

Facilities Services Weekly

November 16, 2020

ADMINISTRATION ● FACILITIES OPERATIONS ● ENERGY MANAGEMENT ● ZONE MAINTENANCE
ADMIN. & SUPPORT ● COMMUNICATION & INFO SERVICES ● UTILITIES ● DESIGN ● CONSTRUCTION

Chuck Thompson Awards

In honor of former Assistant Director of Facilities Services, Charles F. (Chuck) Thompson, his son and daughter-in-law, Mr. and Mrs. Richard C. Thompson, established an endowment with the University of Tennessee specifically designated for two annual cash-incentive awards for non-exempt employees of our department.

Every year, two awards are given, one from the skilled craft areas and one from the clerical, services and support areas, and each recipient must have at least 10 years of service with the university. Winners are nominated by their peers and selected by a committee vote. The 2020 Committee is comprised of Nikki Woolsey, Joe Suits, Shawn Benson, Rick Gometz, Bethany Morris, Jay Price, Matt McConnell, Wayne Stalans, Tony Bunner, Robyn Brookshire (Early Learning Center), Veronica Huff, and Sam Ledford. This year, 34 people were nominated across a total of 52 nominations, and it is the consensus of the committee that the winning individuals embody the very spirit of these awards.

2020 Chuck Thompson Award Winner – Crafts - [Jimmy \(Bones\) Yarber, Senior Plumbing and Heating Specialist, Plumbing Shop.](#)

2020 Chuck Thompson Award Winner – Service/Clerical - [Ashley Savage Gilliam, Archibus Coordinator, Zone Maintenance.](#)

Congratulations to our November Employee of the Month, Bill Hutchins!

November's Employee of the Month is someone who has stepped in to fill vacancies wherever needed. He's filled in as a foreman in multiple zones, and he's done so knowing that meant he'd be over 2 zones at a time. He's known to come in exceptionally early to assist with lighting upgrades and ensuring that work is getting done in his buildings. He accepts tasks without hesitation and completes them quickly and efficiently. He is a compassionate leader and a true asset to this team.

November Exceptional Team

This is an excerpt from an email received by an Assistant Director regarding this month's Exceptional Team. "On Monday, October 5, 2020, we had a power flicker out of the Laurel Avenue Substation. This caused our duty valve that feeds the processed chilled water system in the building to switch to city back up to preserve research. When the system switched, it caused a braided supply line to fail. This resulted in a water episode which dumped about 500 gallons of water into Room 519 and adjoining rooms. I would like to give a big thanks to Building Services, Zone Maintenance, Electric Shop and Air Conditioning Shop for their speedy response. The damage was contained and repaired in a timely manner and water was extracted to minimize damage to the building and valuable lab equipment. This is just a small example of what our folks do on a daily basis." Congratulations and job well done, team!

Zone Maintenance: Bill Hutchins, Mark Wagner, Alexis Carey, Carl Weaver, Dennis Brock, Billy Lee, Matt Barlow, Melvin Godfrey, Zachary Coin, Nichole Davis, Perry Longmire and Cecil Woody

Electric Shop: Wayne Cowden, Chris Webb, Steve Bodenheimer, Rado Psar and Gavin Ramsey

A/C Shop: Jason Staley

Building Services: Michelle Smith, Michelle Lawson, Tyler Vandiver, Bill Matthews, Brittany Wolfenbarger and Lala Henderson

2020 Toy Drive

The Annual Toy Drive honoring the memory of Ryan McDonald will take place November 16 - December 11. For more information, see the flyer at the end of this newsletter.

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FS WEEKLY CONTINUED:

Roy Warwick Retirement

It is bittersweet to announce that Roy Warwick, Director of Utilities Services, will be retiring effective 12/31/20 after 43 years of outstanding service to the University. Roy is a wealth of knowledge and a caring leader. His dedication to this department and the university is unwavering, and he will certainly be missed.

COVID - 19 Updates

Please be sure you are checking emails from Sam Ledford. To see the most recent COVID-19 briefing, visit <https://youtu.be/XjZ4Rh1mWBs>. If you missed any of the previous COVID-19 briefings, they can be found at the links located on page 5 under Communications & PR.

Farewell, Evan Thames (Landscape Services)

Evan has turned in his notice to leave UT in a few weeks, but we wanted to wish him a fond farewell. He started working here in the summer of 2018 as a full-time employee. He had worked on the first few years of a degree at Pellissippi and had an interest in continuing his education here at UT. He has successfully completed his bachelor's degree and will officially graduate in December. He starts his first day on his new job on November 30. He's staying local - working at a logistics company with a home base in Knoxville. This is a great reminder to all employees of the opportunity you have to pursue a degree program through UT! Congratulations, Evan!

Helpful Hints from the Haberdasher

Returning Uniforms When Leaving UT -

Your part:

- Return all uniforms to UT
- Count them in front of your supervisor/foreman
- Bag all shirts together with a yellow tag. Tag should simply read: QUIT
- Bag all pants together with a yellow tag. Tag should simply read: QUIT
- Place bag in appropriate cleaning bin

Our part:

- Supervisor/foreman will send me an email with details of the count*
- I will compare that number to what was issued and what is out to be cleaned
- If those numbers equal what you were issued - no charge
- If pieces are missing, you will have the cost of the missing pieces deducted from your last paycheck

*It is very important for supervisors and foreman to send me the Counted Uniforms email as soon as you have the count.

ADMINISTRATION

Special Projects:

- Veronica Huff has volunteered to be our Facilities Family Support Center Coordinator, so if you have a need (either physical or emotional) during this time

and want to anonymously seek out help, please reach out to Veronica via phone, text, or email during regular business hours (8a-5p), and she will work to make sure those needs are met if at all possible. Rest assured that those needs will not be shared by name. We know that this is a really challenging time for most of us. If your household income has been cut due to layoffs or you're

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FS WEEKLY CONTINUED:

struggling emotionally or mentally, please know that we want to make sure you're cared for. Veronica can be reached at vhuff@utk.edu or 865-382-1779.

FACILITIES OPERATIONS

Building Services:

- We are cleaning leaves and keeping the out of the buildings.
- We are focusing on increased sanitizing.
- We have been cleaning carpets on the 2nd floor of SMC, all main entrance rugs at Haslam, Hodges Library, the Pride Center in Melrose, International House, Dunford Hall on the 6th floor and entrance and elevator rugs in Greve.
- All our buildings have now gotten updated SDS sheets in closets. We have cleaned and organized custodial closets.
- Outside of Tyson House, we have removed cobwebs and cleaned lower windows.
- At Greve and Haslam, restrooms have been cleaned and we have been working on our winter project list.
- Our teams are working to complete our OSHA training and 2020 compliance training.

Landscape Services:

- Leaf removal continues.
- Thorton Athletic bldg: Repair landscape disturbed during steam repair.
- Reese and Carrick: Begin installation of new domestic water service.
- Cherokee Farm: Salvage existing river rock from bio-swales planned for demolition.
- Spring tulip bulbs installation will continue this week.
- Security cameras: Currently working with UTPD to selectively prune trees in conflict with camera angles.
- First Impression Projects: Landscape improvements at the Student Health Center will continue this week. Working on landscape design at McClung Museum in preparation for landscape renovation. Preparing McCord Hall for landscape installation during winter break.
- Second Creek remediation project: Coordination of tree installation during winter break.

- White Hall landscape and irrigation remediation project: Making preparations with contractor for work to be performed during winter break.
- Career Path Project: Making final adjustments to coordinate with new job family classifications before sending to HR for review.
- Interview candidates to fill approved vacant positions.
- Welcome new team member: Christopher Orr.

Arboriculture:

- McClung Museum - Pruning and plant removal on the First Impressions Project
- Melrose Hall - Dead Sugar Maple removal
- Melrose Park - Elm pruning for clearance of lamps and gazebo
- Circle Park - Dead Sugar Maple removal
- Winter and Spring Planting, Pruning and Removal Planning

Sanitation Safety:

- Worked on monthly building interior PMs.
- Worked on bi-annual building exterior PMs.
- Completed on-demand Pest Control work requests.

ENERGY MANAGEMENT

UT Office of Sustainability/Recycling:

Recycling Totals for November 8 to November 14:

- Bottles/Cans: 4,600 lbs.
- Paper: 11,200 lbs.
- Cardboard: 9,140 lbs.
- Manure: 7,450 lbs.
- Food: 13,848.5 lbs.
- Total: 46,239 lbs. / 23.20 tons
- Pallets: 79

Recycling Totals for Fiscal Year 2020:

- Bottles/Cans: 58,480 lbs. / 29.24 tons
- Paper: 113,120 lbs. / 56.56 tons
- Cardboard: 233,140 lbs. / 116.57 tons
- Manure Compost: 1168,560 lbs. / 84.28 tons
- Food Compost: 184,101 lbs. / 92.05 tons
- Total: 757,401 lbs / 378.70 tons

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FS WEEKLY CONTINUED:

ZONE MAINTENANCE

Zone 1:

- We are getting everything ready to do repairs while residents are on break.
- Staying caught up with work orders in the residence halls.
- The Plumbing Shop will be doing multiple repairs in North Carrick over the break.
- Filters will be changed over break.

Zone 2:

- A new drain line was installed for the air tank at the street machine room.
- Roof leaks and VAV boxes were repaired at Bailey.

Zone 3:

- Conference Center: Daily walk throughs, weekly generator test runs, assisted construction and boiler crew and daily building lock down. We are conducting trash removal, elevator track cleaning, restroom checks and repairs, fourth floor pumping repairs, ice machine inspection and sealing drains.
- Dunford Hall: Equipment checks and lighting repair.
- Henson Hall: Equipment checks and general maintenance.
- International house: Equipment checks and general maintenance.
- VolShop: Equipment checks and general maintenance.
- Baker Center: Equipment checks and general maintenance.
- Tyson House: Equipment checks and general maintenance.
- Greve Hall: Equipment checks and general maintenance.
- Haslam Business: Roof inspection, replaced ice machine and conducted general maintenance.
- SMC: Placed six white boards, built and placed bookshelf and chair on 5th floor, built desk in room 227, sealed air handler panel on ground floor, cleared drain on air handler and conducted general maintenance

Zone 4:

- Checked building heat in all dining halls.
- Repaired water filtering system at the Student Union.

- Repaired hotwell in Fred Brown.
- Repaired door closure in Hodges Library.
- Repaired sink at Anderson Training.
- Repaired food processor at PCB.
- Repaired steam cleaner at Student Union.
- Cleaning all diffusers and floor drains in all dining halls.

Zone 5:

- At Neyland Stadium, we repaired steam problem in grounds shop.
- At Football Complex, we checked and adjusted chemicals in pools.
- At Allan Jones, we checked and adjusted chemicals in pools.
- At Auxilliary Services, we worked on rollup doors on loading dock.
- At Regal Soccer, we checked and made needed repairs after South Carolina game.
- Throughout the zone, we conducted general building maintenance.

Zone 6:

- Maintaining environmental equipment.
- Addressing work order issues.
- Generator logging.
- Dabney Buehler - replace heating control valves.
- Hesler - check control issue greenhouses.
- Changing filters in air handling units.
- LED lighting project.
- Schedule roof contractor Hesler.
- Dabney Buehler repair heating coils.

Zone 7:

- The crew continues to work together on the Perkins window replacement project as it nears completion.
- We are doing our standard building walk throughs.
- We have been working to get steam turned back on in some of our buildings.

Zone 8:

- With the end of the semester coming very soon, we will continue to focus on all of our students needs.
- One-Call will see an increased call log in the coming weeks with students on the move.
- Commencement ceremonies will begin on Thursday and

ZONE MAINTENANCE CONTINUED ON PAGE 5

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ZONE MAINTENANCE CONTINUED:

run through Sunday this week with part of our team working fire watch for the events.

- Our LED lighting project will continue at the Plant Biotech building.

Zone 9:

- We will preparing to install new lighting for the flag poles at the Facilities Services Complex.
- Our daily, weekly and monthly Archibus work requests will remain an area of focus for us.
- We are having issues with carpet tiles raising up at different times at 1610 University Avenue.

ZM Specialties:

- Replaced two windows and a mirror at Clement Hall.
- Re-aligned and replaced glass partitions in Neyland stadium skyboxes.
- Entered equipment for food service locations in Thompson Boling Arena and Culinary Institute.
- Balanced Claxton offices 342, 343, 344.
- Working on various fume hoods and exhaust fans in Dabney-Buehler.

Lock & Key Services:

- McCord Hall- lock changes.
- Sigma Nu – repair lock.
- Steam Plant – repair lock.
- Stokely Management Center – renovation install locks.
- Silverstein Luper – front exit doors repaired.
- Ceramics Bldg. – repair lock.
- Haslam Business – change combination locks.
- Front Office – Processing key request, Open for key pick up an drop off.
- On Campus – assisting as needed.
- University Housing – many recores and repairs.

COMMUNICATIONS & INFO SERVICES

Communications & Public Relations:

- COVID-19 briefing links:
- Briefing #1 <https://youtu.be/PVIsb9SLLzk>
- Briefing #2 https://youtu.be/Ko_ZXrFGers
- Briefing #3 <https://youtu.be/wJyv7PJhwgU>
- Briefing #4 <https://www.youtube.com/watch?v=8SKqX4IvHII>

- Briefing #5 https://www.youtube.com/watch?v=df_bTaJDj_4
- Briefing #6 <https://youtu.be/hk-R6XvqZDK>
- Briefing #7 <https://youtu.be/oL1bKp3xkjq>
- Briefing #8 https://youtu.be/4_oWaPxxvENk
- Briefing #9 <https://youtu.be/ICnPSEsmxsY>
- Briefing #10: https://youtu.be/pufGH_NMumI
- Briefing #11: <https://youtu.be/mzULD7DiX2c>
- Briefing #12: <https://youtu.be/6rqP8-2i7HM>
- Briefing #13: <https://youtu.be/igAzax1yoBs>
- Briefing #14: <https://youtu.be/igAzax1yoBs>
- Briefing #15: <https://youtu.be/yLGpEAupGBM>
- Briefing #16: <https://youtu.be/5RwzrEH8Zow>
- Briefing #17: <https://youtu.be/rtoywdyJ-tI>
- Briefing #18: <https://youtu.be/nHBSbNCmaFE>
- Briefing #19: https://youtu.be/m_7RTfU8MoU
- Briefing #20: <https://youtu.be/t-Acd7ScfTs>
- Briefing #21: <https://youtu.be/LFHyxEqCxc>
- Briefing #22: <https://www.youtube.com/watch?v=WjUM2JNOrJ4>
- Briefing #23: <https://youtu.be/npobJvf7Y4I>
- Briefing #24: <https://youtu.be/fK9GeogCOH4>
- Briefing #25: <https://www.youtube.com/watch?v=g5W-KDzrvKk>
- Briefing #26: <https://www.youtube.com/watch?v=Nf48ntJqJV0>
- Briefing #27: <https://www.youtube.com/watch?v=XISS5Yutois>
- Briefing #28: <https://www.youtube.com/watch?v=u4Fl4pzmz9U>
- Briefing #29: <https://youtu.be/Po-sTP35jI4>
- Briefing #30: <https://youtu.be/9YOV1-pzG3k>
- Briefing #31: <https://youtu.be/XjZ4Rh1mWBs>
- Be sure to check any emails from Sam Ledford concerning COVID-19 updates.
- Your fall issue of The Facilitator is now available here: <https://fs.utk.edu/facilitator/>.
- The electronic employee comment box can be found at tiny.utk.edu/fscommentbox.

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COMM & INFO CONTINUED:

Employee Training & Development:

Training News:

- This year, 2020 Security Awareness Training is combined with Code of Conduct, FERPA, Title VI, Title IX and the Clery Act in one training curriculum. These training plans are customized based on your affiliation with the university (faculty, staff, graduate assistant, etc.) and your job requirements (Executive, IT, Safety, etc.). The **deadline** for completing this training is **December 18**.
- We've partnered with the Title IX office again this year to get translated training for the required Title IX training. We will print out the training packets for each person that needs them. Foremen should return completed quizzes to Rebecca Alcorn's desk where the quizzes will be graded and submitted back to the Title IX office for tracking.
- Your 2020 OSHA Training can be accessed at any time at <https://tennessee.csod.com/saml/default.aspx>. Sign in with your NetID and password. Then, click on "Your Transcript" and "Launch" to load the training. Remember that this training is available throughout the year and can be completed at any time. Please contact the Training Unit with any questions you may have.

IT Support and Maintenance:

Contact info for our team is as follows:

Jim McCarter -

Cell: (865) 438-0708

Email: jvm@utk.edu

Tim Baker -

Cell: (865) 206-6954

Email: tbaker41@utk.edu

Shawn Benson -

Cell: (423) 620-9913

Email: sbenson7@utk.edu

- New Computer installations.
- Plotter Troubleshooting.
- Printer Maintenance.
- Laptop upgrades.
- Training.
- COVID-19 Remote Assistance.
- Time Clock Relocation.

- Software Purchases.
- Autodesk License Management.

UTILITIES SERVICES

A/C Services:

- Reset AHU's 2&5 and verified the new control sequence of AHU 7 at Min Kao.
- Replaced the VFD cooling fan for AHU3 at Baker Center.
- Assisted the Building Commissioning Team with air balancing on the third floor at Claxton.
- Made temperature adjustments for labs B103 and B106 at JARTU.
- Freezer repairs at Presidential Court.
- Chiller repairs in West Skybox at Neyland Stadium.
- Unit flushes at Alpha Delta Pi.
- Multiple unit repairs at Fred Brown.
- Unit #2 repairs at CRC.
- Pump repairs at Kingston Pike.
- PTAC and servicing repairs on Campus.
- Downloaded and verified new control sequences for AHU's 1-6 at Min Kao.
- Assisted with AHU1 return fan motor operations at Bailey.
- Repaired and adjusted outside air dampers around the football field area at Neyland Thompson.
- New unit installation in 710 at SERF.
- New air dryer installation at JIAM.
- Replaced VFD cooling fans for AHU2 at Alan Jones Aquatic.

Electrical Services:

Security/Fire Alarm Group:

- Fire panel trouble and repairs at Delta Zeta, International House, new Vet School construction, Morgan Hall, Stokely Hall, Hess Hall, Fred Brown, North Carrick, Brehm Animal Science, and Thompson Boling Arena.
- Assisted Morristown Sprinkler with annual testing at Student Union Phase I, Chi Omega, Golf, Alumni Hall, Delta Sorority, and UTPD.
- Disabled/enabled devices for Rapid Fire inspections at Lindsey Nelson Baseball.
- Fire alarm drills at all Fraternity Locations.

UTILITIES CONTINUED ON PAGE 7

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UTILITIES CONTINUED:

- Relocated panic button at Equity and Diversity.
- Troubleshooting issue with A/C fault in panel at G-10 East.
- CARDAX Gallagher training at Simplex.
- Zoom meeting for Cardax upgrade for Android phones.

High Voltage:

- Daily 1-800 marking.
- Pumping vaults on campus.
- Repaired pole at AG Campus.
- Repairing 2 bollard lights that were hit at International House.
- Working with Plumbing shop to hydro vac 2 bollard location sites on Pat Head Summitt.
- Repairing burned out breakers at Tom Black Track.
- Replaced bollard lights at the AG Campus entrance.
- Electrical shop meeting.
- Assisted Interstate Mechanical with setting stainless steel box on old pad to enclose the H.V. cables and terms at SERF.

Secondary Electrical:

- Disabled OCC sensor at Anderson Training.
- Wired new exhaust fan in room B006 in South Carrick.
- Checking software and relays at Laurel Substation and Steam Plant.
- Troubleshooting contactor for return motor at Bailey.
- Assisted contractors with location of breaker for boiler at UT Conference Center.
- Added outlets on 5th floor west skyboxes at Neyland Stadium.
- Checking emergency ballasts and emergency battery back up at Sherri Lee Softball.
- Replaced 4 ballasts at McClung Museum.
- Assisted maintenance with tracing circuit to locate breakers at A&A and Ferris Hall.

Plumbing Shop:

- TN 1 Calls on campus.
- Pumped steam vaults on Campus.
- Fire Hydrant replacement on Campus.
- Waste water testing on Campus.
- Installing new sensor faucets on Campus.
- Repaired leak at condensate pumps at Walters Life.

- Repairing steam leak at Presidential Court.
- Repaired leak on steam trap at Food Science.
- Pulled pump at Min Kao.
- Unstopped sink in the kitchen at Panda Express.
- Unstopped drains in floor at Anderson Training.
- Installed new condensate pump at Alan Jones.
- Repaired condensate drains at Thornton.
- Digging holes at HPER.
- Working on storm drains at the Greenway.
- Repaired leak in penthouse at Mossman.
- Working on ice machine at Clarence Brown.
- Repaired steam leak at Austin Peay and Hess Hall.
- Repaired leak in lab at Strong Hall.
- Repaired leaking roof drains at Biosystems.
- Repaired pop off valves at Reese Hall.
- Reinstalled sink at Clement Hall.
- Repaired leak in lobby at South Carrick.
- Repaired condensate pump at the Vet School.
- Repairing leak at Senter Hall.
- Replaced steam valve at Student Health

Steam Plant:

- Ran heat tract on outside water line.
- Ordered salt and supplies for plant.
- Ran wire for doorbell.
- Produced 18,167,456 pounds of steam.

CONSTRUCTION SERVICES

- Alumni Memorial Building: Fire Marshal POCA list
- Art & Architecture: New counter tops in 1st floor restroom; Repair carpet in 224; Dimming controls for lighting 215A
- Ayers Hall: Install lockers in G012; Soundproof doors 208 and 247
- Biosystems Engineering and Soil Science Lab: Projector screen in classroom
- Black Cultural Center: Repair lobby tiles
- Campus: Window replacements- Perkins Hall; Replace University Seals; Wellness Screens
- Clarence Brown Theatre: Provide emergency locking for assembly spaces
- Communications: Renovate 227 and 447-offices and meeting room; Paint 339; Paint and carpet 328; Minor reno-

CONSTRUCTION CONTINUED ON PAGE 8

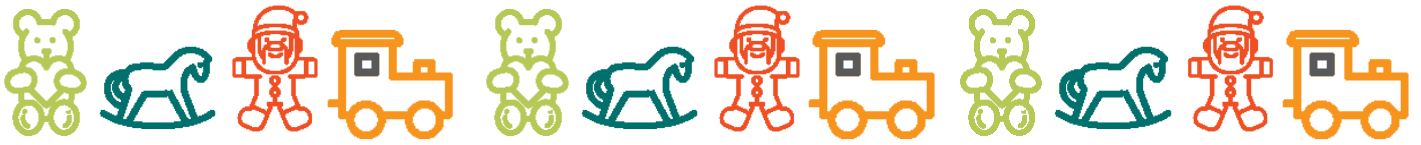
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CONSTRUCTION CONTINUED:

- vations 83; Paint 230; Paint 472; Water intrusion repairs; New fan coil units in 208, 209, 310, 314, 316, 317
- Dabney Buehler: New fume hoods
- Dougherty Engineering: Paint 210; Carpet 226, 304, 310, 312, 406, 407, 407A, 407C, 410 and 503
- Dunford Hall: Paint and carpet 2429; Paint and carpet 2332, 2333, 2424, 2425 and other misc. work; Wall repair and carpet cleaning 2304
- Early Learning Center: Additions to playgrounds at White and Lake Avenues
- Fibers and Composites: Remove equipment in 199
- Food Safety: Move fume hood from Ellington to room 10; Enclose part of room 100
- Food Science Building: Connect freezer and cooler in Pilot Plant to emergency power
- Greenhouse #10: Replace tile floor in 103
- Haslam Business Building: Install a light bar in 401
- Hoskins Library: Renovate 114 for classroom
- Jessie Harris: Paint 418 and 421
- JIAM: Electric work for labs G002 and G003; Electric work in 152; Add sink in 150; Add cup sink to hood in 216
- McClung Museum: Replace doors 6, 7, stairwell; Wiring for new desk location in lobby
- McClung Tower: Fire Marshal POCA list
- Min Kao Engineering: Reinforced walls with door and window 117
- Morgan Hall: Renovations per POCA
- Mossman Building: Add door seals to darken lab
- Neyland Stadium: Concrete repairs
- Neyland Thompson Sports Center: Haslam Field expansion
- North Greenhouse: New lights 109
- Nursing: Fire Marshal POCA list
- Panhellenic Building: Construct display area
- Perkins Hall: Install air filter in S008
- Presidential Court: Repair doors at loading dock
- Sigma Chi Fraternity: Install sink, toilet and fire alarm device
- Sigma Kappa: Fire protection for new fryers
- SMC: Renovate 2nd floor-paint, carpet, lighting
- Sherri Parker Stadium: Corrections for SFMO; Redo concrete ramp; Replace door and frame to maintenance shop
- Strong Hall: Ceiling mounted dust collector B010; Improve ventilation for cylinder cabinet and vacuum pump manifold 728
- Student Union: Signs for various areas; Emergency locking; Shell Space Buildout; Door hold open devices for Student Engagement; New bench seating (phase 1); Install back-up ice maker
- Thackston School House: Renovate for Pediatric Language Center
- Tom Black Track: Add water line at main gate; Raise drain to ground level
- UT Visitor Center: Renovation for Creamery
- Vet Med Center: Lobby renovation; Fire Marshal POCA list
- 2121 Stevenson Drive: fire Marshal POCA list



12th Annual 

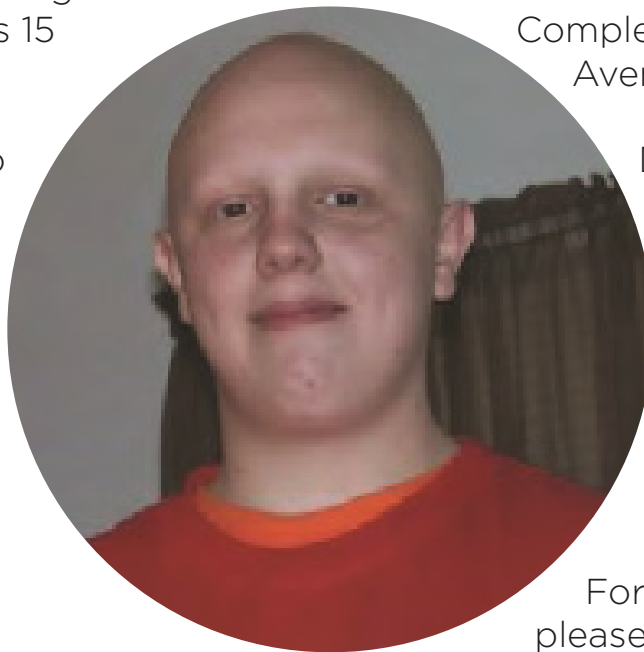
Toy Drive

The 12th annual toy drive honoring the memory of Ryan McDonald will be held November 16 to December 11. Ryan was killed tragically during a shooting at Central High School in 2008 when he was 15 years old.

If you would like to make a donation, please bring unwrapped new toys to the collection box that will be placed near the front entrance of the Facilities Services Complex, 2040 Sutherland Avenue.

The toy drive aims to inspire hope for area children dealing with difficult times during the holiday season.

To honor Ryan's memory, as well as his aspirations to become a children's counselor, toys are collected by Roger McDonald every year in his nephew's name.



Donations can also be given at all Knox area Ingles grocery stores including locations in Powell, Karns, Halls, Farragut, and Merchants Drive. All toys must be donated by December 11.

For more information, please contact Roger McDonald at 705-9994 or jmcdona3@utk.edu.

The toy drive benefits Helen Ross McNabb and Child & Family of Tennessee.

