

THE FACILITATOR

THE UNIVERSITY OF TENNESSEE, KNOXVILLE • FACILITIES SERVICES DEPARTMENT

January & February 2020

 FACILITIES SERVICES

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Visit the UT Facilities Services Website at **fs.utk.edu**

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THE UNIVERSITY OF
TENNESSEE
KNOXVILLE

FACILITIES SERVICES

Faces of Facilities Services

Facilities Services is a large department with a lot of diverse backgrounds, skillsets and interests. Spread out across four shifts, it's not easy to get to know everyone outside of your own unit and/or sub-unit. We want to change that one friendly face at a time. In each issue of The Facilitator, we will feature a Facilities Services employee to help you get to know a bit more about them. Namely, their history in the department and how they like to spend time outside of work. In a lot of ways, Facilities Services employees are the very heartbeat of UT Knoxville, and this feature helps our community get to know the stories behind the staff.

Meet Geneva Andrew



1. Where did you get your start in Facilities Services?

I started in Building Services on the Ag Campus. April 2017.

2. What's your favorite thing about the work you do now?

I love to help people know they are welcome here.

3. If you could go to lunch with one person from Facilities Services who would it be?

I am a pretty messy eater, I am not sure that would be fair to the person.

4. Who is your oldest friend at Facilities Services?

Donna Norris. I worked for Donna in Building Services. Working in Building Services was one of the hardest jobs I have ever had, in many different ways. If I hadn't had her encouragement and support I don't think I could have done it.

5. What would you do on the perfect day off?

I would spend the day with my daughter.

6. If you could magically do one thing what would you do?

I would remind everyone, including myself, just how important each job is here at Facilities Services.

I am sure there are some very stressful moments, but look at what is being accomplished, it is amazing what we as a group are getting done. We need to allow ourselves to be proud for a minute.

7. Who is the funniest person you have ever met in Facilities Services?

They come as a trio- Joe Suits, Tyler Vandiver, Jawan Payne.

8. What smell brings back great memories for you?

Sawdust and Mud. They remind me of my father. He was a builder, and one of the smartest, hardest working people I have ever known.

9. If you ever become famous what will it be for?

My daughter winning the Nobel Prize. She has decided that is her goal, and I think once you decide something, if you really decide, it is entirely achievable.

10. What hobbies/interests would you like to share with our department?

My hobbies are hiking, camping and reading, and going to museums.

I am interested in /curious about everything!

Employee of the Month Awards

January 2020



Congratulations to Emily Lingerfelt, the January recipient of the Employee of the Month Award. Emily is an important part of the Construction team, and her work is second to none. In fact, she was recently promoted from Construction Project Coordinator to Project Manager! She is an incredible asset to Facilities Services, and we are so glad she's on our team!

February 2020

Congratulations to Geneva Andrew, the February recipient of the Employee of the Month Award! Geneva is the first face of Facilities Services, the person who greets our visitors, vendors and employees. She is always smiling - always pleasant, kind, encouraging and considerate. She is always willing to help out in a crunch and is a terrific team player: always asking how she can help out. We are incredibly lucky to have her as part of our Facilities Services family!



Nominate a Team Member Today!

Help us nominate our next employee of the month by submitting a nomination for a hardworking and dedicated member of our team!

Nomination forms can be found online at tiny.utk.edu/fseom and hard copies can be found with Anna Best in the Facilities Services Complex.

If you have any questions about the Employee of the Month program, please contact Sam Ledford at sjones80@utk.edu or 974-9441.

tiny.utk.edu/fseom

SOCIAL MEDIA SPOTLIGHT ON FACILITIES

Top Follower followed by 183K people



WBIR Channel 10 

@wbir **FOLLOWS YOU**

News, Sports, Weather & Live At Five at 4:00 - all brought to you Straight from the Heart

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UTK Panhellenic
@UTKPanhellenic **FOLLOWS YOU**

Panhellenic Council at the University of Tennessee
Facebook: <https://t.co/hCpISiOoar> Instagram: <https://t.co/WoRGktxOMk>

[View profile](#)

UT Knoxville
@UTKnoxville · Feb 8

@tennalum @UTKDOS @utkfacserv @UT_Admissions It's #RockyTop, but as a snow globe.  

pic.twitter.com/hZqyukZ8iR



1 51 288

All **Mentions**

 **Kirsten Pitcock** @KirstenBo... · 1/9/20 

Shout out to @utkfacserv for being of the first floor of HSS this morning and helping students get to their classes on time. #volshelpvols

   4 

 **Meech** @Metridamus · 1/8/20 

I love @utkfacserv and am thankful for their contribution to keeping UT in top shape! Be thankful for facilities personnel!
I'm also thankful for the time I worked there as an undergrad!

   2 

 **dondelplowman** started following you. 23h **Following**

 **facilitiesmsu** commented: We got one of those, too ...and boy do they work hard! 1d 

 Reply

 **BarberMcMurry Architects**
Thursday at 10:52 AM 

The University of Tennessee, Knoxville Student Union has won a 2020 Orchids Award for New Architecture!

Recognized by **Keep Knoxville Beautiful**, the Student Union is the largest construction project in Knoxville campus history. The Student Union houses student services and administrative functions, as well as a large event ballroom and conference rooms. The multi-story atrium features a two-story torch sculpture hand-crafted by Knoxville's **Pretentious Glass Co.**

This project was a joint venture with **McCarty Holsaple McCarty**. Read more about it on our website: <https://bma1915.com/projects/university-of-tennessee-student-union>

  Kenneth Herring and 26 others 8 Shares

 Like  Comment  Share



 **Society for College and University Planning (SCUP)**
February 19 at 11:03 AM 

One of the most endearing things about SCUP members is their unflagging willingness to join with their peers to make a real difference at the grassroots level. One way that manifests itself is in our SCUP Regional Councils. It's why we couldn't be more excited to announce the election of two new regional chairs to the SCUP Council. Congratulations to both Heather Taylor and Andy Powers as they have been elected Regional Council Chairs!
#highered #planning #SCUP2020

Welcome!
New Regional Chairs

 Southern Regional Chair
Andy Powers

 North Atlantic Regional Chair
Heather Taylor

 1 

 Message  

     

 **UT Knoxville**
@UTKnoxville · Dec 20

The fall semester may be over, but @utkfacserv crews are just getting started on more than 150 projects across campus that will be completed before our Vols return in early January.
news.utk.edu/2019/12/19/fac...

 10  66

Exceptional Teams

Jan. Exceptional Team

Congratulations to our January Exceptional Team! This crew from Construction works hard every day, but we honored them for the RMC renovation project at the UT Conference Center where they managed to complete the project on time and under budget. Their dedication to furthering the mission of UT is admirable. We are so grateful for this team! Congratulations!

January Exceptional Team includes: Dusten Gibson, Randy Mathes, Brian Riley, Eric Gometz, Mike Musselman, Mikey Capps, Mark Hensley, Fred Mikels, Brian Wyrosdick, Kyle Moffett, Jim Smith, Brian Beeler and Dustin Webb



Feb. Exceptional Team

Congratulations to our February Exceptional Team. This crew from Building Services, Zone Maintenance and Plumbing Services stepped into swift action when part of the UT Conference Center experienced flooding issues back on January 7.

Building Services worked to fight the rising water until a host from Utilities and Zone Maintenance could get the drains to flow. This crew worked through lunch until the water was under control making trip after trip to empty hoppers full of water. Their quick action is a reflection of their value to #UTFacilitiesServices, not to mention the costs their quick response spared.



February Exceptional Team includes: Debra Smithers, Peter Scanlan, Austin Shoffner, Jonas Johnson, Hani Joseph, Ed Oliveri, Mark Ford, Todd Curnutt, Josh Bodenheimer, Mike Moore, Norman Bumby, Kenny Reynolds, Justin Brooks, David Gibbs and Mike Van Duzer

Anyone can nominate an Exceptional Team!

Description:

The Exceptional Team Award will be presented to a Facilities Services team whose performance has extended beyond expectations and has demonstrated an exceptional commitment to help achieve the university's mission.

A team can be designated as a particular subunit or unit, portion of a subunit/unit, or a combination of employees from a number of subunits/units. Nominated teams must be no greater than 10 people.

One Exceptional Team will be recognized each month.

Nominations:

Each team recognized for the award will be chosen by Facilities Services senior staff based on nominations submitted by university personnel, including within the Facilities Services Department.

Nomination forms can be found at: tiny.utk.edu/exceptional and on the department awards page at fs.utk.edu.

Contact Sam Ledford at sjones80@utk.edu for more information.

Sustainability

The Office of Sustainability hosted a glass workshop earlier in February where they taught students how to reuse the glass containers they have in their life! They provided the supplies to make a Cookie in a Jar recipe, decorations for the glass, and a wide array of glass vessels for students to choose from. Overall, Sustainability reported a pretty good turnout and said it was a lot of fun!



Since glass recycling isn't available at UT anymore, workshops like this are important, so that glass doesn't just automatically get put in the trash. This was part of Sustainability's RecycleMania programming for the month. While we encourage students to always recycle what they can, it's also important to push reduce and reuse as the first two steps before recycling!



Sustainability also hosted a Valentines Pop-Up and a Reusable Bags workshop, but they report that the glass one was definitely the biggest hit out of the events!

VOLUNTEER SPOTLIGHT



VOLUNTEER SPOTLIGHT

Tree Campus Designation



On January 21, UT Knoxville was honored with 2019 Tree Campus USA® recognition by the Arbor Day Foundation for its commitment to effective urban forest management.

The Tree Campus USA program honors colleges and universities for effective campus forest management and for engaging staff and students in conservation goals.

For more information, visit:
tiny.utk.edu/treecampus.

FS Website Has a New Look

If you've visited fs.utk.edu lately, you've noticed the new look! The Facilities Services website is undergoing a series of updates to the appearance and content to better represent our department and better serve our customers. If you haven't been on the website lately, check it out! Shout out to Tim Baker for all of his hard work in converting the original content to its new updated form.



VOLUNTEER SPOTLIGHT

Emergency Management Training



In January, Facilities Services employees from across all units came together for Emergency Management Training. This training, designed to better equip our staff covered a range of topics from earthquakes to active shooter situations and gave employees the confidence to act quickly and efficiently in the event of an emergency.

As front line employees and essential personnel, this training is especially important. Thanks to our Training team for putting this together, and thanks to Derek Bailey and Terry Ledford for assisting with each training session.

Media Coverage for FS

Facilities Services was making headlines for a variety of positive reasons in January and February! Several news outlets worked with us to produce stories on Sustainability's Zero Waste Initiative for UT, and WBIR reached out to us for a quick spotlight on Building Services and our use of the Clorox Total 360 Machines! Great job to all who were interviewed. You represented Facilities Services very well!



VOLUNTEER SPOTLIGHT

Shout Out to RMC Conference Center Renovation Crew

Everyone,

I just want to take a minute to tell you all how much I appreciate you. This move has been a long time coming...we first met with Randy Hamilton to discuss Conference Center space in the Fall of 2017 and that was after our move to Perkins Hall had been waived off a year or so before! I know the budget mess with ASP's project threw a wrench into everything, but once that was resolved, things came together beautifully. I appreciate each and every one of you for your part in this effort. I know this was a unique (pain in the rear?) project in many ways, but you all did your part to make sure it came together as scheduled, and to overcome the hurdles.

I think what surprised me the most, was how invested you all were in making sure things were ready for us to move in January. Each functional group checked in multiple times to make sure every item was checked off the list before/during the move, and you have been by multiple times to check on us since to make sure things are going smoothly. The few things we had questions or concerns about have been investigated and resolved quickly. I know there are still a couple things left on the to-do list, and I appreciate the follow-through.

The result of your hard-work and care is evident in this awesome space. We can't wait to show it off to our customers and partners! Thank you for making us feel like a valued part of the UT team, and for making this process as easy as possible on me personally. I appreciate your expertise and professionalism and would be happy to provide recommendations or letters of thanks wherever needed.

A special thanks to Rick Gometz for driving this project home and continuing to take care of all the details!

With sincere gratitude,

Kim Kallstrom
Assistant Director
Reliability & Maintainability Center

VOLUNTEER SPOTLIGHT

Andy Powers Named SCUD Regional Chair

Andy Powers, Director of Design Services, was recently elected Southern Regional Chair of the Society for College & University Planning! This is a huge honor for Andy and for Facilities Services as he serves to learn from and grow with university planners from all over the south, Mexico and South America.

Click [here](#) to learn more about his recent appointment and how he hopes to serve in this role.



Movers & Shakers in Facilities Services

With a large department, you may not always be aware of internal moves as people are promoted or pursue professional growth in a new role. We're going to start sharing those moves here in The Facilitator so you're aware of these changes.

In January:

Sheena Rhea - From Building Services to Paint Shop

Johnny Waggoner - Zone Maintenance Foreman to Assistant Director

In February:

Emily Lingerfelt - Project Coordinator to Construction Project Manager

Tony Bunner - Sr. A/C Specialist to ZM Specialties Supervisor

Richard Shackelford moving from A/C Specialist I to Sr. A/C Specialist I

Christopher Hinshaw moving from A/C Specialist I to Sr. A/C Specialist I

Veronica Cross - Asst. Building Services Foreman to Quality Control Inspector

VOLUNTEER SPOTLIGHT

Shout Out to Dennis Frank

Just wanted to send a quick note to you that we really appreciate all the care and effort that Dennis Frank is putting into changing out the lights and ballast in Hodges Special Collections Reading Room. He always makes sure to let us know when he is starting and completing his work for the day, since all of our spaces are under key access and maglocks. We have thousands of rare and fragile books shelved in tight quarters on the first floor and David is so careful and considerate of our space and rare materials.

Thank you again!

Alesha Shumar
Assistant Head & University Archivist
Betsey B. Creekmore Special Collections

Employee Comment Box Locations:

- Facilities Services Complex Break Room
- Facilities Services Shop Area
- Hodges Library outside room 171a (new)
- Steam Plant (near time clock)
- Steam Plant Hill Breakroom (new)
- Neyland Biology Annex near room 128
- Ellington Plant Science room 4
- SERF outside of room 426
- Former Sanitation Safety (Pest Control) Area at Facilities Services Volunteer Blvd. Location
- The electronic employee comment box can be found at tiny.utk.edu/fscommentbox.

HAPPY BIRTHDAY

MARCH

Jeff Rentsch 3-01
 Kristen Huskey 3-02
 Donna Norris 3-03
 Roy Nance 3-03
 Jason Hall 3-05
 Charles Bull 3-07
 William Vines 3-07
 Gary Robertson 3-08
 Dennis Miller 3-08
 Mary Parker 3-10
 Jessica White 3-10
 Vera Racilla 3-11
 Thomas McConnell 3-11
 Frank Bunner 3-11
 Gordon Nelson 3-12
 William Iler 3-12
 David Webb 3-13
 Michael Capps 3-13
 Kimberly Wilson 3-13
 Lauren Colato 3-13
 Jonathan Christmas 3-13
 Alex Cole 3-13
 Ronald Cody 3-13
 Samantha Hughes 3-14
 Jerry Carr 3-14
 Fred Mikels 3-15
 Terry Ledford 3-16
 Annalisa Tarizzo 3-16
 Tiffanie Casteel 3-17
 Dwight Cullom 3-17
 Michael Hastie 3-18
 Veaceslav Sevastianov 3-18
 Richard Caldwell 3-19
 James Rowland 3-19
 Melvin Godfrey 3-19
 Debra Humphries 3-20
 Todd Curnutt 3-20
 Kevin Ammons 3-21
 Steve Long 3-21
 Brian Wyrosdick 3-22
 John Estes 3-22
 Steven Kerley 3-23
 Jimmy Blair 3-24
 Anna Best 3-25

Richard Shackelford 3-25
 Anthony Dixon 3-26
 Robert Jenkins 3-26
 Marie Lemons 3-27
 Wayne Cowden 3-27
 James McClellan 3-27
 James Zimmerman 3-30

APRIL

Verna Spencer 4-01
 Paul Hinshaw 4-01
 Terry Capps 4-02
 Patricia Curtis 4-02
 Emily Lavoll 4-03
 Daniel Lufkin 4-03
 Joseph Savage 4-03
 Donnie Patterson 4-03
 Brian Beeler 4-04
 Ed Alley 4-04
 Paul Cianciolo 4-05
 Stephen Costner 4-05
 James Faulkner 4-06
 Kyron Harvey 4-08
 Robby Huggins 4-08
 Chris Mireles 4-08
 Brittany Moore 4-09
 Stephen Small 4-09
 Chris Webb 4-09
 Charlie Anderson 4-09
 Sandra Schreck 4-10
 Denny Gann 4-10
 Michael Van Duzer 4-12
 Larry Stalans 4-12
 Steven Bradford 4-12
 Johnathan Sawyer 4-13
 Duane Atkins 4-13
 Benjamin Miller 4-13
 Wayne Stalans 4-13
 Susan Gibson 4-14
 Brittany Wolfenbarger 4-14
 James Moore 4-14
 Benjamin Flowers 4-14

Robert Jones 4-15
 Kevin Cross 4-15
 Kyle Korn 4-16
 Lala Henderson 4-17
 Randy Hamilton 4-18
 Tracy Walker 4-19
 Jesse Lawson 4-19
 Ian Sutherland 4-20
 Cory Cox 4-20
 Gerald Johnson 4-21
 Toni Adams 4-22
 Amanda Ruelle 4-23
 Bill Hutchins 4-23
 Wesley Cook 4-24
 Peggy Clack 4-26
 Allen Powell 4-26
 Jonathan Gilman 4-29
 Rado Psar 4-29
 Wayne Palmer 4-29