

THE FACILITATOR

THE UNIVERSITY OF TENNESSEE, KNOXVILLE • FACILITIES SERVICES DEPARTMENT

Volume XVI, Issue 3



**2019 Chuck Thompson
Award Winners**

T FACILITIES SERVICES

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Website at **fs.utk.edu**

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THE UNIVERSITY OF
TENNESSEE
KNOXVILLE

FACILITIES SERVICES

2019 Chuck Thompson Awards Ceremony



On Monday, October 21, the 21st Annual Chuck Thompson Awards were held at the Facilities Services Complex. In honor of former Assistant Director of Facilities Services, Charles F. (Chuck) Thompson, his son and daughter-in-law, Mr. and Mrs. Richard C. Thompson, established an endowment with the University of Tennessee specifically designated for two annual cash-incentive awards for non-exempt employees of our department.

Every year, two awards are given, one from the skilled craft areas and one from the clerical, services and support areas, and each recipient must have at least 10 years of service with the university. This year, 32 people were nominated across a total of 65 nominations, and it is the consensus of the committee that the winning individuals embody the very spirit of these awards.

Interestingly, each of the two honorees have 19 years of service at the University of Tennessee. This year, the award for the clerical, services and support areas was given to Arlene Williams, Administrative Services, while Wayne Cowden of Electrical Services was honored from the skilled craft area.

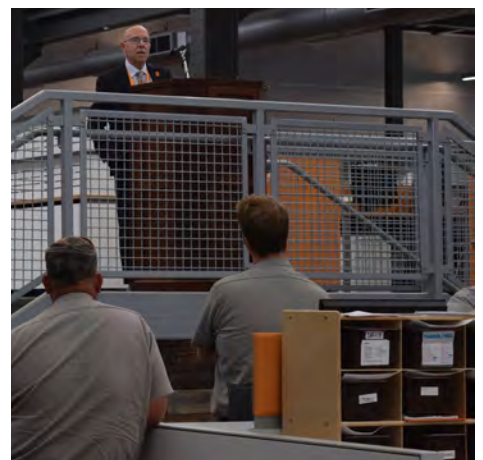
According to his peers, Wayne is someone who is available to his team day or night. He's the first to arrive in the morning and the last to leave most evenings. He's even been known to pull an "all-nighter" if necessary. He is always willing to help others with tasks that aren't directly related to his position, and he is a happy guy - no matter what kind of work he's doing.

He is hard-working and dependable, helpful to all who work alongside him. He is very well versed in his work and gives his all in the work he does. For 19 years, he has supported the fire alarm duties within his shop with a contagiously positive attitude. He is well liked among his peers, and he's an incredible asset to Facilities Services.

Arlene Williams has helped almost every employee who has passed through Facilities Services. She answers countless questions with patience and grace - even when the questions are completely off-the-wall. She is personable and greets staff with a warm smile while taking her responsibilities very seriously. She is a hard-working individual who is very conscientious in her daily job duties as well as her everyday life.

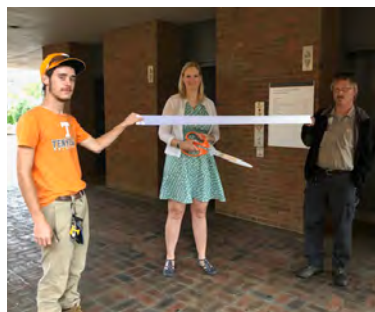
She is dedicated to her work and extremely knowledgeable. She handles all issues with professionalism and is willing to go the extra mile whenever needed. Her kindness does not go unnoticed, and her tenure has made Facilities Services a better place to work. Her work is tireless and often thankless, and we would all be lost without her.

It is truly a privilege of the department to honor these two outstanding individuals.



Volunteer First Impressions Wrap-Up

In early September, the last of the first round of Volunteer First Impressions projects was completed, and each of the 12 submissions were celebrated with a ribbon cutting, cookie cake & goodie bag to thank the nominators for partnering with us. Each gathering was a chance to hear feedback on Facilities Services ability to make their ideas a reality, and all of the comments were overwhelmingly positive! We are looking forward to kicking off the second annual Volunteer First Impressions contest in November. Stay tuned for more information on submitting your nominations.



Employee of the Month Awards

September 2019



Congratulations to Beth O'Neill, the September recipient of the Employee of the Month Award!

Beth facilitates New Employee Orientation every two weeks, and it's important to her to create a consistent and welcoming experience for everyone who comes into Facilities Services. You can always find her desk because she keeps a balloon tied to it to help new employees locate her when needed.

Outside of the office, Beth has a background in theatre and improv and has been known to work as a voice-over artist on the side.

Beth is helpful, friendly and a great addition to the Facilities Services team! Help us congratulate Beth on this achievement.

Congratulations to Steve Small, the October recipient of the Employee of the Month Award!

Steve maintains, repairs, and monitors all landscape irrigations systems on campus. He supports all landscape zones on a daily basis, and he responds quickly and effectively. Steve has worked hard to ensure our systems are performing at peak capacity in order to handle the excessive drought over the last month. In his off time, Steve enjoys spending time with his family and paddling on the Ocoee River. He's an avid Jeep fan and enjoys fishing whenever he can.



October 2019

Nominate a Team Member Today!

Help us nominate our next employee of the month by submitting a nomination for a hardworking and dedicated member of our team!

Nomination forms can be found online at tiny.utk.edu/fseom and hard copies can be found with Anna Best in the Facilities Services Complex.

If you have any questions about the Employee of the Month program, please contact Sam Ledford at sjones80@utk.edu or 974-9441.

tiny.utk.edu/fseom

SOCIAL MEDIA SPOTLIGHT ON FACILITIES

Tweet

Facilities Services @utkfac... · 8/30/19

Pictured left is Marianela Cruz and right, her foreman, Marie Lemons. Marianela received her U.S. citizenship this week, and we couldn't be prouder of her! Please join us in congratulating Marianela on this major accomplishment and thanking her for her service at UT! #FacServFam



21 33 730

Audrey Caylor @C6E_MUSIC

Replying to @utkfacserv

CONGRATULATIONS!!

#MarianelaCruz

UTK TCE @UTK_TCE

Loving this approach to beautification and, shall we say, spatial engineering from our colleagues in @utkfacserv. #10SecondTuesday

Facilities Services @utkfacserv · 10/8/19

It's #10SecondTuesday! Have you noticed the amazing designs our Turf Team creates all throughout campus? This crew loves to dream up new patterns to keep UTK looking beautiful. Pictured are Jacob Capps, Jonathan Christmas & some of their impressive work. #UTFacilitiesServices



Posts



Liked by utksoa and 59 others

utfacilities This morning, we had the opportunity to honor Steven Andrews, Maintenance Specialist II, for his bravery and quick thinking in an emergency situation. When contractor Matt Roach (pictured in green) suffered a heart attack on the job, Steven jumped into action performing life saving CPR on Matt until emergency services arrived. Steven has served at UT for 20 years, and without his quick thinking and training, the outcome could have been very different. Today, Matt and his family joined us to honor Steven over a special recognition breakfast and thank him for his heroism. Join us in thanking Steven for going above and beyond the call of service. #UTFacilitiesServices #FacServFam

Drew Steen @biogeobiochem

I just discovered that Facilities Services at my school, @utkfacserv, has a youtube channel for DIY instructional videos. The videos are good, and how great is it that even the Facilities people @UTKnoxville are working on our educational mission!

ILITIES DIY SEI
Painting, Pl Basic Paint Technique
youtube.com

12:20 PM · 10/8/19 · Twitter Web App

1 Retweet 5 Likes

UT Facilities Services

Posted by Sam Jones Ledford
Monday at 5:00 PM ·

If you happened to be on campus this morning, you may have noticed quite the procession as this brand-new Band Tower as it made its way from F... See More



270 26 Comments 63 Shares

Tweet

UTK_KRSS @UTK_KRSS

We're so excited to cut our ribbon today to brighten the HPER Breezeway! Thank you again for choosing us @utkfacserv



Exceptional Teams

Sept. Exceptional Team

Congratulations to our September Exceptional Team: David Blaylock, Keith Brown, Steve Bodenheimer, Rick Cannon, Daniel Corrigan, Dennis Owens, Travis Reno and Cesar Penalba. This team is recognized for all of their work on the new substation project as well as their quick-action during September's unexpected electrical outage on campus.



Oct. Exceptional Team

Congratulations to our October Exceptional Team: Don Turney, Jeff Cole, Rob Frick, Mike Raper, Jason Hughett, Denny Gann, Billy Lee, Brian Riley, Ryan Carpenter, Duane Atkins, Larry Stalans, Tony Aparijo, Josh Hearon, Bill Hutchins, Ed Vargo, and Paul O'Brien who were honored for their work manning the barricades at all home football games this season.

Anyone can nominate an Exceptional Team!

Description:

The Exceptional Team Award will be presented to a Facilities Services team whose performance has extended beyond expectations and has demonstrated an exceptional commitment to help achieve the university's mission.

A team can be designated as a particular subunit or unit, portion of a subunit/unit, or a combination of employees from a number of subunits/units. Nominated teams must be no greater than 10 people. One Exceptional Team will be recognized each month.

Nominations:

Each team recognized for the award will be chosen by Facilities Services senior staff based on nominations submitted by university personnel, including within the Facilities Services Department.

Nomination forms can be found at: tiny.utk.edu/exceptional and on the department awards page at fs.utk.edu.

Contact Sam Ledford at sjones80@utk.edu for more information.

Sustainability

The Office of Sustainability recently partnered with WBIR for stories on game day recycling and food recovery efforts. Both pieces focused on how this subunit works creatively to reduce waste and repurpose resources for the greater good. The story about game day recycling can be viewed [here](#), and the story on food recovery is available by clicking [here](#).



Our Sustainability Warriors had more to celebrate than the score following the Mississippi State game. This game boasted the largest single food recovery to date with 2,319 pounds of food donated to Knox Area Rescue Ministries and the Love Kitchen, providing 1,932 meals. Now that's what we call a win!



OCTOBER 22ND

11 AM - 3 PM

**CLEMENT COURTYARD &
STRONG HALL ATRIUM**

Tabling, research project
presentations & group discussions

6 PM - 8 PM

**STRONG HALL AUDITORIUM B1
Climate Action Town Hall**

tiny.utk.edu/sustainabilityday



In addition, the Office of Sustainability held its first ever Sustainability Symposium on Tuesday, October 22. The event was well received and included a vegetarian meal served to 250 people along with discussions on sustainable living and a town hall meeting that evening.

VOLUNTEER SPOTLIGHT



VOLUNTEER SPOTLIGHT

Contractor Matt Roach Thanks Steven Andrews



On September 4, we had the opportunity to honor Steven Andrews, Maintenance Specialist II, for his bravery and quick thinking in an emergency situation. When contractor Matt Roach (pictured in green) suffered a heart attack on the job, Steven jumped into action performing life saving CPR on Matt until emergency services arrived. Steven has served at UT for 20 years, and without his quick thinking and training, the outcome could have been very different. Today, Matt and his family joined us to honor Steven over a special recognition breakfast and thank him for his heroism. Join us in thanking Steven for going above and beyond the call of service.

Shout Out to Matt Barlow in Zone Maintenance



We received a special shout out for Matt Barlow, in Zone Maintenance, for his kind and courteous service for a customer in Sorority Village.

“Matt, who was on call for One Call Sat. night, did a great job responding to an issue I had with my front door latch. I called at 10:30, and he was there in 15 minutes, assessed the problem and called Lock and Key to get the problem resolved. He was professional and very knowledgeable. In this day and age of constant complaining, I wanted to let you know your staff is great. Matt got the job done, even when he couldn’t complete it himself.

Your staff is always responsive and professional. I truly enjoy working with all of them.”

- Brenda Gerke
House Director, Chi Omega

Thank you, Matt, for sharing the Volunteer Spirit with those you encounter! We appreciate how well you represent Facilities Services!

VOLUNTEER SPOTLIGHT

Annual Facilities Services Pink Day



On October 8, Facilities Services traded in their orange for pink for breast cancer awareness.

Spearheaded by Special Project's Veronica Huff, the fifth annual event was a way for Facilities employees to show support for the fight against breast cancer.

In addition to a visible show of support, employees also raised money to support the mission of the Susan G. Komen Foundation. Veronica sold baked goods and pink awareness items raising a total of \$243.75 - a 10% increase over last year's fundraiser!

All proceeds were donated to the Susan G. Komen Foundation. Thank you to everyone who supported the cause this October.

Student Assistant Scholarship Awards

Facilities Services honored the 2019 recipients of the department's Student Assistant Scholarship Fund in September. Bridget Ash and Grace Shoffner each recieved a \$500 scholarship for the 2018-2019 academic year. Bridget works with our Design Services unit while Grace assisted with Sustainability.



VOLUNTEER SPOTLIGHT

Facilities Services Leadership Academy

Facilities Services has begun a new partnership with the campus Learning & Organizational Development team to offer a unique leadership training opportunity to leaders in our department. The purpose of the Facilities Services Leadership Academy is designed to equip leaders with the content knowledge, leadership behaviors, and support to effectively lead our diverse workforce and create a culture of dedication and commitment to customers, campus, and colleagues. This learning and development is necessary to improve the outcomes for faculty/staff, students, community members, and stakeholders by identifying and implementing the desired behaviors that will create a culture of inclusion and support.

Installation Collaboration

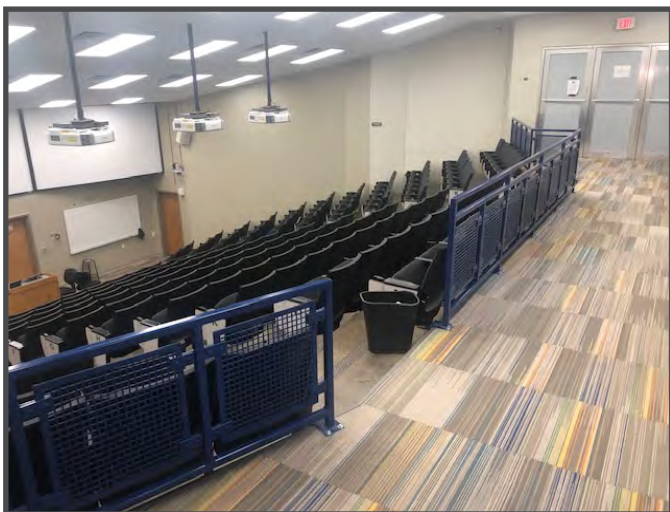
The Plumbing and AC shops recently had the opportunity to collaborate at Orange Hall on the installation of a new sediment separator for the building's water source heat pump. Plumbing completed the separator installation while the AC shop stepped in to assist with welding. Collaboration across shops is key to everything we do here in Facilities Services.



VOLUNTEER SPOTLIGHT

Pre-Fall Semester Classroom Renovations

At this point in 2019, 52 classrooms in 19 buildings have been worked on with 36 of those happening over summer and completed. Sixteen additional classrooms are scheduled for renovations over winter break. Total estimated work with New Tech was over \$600k. Randy Huelsman & Rick Gometz served as Project Managers on these projects, and Mike Duncan's crew served as trades personnel on the projects.



All classrooms had paint, new flooring and new whiteboards installed. Most classrooms had new lighting and updated lighting controls, new ceilings and chair rail installed. In addition, Construction Services completed a full renovation on 2 classrooms (took everything down to the structure and replaced with all new finishes), and built walls or new sheetrock in 15 classrooms.



VOLUNTEER SPOTLIGHT

Band Tower Installed on Campus



On October 14, Phase 1 of the new band practice field came to fruition as the brand-new band tower made its way across campus to its permanent home near TRECS. The tower is now up and running, and keys have been turned over to the band director. He is very pleased with the tower and appreciates the efforts of all involved from Facilities Services.

Pedestrian Mall West Extension Chosen As Outstanding Design

UT's pedestrian mall west extension has been awarded a landscape architecture citation in the 2019 American School and University Architectural Portfolio, the premier competition honoring excellence in educational design.



In addition, UT received outstanding design awards for Phase II of the Student Union, the Volunteer Boulevard streetscape project, the west campus dining hall, and the campus way-finding project. UT and other winners will be featured in an ASUA publication in November. Read the Tennessee Today article at <https://tiny.utk.edu/pedmallextension>.

VOLUNTEER SPOTLIGHT

National Custodial Workers Appreciation Day

October 2nd was National Custodial Workers Recognition Day! This gave us an opportunity to share more about our Building Services team across social media. These posts had a two-fold purpose: to recognize this hard working team and to show how much care these individuals put into creating an optimal environment for learning and student life.



Wait Field Sign Dedication

On October 11, Bethany Morris, Project Manager in Design Services, was on hand for the dedication of a historic marker placed at the former site of the 1st campus athletic field, Wait Field. This marker's dedication was the result of a partnership between Facilities Services, UT Athletics, UT Archives & the Office of Communications & Marketing. The sign install was managed by FS Construction (Bryan Lord). Bethany Morris (Design) collaborated with Bud Ford (UT Athletics), UT Archives and UT Communications on the images and narrative. Facilities plans on implementing landscape and irrigation this Fall.



VOLUNTEER SPOTLIGHT

Landscape Services Receives Mini Dump Trucks

Our Landscape Services team has recently traded in 2 full-size dump trucks for 4 smaller, more efficient vehicles. When comparing 2 of the mini dump trucks to 1 of the full-size trucks, this transition provides an additional seat, ease of access to smaller spaces on an ever-changing campus, the ability to divide work teams into smaller groups and reduce fuel costs and emissions by 80%. These trucks are proof that big improvements can come in smaller packages!



VOLUNTEER SPOTLIGHT

Facilities Services Wears Purple to End Domestic Violence

On Thursday, October 25, Facilities Services joined with UT Human Resources to wear purple to raise awareness to end domestic violence. October is National Domestic Violence Awareness Month, and Facilities Services stands in support and solidarity with survivors.

For a list of resources available to our campus community, visit titleix.utk.edu.



Employee Comment Box Locations:

- Facilities Services Complex Break Room
- Facilities Services Shop Area
- Hodges Library outside room 171a (new)
- Steam Plant (near time clock)
- Steam Plant Hill Breakroom (new)
- Neyland Biology Annex near room 128
- Ellington Plant Science room 4
- SERF outside of room 426
- Former Sanitation Safety (Pest Control) Area at Facilities Services Volunteer Blvd. Location
- The electronic employee comment box can be found at **tiny.utk.edu/fscommentbox**.



11th Annual



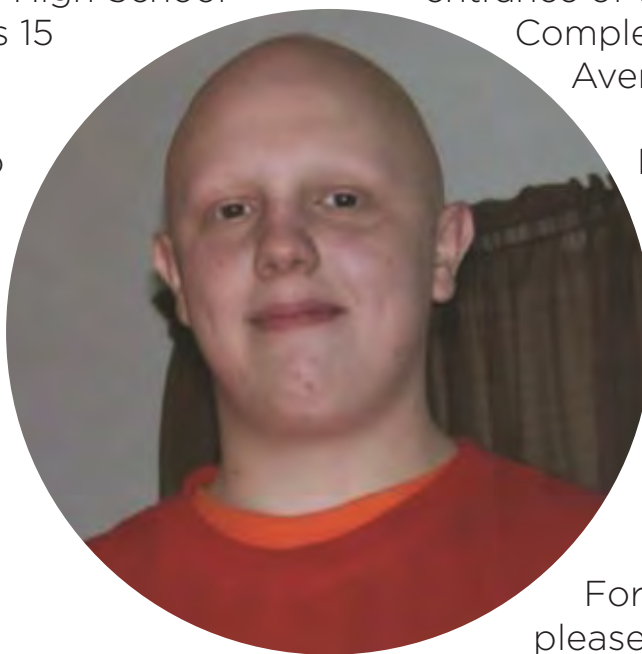
Toy Drive

The 11th annual toy drive honoring the memory of Ryan McDonald will be held November 11 to December 8. Ryan was killed tragically during a shooting at Central High School in 2008 when he was 15 years old.

If you would like to make a donation, please bring unwrapped new toys to the collection box that will be placed near the front entrance of the Facilities Services Complex, 2040 Sutherland Avenue.

The toy drive aims to inspire hope for area children dealing with difficult times during the holiday season.

To honor Ryan's memory, as well as his aspirations to become a children's counselor, toys are collected by Roger McDonald every year in his nephew's name.



Donations can also be given at all Knox area Ingles grocery stores including locations in Powell, Karns, Halls, Farragut, and Merchants Drive. All toys must be donated by December 9.

For more information, please contact Roger McDonald at 705-9994 or jmcdona3@utk.edu.

The toy drive benefits Helen Ross McNabb and Child & Family of Tennessee.



Eat, Drink
and be
Merry

PLEASE JOIN US FOR
A HOLIDAY CELEBRATION

FRIDAY
DECEMBER 13
12:00 NOON

STUDENT
UNION
BALLROOM 272

Lunch, door prizes, and zero waste!

For more information please contact
Veronica at 974-2391 or vhuff@utk.edu

Third Shift Building Services & Zone Maintenance Holiday Celebration will be held Tuesday, December 17th at 10PM at the Facilities Services Complex (Rooms 101 & 102). Flyer coming soon.



MEMORANDUM

To: All Facilities Services Employees
From: Dave Irvin
Date: Thursday, October 24, 2019
Subject: Bob Evans Memorial Scholarship Fund

The Bob Evans Memorial Scholarship Fund will award a scholarship for the 2020-2021 academic year which begins in August 2020.

This scholarship application is open to candidates who are children, grandchildren, step-children or step-grandchildren of individuals who are currently employed or retired from the UT Knoxville Facilities Services Department.

Students must be currently enrolled or be able to be admitted for the Fall Semester 2020 to be considered in receiving this award.

Nominations for this award must be submitted with Sam Ledford in the Facilities Services Complex no later than Friday, January 31, 2020.

Forms for nominating a student may be obtained from Sam - contact 771-1531 or sjones80@utk.edu.

Final recipient selection will be made by the UT Knoxville General Scholarship Selection Committee based in the Financial Aid and Scholarships Office and not by any staff member of the Facilities Services Department.

Please contact Sam Ledford with any questions about this scholarship application.

PLEASE POST

Facilities Services Department
2233 Volunteer Boulevard, Knoxville, TN 37996-3000
865-974-2178 865-974-7786 fax fs.utk.edu

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KNOXVILLE

FACILITIES SERVICES

APPLICATION: Bob Evans Memorial Scholarship Fund

Student's Name: _____

Student's SSN: _____

Student's Cumulative Grade Point Average: _____

High School or College (circle one)

Nominated By: _____

Nominator's Personnel #: _____

Signature

Relationship to Student: _____

(Parent, Grandparent, Step-Parent, Step-Grandparent)

Date of Application: _____

(January 31, 2020 Deadline)



MEMORANDUM

To: All Facilities Services Employees
From: Dave Irvin
Date: Wednesday, October 23, 2019
Subject: John C. Parker, Sr. Memorial Scholarship Endowment

As all of you are aware, Mrs. Martha Parker has established the John C. Parker, Sr. Memorial Scholarship Endowment in memory of Mr. Parker. This scholarship endowment will award a scholarship for the 2020-2021 academic year which begins August 2020.

It will be given to a student who is a legal dependent of a Facilities Services employee (current, retired, or deceased).

The student must be currently enrolled or be admitted to the Fall Semester 2020 to be eligible. The student awarded this scholarship must have demonstrated successful academic performance in order to be considered for future awards. Financial need may also be a factor in the award.

Nominations for this award must be submitted to Sam Ledford in the Facilities Services Complex no later than Friday, January 31, 2020.

Forms for nominating a student may be obtained from Sam - contact sjones80@utk.edu or 771-1531.

The selection of the student to receive this award will be made by the UT Knoxville General Scholarship Selection Committee based in the Financial Aid and Scholarships Office and not by any staff member of the Facilities Services Department.

PLEASE POST

Facilities Services Department
2040 Sutherland Avenue, Knoxville, TN 37996-3000
865-974-2178 865-974-7786 fax fs.utk.edu

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KNOXVILLE

FACILITIES SERVICES

APPLICATION: John Parker Memorial Scholarship Fund

Student's Name: _____

Student's SSN: _____

Student's Cumulative Grade Point Average: _____

High School or College (circle one)

Nominated By: _____

Nominator's Personnel #: _____

Signature

Relationship to Student: _____

(Parent, Grandparent, Step-Parent, Step-Grandparent)

Date of Application: _____

(January 31, 2020 Deadline)



NOVEMBER

Tyler Vandiver	11-1
Leah Mccord	11-2
Daniel Corrigan	11-2
Jerrald Limbaugh	11-2
Sherry Jones	11-3
Jonathan Brooks	11-3
Curtis Rose	11-3
Austin Hamilton	11-4
Bale Gujunit	11-4
Michael Kennemore	11-5
Kellie May	11-5
Adam Nicely	11-5
Dustin Webb	11-6
Jason Ogle	11-6
Derek Bailey	11-7
Michael Baker	11-8
James Graham	11-8
Bill Miracle	11-9
Kevin Jernigan	11-9
Lucas Mills	11-10
Ed Roach	11-10
Gregory Parton	11-11
Jason Maillie	11-12
Matt Layne	11-12
Roxy Lyons	11-13
Sharon Penson	11-13
Louie Patterson	11-13
Nina Tomescu	11-14
Stephanie McMahan	11-15
Clarence Sterling	11-15
Bryan Shirk	11-15
Shawn Snipes	11-15
Jerry Rutherford	11-15
Candace Sweet	11-16
Marcus Couch	11-16
Crendel Wees	11-16
Steven Ferguson	11-17
Steve Evans	11-18
Dale Hurst	11-19
David Blaylock	11-19
Chloe Lane	11-20
Jimmy Wyrick	11-20
Randy Longmire	11-21
Teal'k Anderson	11-22

Christian McDaniel	11-23
Anthony Sharp	11-25
Kevin Garland	11-26
Dennis Lee	11-26
Gavin Ramsey	11-26
Sherwin Taylor	11-27
Michael Raper	11-28
Christian Latham	11-28
Ed Vargo	11-28
Jessica Blair	11-29
Josh Bodenheimer	11-30

DECEMBER

Cody Chapin	12-1
Carolyn Brogan-Caudillo	12-2
Cody Byrge	12-2
Rodney Sanderfur	12-2
Josie Tunnell	12-2
Beau Baker	12-2
Tommy Oakley	12-2
Geneva Andrew	12-3
Caitlin Taylor	12-3
Andrew Powers	12-3
Tony Aparijo	12-3
Cassie Austin	12-3
Melinda Townsend	12-4
Kasondra Tatum	12-6
Tori Ray	12-6
Jonathan Parigin	12-7
David Bodenheimer	12-8
Tyler Pratt	12-13
Luther Holloway	12-14
Lisa Ward	12-14
Joel Tomlinson	12-14
Shannon Whitehead	12-15
Cory Beets	12-16
Melissa Ingram	12-17
Tim Brooks	12-17
Cesar Penalba	12-18
Seth McElhaney	12-19
Maryn Miles	12-19
Randall Nicley	12-19

Mike Steeves	12-19
Robert Patty	12-20
Ann Free	12-21
Heather Brinton	12-21
Ed Jeter	12-23
David Crigger	12-25
Carl Weaver	12-25
Sam Ledford	12-28
Daniel Windecker	12-28
Wes Willoughby	12-28
Randy Carver	12-28
Jason Cottrell	12-29
Thomas Emmert	12-29
Ed McDaniel	12-29
Debra Norman	12-31
Tim Harris	12-31