, Amanda Ruelle, Stevin Amonett, Susan Gibson, Ray Graziano, and Jim Tolbert.

This team is recognized for all of their work in year end closing which entails billing work requests and projects back to campus customers for departmental reimbursement and processing and reconciling thousands of financial transactions in the final months of the fiscal year (May and June) to enable this reimbursement to the FS Department.



August Exceptional Team

Congratulations to our August Exceptional Team: Rebecca Alcorn, Beth O'Neill, Ashley Savage-Gilliam, Veronica Huff, and Anna Best.

This team is recognized for all of their hard work on planning and execution of the Fourth of July Party, increased training offerings, and other FS initiatives.

Anyone can nominate an Exceptional Team!

Description:

The Exceptional Team Award will be presented to a Facilities Services team whose performance has extended beyond expectations and has demonstrated an exceptional commitment to help achieve the university's mission.

A team can be designated as a particular subunit or unit, portion of a subunit/unit, or a combination of employees from a number of subunits/units. Nominated teams must be no greater than 10 people. One Exceptional Team will be recognized each month.

Nominations:

Each team recognized for the award will be chosen by Facilities Services senior staff based on nominations submitted by university personnel, including within the Facilities Services Department.

Nomination forms can be found at: tiny.utk.edu/exceptional and on the department awards page at fs.utk.edu.

Contact Anna Best at ahamil24@utk.edu for more information.

Sustainability

With Morrill Hall slated for demolition, the Office of Sustainability coordinated the recovery and diversion of about 500 mattresses, 50 beds and desks, and 16 tables. All of these materials will be donated to the local community or to recovery efforts from natural disasters, such as the massive flooding that has been occurring. We are proud that this material was successfully diverted from the landfill and will be put to good use. Thanks to Housing and Surplus for partnering with us on projects such as these.



This summer, in partnership with the Office of New Student & Family Programs and Vol Dining, we successfully hosted 43 Zero Waste Orientation meals. While serving approximately 28,400 meals for our New Vols and their families, we achieved an average diversion rate of 94.3%, diverting a total of 7,774.9 pounds of food to compost and recycling 1,069.9 pounds of plastic and metal cans and 250.2 pounds of cardboard. Introducing these new students to our Zero Waste practices during orientation was a great way to raise awareness of our office!

VOLUNTEER SPOTLIGHT



VOLUNTEER SPOTLIGHT

Zone Maintenance Employee Saves Life With CPR



We would like to recognize Steven Andrews, a Zone Maintenance Specialist at Reese Hall, for his incredible efforts on Monday, August 5th. Steven performed CPR on a contractor for 8 minutes after the contractor suffered a massive heart attack in the building. The EMTs said that if he had not stepped in to help, the man would have died.

Several UT Housing employees, including Sheila Burchfield, Baveda Reno, and Robert Brown, also aided in saving the contractor's life by calling 911 and providing comfort care. Baveda was able to relieve Steven and provide chest compressions until Knoxville City Fire arrived.

The contractor is now recovering. Heart surgery is expected in the near future.

Shout Out to Austin Sutton in Zone Maintenance



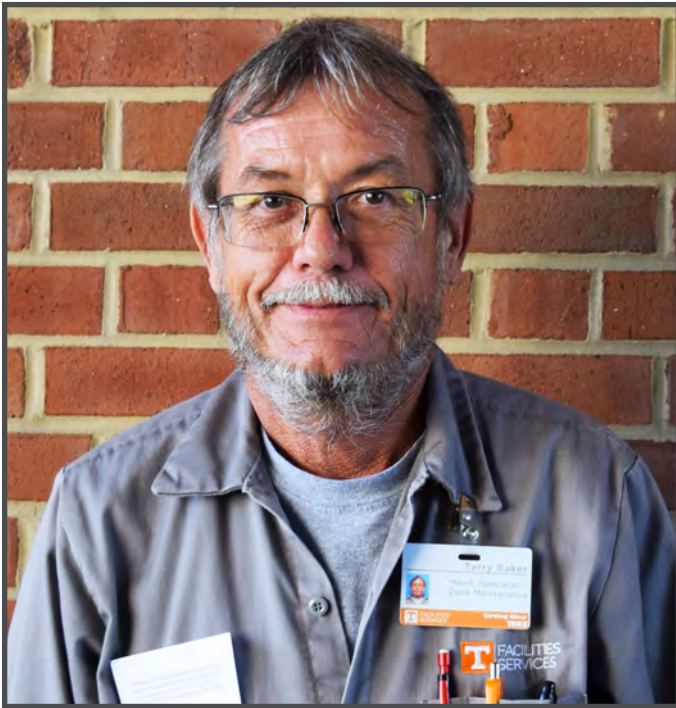
We received a special shout out for Austin Sutton, in Zone Maintenance, for his kind and courteous service for a customer in Dougherty Engineering.

"I believe that we tend to complain a lot but, not compliment. I want to take the time to let you know that Austin is an incredible example of what a UT Employee should be. One who gets the job done with manners and a good hearted spirit. The need last week was a very non-emergency one in the big picture of buildings. However, I know that Austin would treat any need as one of emergency and concern." - Julie Knoefel

Thank you, Austin, for sharing the Volunteer Spirit with those you encounter!

VOLUNTEER SPOTLIGHT

Shout Out to Terry Baker in Zone Maintenance



We received a special shout out for Terry Baker, in Zone Maintenance, for his kind and courteous service for a customer in Andy Holt Tower.

“I work over on the 6th floor of Andy Holt Tower. I just wanted to give a shout out to Terry, the person who always comes and helps us out when things are broken. He’s just so nice and efficient and patient.” - Margaret McMillan

Thank you, Terry, for sharing the Volunteer Spirit with those you encounter!

Goats on Campus to Tackle Kudzu

Landscape Services has employed 22 goats from RV Farms, in Loudon County, to graze on the kudzu along the Third Creek Greenway. The goats are working on a one acre plot of land for 24 hours a day. Sam Adams, UT Arborist, hopes to implement the use of the goats on more land over on Cherokee Farms as well.



VOLUNTEER SPOTLIGHT

Landscape Services Brings Mashburn Garden to Life

The Bob Mashburn Garden, located alongside the Clarence Brown Theatre and the Carousel Theatre, was dedicated on June 16. Facilities Services Landscape Design and Landscape Services had the opportunity to work alongside Mrs. Mashburn to bring her vision to life. Thank you to Design Services for the garden design and development, Landscape Services for excavation, irrigation, and planting, Building Finishes for concrete repairs and Plumbing for drainage improvements and water source for irrigation. You can read more about the garden by visiting <https://tiny.utk.edu/mashburngarden>.



Congratulations to Tiffanie Casteel on Graduating!

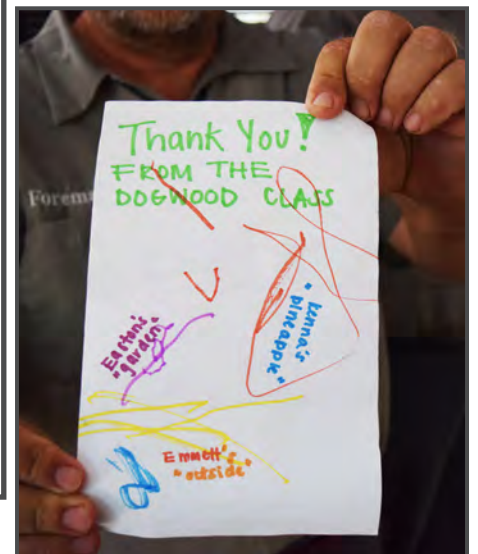
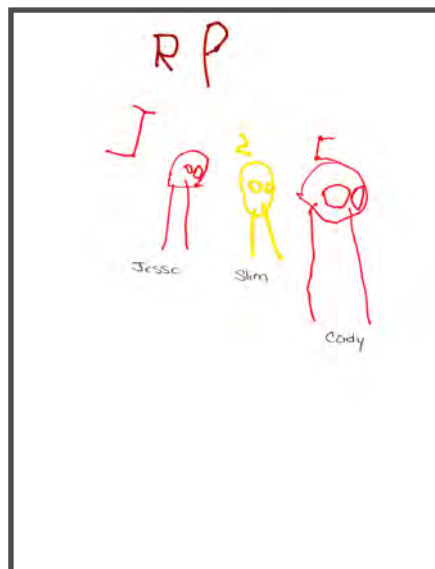
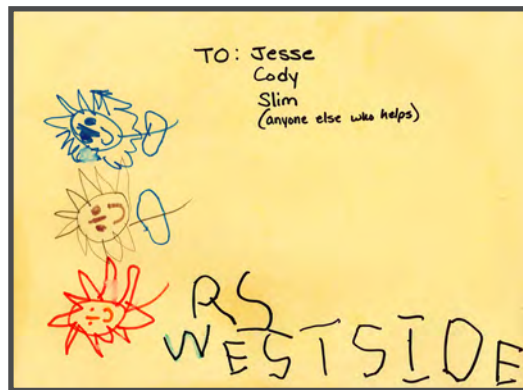


Tiffanie Casteel has received her Associate of Applied Science degree after working diligently for 2 years. She has completed her degree through Pellissippi State Community College. Tiffanie is currently enrolled at UT Martin and is working toward obtaining her Bachelor's degree. If you see Tiffanie around, be sure to congratulate her!

VOLUNTEER SPOTLIGHT

Landscape Services Crews Receive Special Thank You Notes

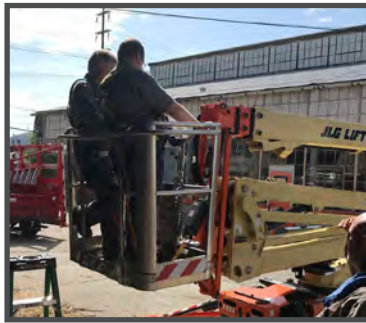
Special thank you notes with drawings from each child were sent to the Landscape Services crews who work at the White Avenue and Lake Avenue Early Learning Centers. The children were very appreciative of their hard work to care for their plants, grass and watermelons. Thank you for sharing the Volunteer Spirit with these Little Vols!



VOLUNTEER SPOTLIGHT

Track Lift Ground Controls Training

On July 16th and 17th, the Training Unit conducted track lift ground controls training at Concord. This was a hands-on training for Zone Maintenance employees. Special thanks to Don Turney for instructing!



Mossman Chosen As Outstanding Design

UT's Ken and Blaire Mossman Building has been selected as an outstanding design in the 2019 American School & University Educational Interiors Showcase, which honors excellence in educational interiors. The building will be featured in the August issue of American School & University. Read the Tennessee Today article at <https://tiny.utk.edu/mossmanbuilding>.



VOLUNTEER SPOTLIGHT

Main Substation Work Continues

Thanks to our High Voltage Team for their hard work to increase infrastructure and efficiency. In the first picture, Steve Bodenheimer and Dennis Owens are working on de-energized poles in the Main Substation. In the second picture, Steve Bodenheimer is performing low voltage work at Concord.



Martinez Article in TNAPPA Magazine

Congratulations to Maria Martinez, GIS Coordinator in Design Services, on being featured in an article for July's APPA Facilities Manager magazine! The national publication is focusing on "Case Studies in FM Technologies". Maria details how she has streamlined the field work that Facilities Services does through the use of GIS. To read the article, visit <https://tiny.utk.edu/utkstormwater>.



VOLUNTEER SPOTLIGHT

Zone Maintenance Employees Install New Fan Units



On July 25th, our Zone Maintenance employees in Zone 9 began work at 6 a.m. to see that the new fan units for the Andy Holt Tower, Communications, and Student Services machine room were installed in an efficient manner. Terry Baker, Toni Adams, Kevin Beeler, Steven Evans, and Denny Gann worked diligently on the project. Landscape Services employees, Duane Atkins

and Joshua Hearon, aided the group in operating the all-terrain forklift, rigging straps to fasten the fans, and placing them on the roof. The group finished installing the units on July 26th around noon. The old exhaust fans were replaced by new units in the street machine room for Andy Holt Tower, Communications, and Student Services.



The new fan units will work to remove any heat that the equipment in the machine room puts off and vents any fumes that may be coming from the equipment or equipment repair. The old fans were over 30 years old and were worn out.

VOLUNTEER SPOTLIGHT

Congratulations to Don Cross on His Retirement After 46 Years!

Congratulations to Don Cross from Construction Services on his retirement from UT Knoxville with 46 years of dedicated service! We wish Don all the best and thank him for all of his hard work!



Employee Comment Box Locations:

- Facilities Services Complex Break Room
- Facilities Services Shop Area
- Hodges Library outside room 171a (new)
- Steam Plant (near time clock)
- Steam Plant Hill Breakroom (new)
- Neyland Biology Annex near room 128
- Ellington Plant Science room 4
- SERF outside of room 426
- Former Sanitation Safety (Pest Control) Area at Facilities Services Volunteer Blvd. Location
- The electronic employee comment box can be found at **tiny.utk.edu/fscommentbox**.



SEPTEMBER

Darren Mullins	9-1	Jason Jambard	9-22	Chris Blair	10-18
Bryan Lord	9-1	Workinesh Idde	9-22	Jeffary Davenport	10-18
Joseph Moffett	9-1	Jawan Payne	9-22	Ronald Cox	10-19
Donald Glover	9-1	Matthew Barlow	9-23	Steven Moyers	10-22
Luke Sivley	9-2	Dedra Giles	9-24	Sandra Britt	10-21
Rick Cannon	9-2	Ed Oliveri	9-24	Dana Archer	10-21
Channing McDonald	9-2	Melissa Hatfield	9-25	Frank Wyrick	10-21
Dewain Day	9-3	Sean Melvin	9-25	Beverly Schubert	10-22
Megan Tackett	9-4	Brian Bridge	9-25	Robert Fowler	10-22
Eric Stewart	9-4	Mark Ford	9-25	Tim Baker	10-23
Ted Coward	9-4	Michael Leeper	9-25	Chris Mabe	10-25
Gary Thaxton	9-4	Melissa Connell	9-26	Cody Smith	10-25
James Saunders	9-4	George Clevenger	9-26	Stanley Elder	10-25
David Bryant	9-5	Barbara King	9-27	Linda Willingham	10-26
Rebecca Saylor	9-6	Arlene Williams	9-28	John Lewis	10-26
Javon Clark	9-7	Ron Gibson	9-28	Buddy Weaver	10-26
Tristan Conard	9-7	Jim Tolbert	9-30	Gerald Gorham	10-27
Cliff Ulman	9-8	Tim Hanson	9-30	Michael Young	10-28
Roger McDonald	9-8			Justin Treece	10-28
Lynda Sparlin	9-8			Mark Vandergriff	10-29
Hayley Davis	9-8			Dennis Brock	10-29
Mackin Von Schipman	9-8			Steven Hill	10-30
Steven Andrews	9-8			Jim McCarter	10-31
Daniel Stoker	9-10			Malcolm Shoffner	10-31
Ray Davis	9-10			Jeni Sharp	10-31
Dale Fisher	9-10				
Joshua Hearon	9-11				
Britt Patterson	9-11				
Millard Lett	9-11				
Ali Chalabee	9-12				
Helen Hennon	9-14				
Michael Gage	9-14				
Paul O'Brien	9-15				
Kenny Lane	9-17				
Al Middlebrook	9-17				
Chris Morris	9-17				
Michael Musselman	9-18				
Juliea Sothen	9-19				
James Reno	9-19				
Adam Barbian	9-20				
Luke Hanley	9-20				
Tom Anderson	9-21				
William Messamore	9-21				
Jim Hastie	9-21				

OCTOBER

John Cole	10-1
Beth O'Neill	10-2
Don Turney	10-3
Paul Hash	10-3
Terry Baker	10-4
Michelle Lawson	10-6
Nathan Ownby	10-6
Ed Maples	10-8
Dave Irvin	10-9
Art Tezak	10-9
Dean Wessels	10-10
Robert Dykes	10-10
Andres Francisco	10-11
Andy Webb	10-11
Daniel Hall	10-12
Jerry Lethco	10-12
Kathy Brogan	10-15
Billy Matthews	10-15
Maria Cruz Avila	10-16
Payton Myers	10-16
Jay Price	10-16
Tina Johnson	10-18
Dalton Bailey	10-18