Quality of Work Life Survey

You recently received an email asking you to complete a voluntary, anonymous survey on the quality of your work life. The purpose of this study is to learn more about your preferences for your workplace and your perception of it. The responses will help Facilities Services management to support initiatives for a better place to work and improve your quality of life at work.

The study requires participation in answering an anonymous survey that should take you at most 30 minutes to complete. Your participation in this study is voluntary, and we recommend answering all questions in one “sitting.” A flyer explaining the various ways to complete the survey is included at the end of this week’s newsletter. Please take the time to share your feedback.

Event Reminders: Ugly Sweater Voting, Coffee & Conversation, & Holiday Extravaganza

Please take note of these dates for upcoming events. We hope to see you soon!

- Ugly Sweater Contest voting is open through 12/14. Visit fs.utk.edu/holiday to cast your vote!
- Registration for Coffee & Conversation is now closed. Registrants will receive a reminder on Tuesday.
- Our annual Holiday Extravaganza is scheduled for this Friday, December 16 at 11:30 in the Student Union Ballroom

Upcoming Retirement Parties - Vera Racilla, Peter Scanlan & Veronica Huff

A retirement luncheon is planned for Vera Racilla and Peter Scanlan on Thursday, December 15 at 11am in Rooms 101/102 at the Facilities Services Complex. Both Vera and Peter have worked on our Building Services team for a number of years (Vera - 10 years, Peter - 15 years) and have been an asset to their co-workers and those they serve. They will certainly be missed!

Veronica Huff will be retiring after 25 years of dedicated service, and you’re invited to celebrate with her at a breakfast on January 4, 2023. At her request, an invitation flyer is included at the end of the Weekly.

December Training Newsletter Out Now!

Last week, the December Training newsletter went out with all manner of helpful hints, suggested training opportunities and important dates. If you have not already read through that newsletter, it’s worth revisiting!

Message from Jim Tolbert

Attention Supervisors & Foremen: If you have team members that are missing uniform items please email Jim Tolbert at: TheHaberdasher@utk.edu. And he will do all he can to find the items or have them replaced. IF AFTER 2 WEEKS AND THE ISSUE HAS NOT BEEN RESOLVED PLEASE CONTACT JIM. Without a follow up email, he will assume the issue has been resolved and nothing else needs to be done.
OPERATIONS CONTINUED:

OPERATIONS & LANDSCAPE

Landscape Services:
• Zeanah Engineering: Provide excavation for emergency water main break.
• Irrigation Systems: GPS locate all underground valves, meters, and components.
• Annual Audiometric Testing: Complete OSHA required hearing tests for all Landscape Services personnel.
• Submit contract language to UT Procurement for blanket landscape installation bid package
• Vet Med Addition: Attend progress meetings and work with contractor during installation of irrigation and landscape improvements. (cont)
• Ayres Hill Entrance: Installation of new landscape at Cumberland Avenue. (cont)
• Rocky Top Dining: Repair of landscape and irrigation associated with recent repairs of a steam leak (cont)
• TREC: Provide excavation support to the Plumbing team for repair of steam condensate leak (cont)
• Sorority Village: Assist Plumbing with excavation for repair of leaking geothermal pipe (cont)
• Leaf Removal campus wide (cont)
• Morgan Hall: Participated in monthly progress meetings for window replacement/brick tuck-pointing in order to discuss protection of the landscape (cont)
• College of Law: Working with FS Design on landscape enhancement plans. (cont)
• Ayres Hill ADA staircases: Coordinate with FS Design on landscape plan for new staircases (cont.)
• Campus wide: Maintenance pruning to younger trees (on-going)
• Recruiting to fill vacant positions

Sanitation Safety:
• Completed pest control requests

ZONE MAINTENANCE

Zone 1:
• We had several issues due to rain last week.
• Knoxville boiler resolved the issue with the new PVI at Reese.
• Working on replacing thermostats in stem traps in Massey units trying to isolate a blow by.
• This week is quiet week in the resident halls and finals are the next 3 days. SILENCE!

Zone 2:
• Repaired auditorium seating lights at Clarence Brown
• Changed air handler belts at Carousel
• Switched over a lot of fan-coils from AC to heat, communications and student services.
• Clean leaves and debris off AHT plaza and unclogged the drains
• Repair exhaust fans at communications
• Replaced paper towel dispensers in A&A and Ceramics
• Student services 301G lost power
• Replaced ceiling tiles and repaired lights in suite 209 Communications

Zone 3:
• Zone 3 is working diligently on monthly PMs
• Cleaning out gutters, down spouts and dry pits
• Answering and responding to calls
• Escorting EHS through buildings for inspection
• Prepping buildings for winter and cold temperatures
• Assisting contractors and unlocking doors for Telephone Services

Zone 4:
• Replacing ballasts and lights in Phase 1 of the Student Union
• Repaired a toaster in Phase 2 of the Student Union
• Repaired a hot well at Rocky Top Dining
• Replaced cooler shelves and ballasts at Stokely
• Working on pizza ovens at Thompson Boling Arena
• Repaired a grill at Volunteer Hall
• Replaced fluorescent lights with LED at Anderson Training

Zone 5:
• At Neyland Stadium, checked and made repairs as needed after one round of football recruitment and ahead of the next
• At the Football Complex, checked and adjusted chemicals in the pools
ZONE MAINTENANCE CONTINUED:

- At Allan Jones, checked and adjusted chemicals in pools
- At East Stadium, checked and made repairs as needed, assisted the plumbing shop with installation of a toilet on the first floor
- At Regal Soccer, checked and made repairs as needed
- Throughout the zone, conducted general building maintenance

Zone 6:
- Generally maintaining environmental equipment.
- Generally addressing work order issues.
- Unlock doors.
- Air filter changing zone wide.
- General led lighting project.
- Service Generators.

Zone 7:
- Helped shops while working to fix water main break at Zeanah
- Also fixed enterer water leak and cleanup of water in Zeanah
- Replaced lights in the AUD at Alumni Memorial
- Working on radiators and wall units at Perkins and Ferris

Zone 8:
- We replaced the motor for the return fan on AH-2 at the JARTU Building.
- We have had issues with our building heat supply water stopping up coils in the BESS Lab building.
- We are still awaiting parts from Trane to repair an Air Handler in the Brehm Animal Science building.
- We have several repairs in the animal holding area at Brehm after the event this past weekend.
- Our One-Call team continues to answer calls for the entire UTK campus.

Zone 9:
- We are having issues with our heat on units #1&2 at the Glazer Building in Oak Ridge.
- We continue to make adjustments as EHS makes their move into the Middlebrook Building.
- We will focus on our monthly Archibus work requests this week as we get closer to the end of the year.

ZM Specialties:
- Caulked windows at Conference Center and Clarence Brown Theater
- Set up suppression rules for monthly, quarterly, and annual cooling tower PMs and updated safety precautions sections
- Corrected boiler records for UTPD/11th Street Garage
- Scrubbing equipment data for migration to Oracle
- Tested face velocity of fume hood in Hesler Biology room 508
- Repaired door arm and reset operator at Student Union Ph II
- Repaired entrance door frame at Dabney-Buehler room 103
- Transported lifts to various campus locations

Lock & Key Services:
- Hodges Library – exit device not staying latched
- Nursing Education – install combination lock
- Jessie Harris – install security plate
- Walter’s Academic – install combination locks
- Dabney/Buehler, Morgan Hall – repair locks
- A & A – Exit Hardware knocked off door
- Pediatric Language Clinic – install hardware and secure door
- ON Campus – assisting as needed
- Front Office – Processing key request, key pickup and drop off
- University Housing – many recorces and repairs

UT Office of Sustainability/Recycling:
Weekly Recycling Totals:
- Bottles/Cans: 3,920 lbs.
- Paper: 4,740 lbs.
- Cardboard: 0 lbs.
- Weekly Total: 8,660 lbs.

Fiscal Year Recycling Totals:
- Bottles/Cans: 116,557 lbs./58.28 tons
- Paper: 182,000 lbs./91 tons
- Cardboard: 141,240 lbs./70.62 tons
- Pallets: 159,972 lbs./79.99 tons
- Electronics: 5,893 lbs./2.95 tons
- Batteries: 1,978 lbs./0.99 tons

SUSTAINABILITY CONTINUED ON PAGE 4
• Plastic Film: 2,242 lbs./1.12 tons
• Scrap Metal: 102,685 lbs./51.34 tons
• Yearly Total: 712,566 lbs./356 tons

Hosted 4 volunteers at the Compost Facility
Completed the Residence Hall Composting Pilot survey
Launched the POWER Challenge Reward survey to see which improvement residents of Laurel Hall would like for their participation in the event.

COMMUNICATIONS & INFO SERVICES

Communications & Public Relations:
• Send any photos of your work team that you'd like to see featured on FS social media directly to Sam at sjones80@utk.edu or 865-771-1531
• The electronic employee comment box can be found at tiny.utk.edu/fscommentbox.

Employee Training & Development:

Upcoming Training
• Mandatory Emergency Management Training is scheduled for the following dates. Please ensure you attend one of these sessions. Dates and times for this training are below. All sessions will be held in FSC 101/102.

Tuesday, January 10 at 8:30 a.m. – 10:00 a.m.
Wednesday, January 11 at 2:00 p.m. – 3:30 p.m.
Thursday, January 12 at 10:00 p.m. – 11:30 p.m. (for second and third shift employees)
Thursday, January 26 at 10:00 a.m. – 11:30 a.m.
Thursday, January 26 at 5:00 p.m. – 6:30 p.m. (for second shift employees)

• STRIDE for Staff is a great tool and resource for all staff who will serve on exempt and non-exempt searches. To register for any STRIDE for Staff session, log into K@TE, access the event calendar, and click on the session title for the date and time you wish to attend. UT Knoxville will host STRIDE for Staff sessions on the following dates:
  1. December 15, 1:00 – 2:30 p.m., In-person
  2. January 19, 1:00 – 2:30 p.m., In-person

Training News:
• 2022 OSHA Training - If you have not yet completed your OSHA Training for 2022, please do so ASAP.
• 2022 Compliance Training - 2022 Compliance Training is loaded in K@TE. If you have not already completed this required training for 2022, please do so. The deadline for completion is in mid-December.
• Training Calendar is available online! Visit https://fs.utk.edu/comminfo/training/ to view upcoming training dates, times and information throughout the year. The calendar is located below the "Login for online training" link. Check back often as new events and opportunities are added often!

Information Technology:
• Intune Troubleshooting
• Surplus property Disposal
• New computer installation
• Intune Troubleshooting
• Conference Room Setups
• Conference Room Repair Assistance
• Intune Troubleshooting
• Elevator Switch Software Installations

UTILITIES SERVICES

A/C Services:
• Changed out leaking circuit setter at Tyson House.
• Repaired freezer rack system at Rocky Top Dining.
• Repaired Units # 22 and # 25 at Middlebrook Pike.
• Repaired the walk-in cooler at Food Science.
• Repaired leaking chilled water pipe at Alumni Hall.
• Repaired undercounter unit at Vol Hall.
• Replaced hot water coil in room #601 at Dabney Buehler.
• Restored service to walk in cooler at SERF room # 701.
• Repaired leaking unit at Anderson Training.
• Repaired fresh air make up unit at Magnolia.
• Rebuilt chilled water pump at Strong Hall.
• Replaced 15 hp motor in roof top unit at the Steam Plant.
• Repaired boiler at UTPD.

UTILITIES CONTINUED ON PAGE 5
Repaired leak on steam coil at the Museum.
- Rebuilt chilled water pump at Plant Biotech.
- Repaired Leibert units at SMC.
- Repaired high bay heaters at Fiber and Composites.
- Found faulty control card in room 224 of Hesler.
- Troubleshot LG unit t-stats at Henson.
- Reset AHU 3 at Humanities.
- Verified controls in room 472 and 475 at Dabney.
- Began troubleshoot heating issues in opera practice rooms at Alumni.
- Found blown fuse in bypass actuator at the Biology.
- Found faulty drive for AHU 8 at Student Union.
- Began troubleshooting heating issues in Dean’s suite at Law college.
- Changed hot water actuator in basement of Alumni Memorial.
- Troubleshot heating issues at BESS building.
- Repaired leaking airline in room 341 of A&A.

**Electrical Services:**
- Assisted MASCO with daily and monthly pump tests.
- Disable/Enabled devices for AC shop at McClung Museum.
- Disable/Enabled devices for Contractors at S&E, Music, Dougherty, and Student Union.
- Fire Watch at TBA.
- Traffic light troubleshooting at Volunteer and Pat Head Summitt.
- Assist with water main break at Zenah.
- Performed fire drills at Sororities and Fraternities.
- Reset red light on Volunteer.
- Changed batteries in panic buttons at Student Services.
- Check door panic at Plant Biotech.
- Replace URI in the rotunda at Anderson Training.
- Checked access door at Mossman and Fab Lab.
- Assisted Simplex with new door installation at Hodges Library.
- Installation of replacement LED lighting at UT Drive Building B (Paint Shop).
- Training: Work Zone Safety.
- Troubleshooting and repair of Shunt Trip circuit breaker for ANSUL System at International House.
- Troubleshooting and repair of Building Lighting at JEWEL Building.
- Troubleshooting and repair of power at Stokely Management Center.
- Troubleshooting and repair of damaged building feed at Anderson Training Center.
- Consultation with Radio Station for future installation of UPS Power.
- Log max demand and verify switchgear can handle additional chiller load for new chiller.
- Remove Power Meter and Log Data at Daugherty Engineering Building.
- Remove Power Meter and log data at Nielson Physics Building.
- Troubleshooting and repair of Air Handler Unit controls at Ferris Hall.
- Troubleshooting and repair of Lutron exterior Building lighting at Tickle Engineering.
- Troubleshooting and repair of faulty under – slab power raceway at TREC.
- Troubleshooting and repair of lighting switch at Baker Center.
- Installation of closure plugs and breaker blanks at UT Drive Building B Rocketry Lab.
- Troubleshooting and repair of Lutron Building Lighting System at Mossman Engineering Building.
- Installation of dedicated circuit for grinder toilet at Neyland Stadium.
- Lutron programming at Business Incubator.
- Changed campus standards pole light fixtures and changed out globes at Student Health, Fraternity Park, Johnny Major Drive, A&A and Tom Black Track entrance.
- Investigated manhole # 22 and duct banks for Neyland Stadium Project.
- Completed manhole and circuit ID’s for LA Substation Survey.
- Responded and repaired piping that was broken at the Anderson Training Center Project.
- Attended Nursing DD print review with Design at
Facilities Services

Utilities Services:

- Cleaning the Laurel Substation.
- Contacted Progression to reset control cabinet for lights at Volunteer and Pat Head Summitt.
- Worked with GC of TRECS outdoor pool project on lighting.
- Removed and old fluorescent light fixture at the old Paint Shop.
- Worked on damaged outside lighting electrical line and picked up a light tower for the Zeanah water main repair.
- Checked and started all H.V. trucks and trailers on Bone Yard Hill.
- Met with Geoservices, KUB, UTFS, UTPS, and UTRP about drop out site repairs at Cherokee Farms.
- Troubleshooting lights at Tickle.
- Troubleshooting trouble on panel from freezers at Rocky Top.
- Assisted plumbing shop with repairs to fire pump water lines at Zeanah.
- Checking and pumping HV manholes.
- Marking and logging in daily Tennessee 1-800’s.
- Monthly meter readings.
- Checking campus lighting.

Plumbing Shop:

- Repairing a water main break and replacing a relief valve at Zeanah Engineering.
- Investigating a natural gas odor at 11th Street Garage and Business Incubator.
- Repairing issues in the bathroom at Regal Soccer.
- Performing geothermal investigation, repairing water heater, repairing a backflow leak, repairing a drain leak and investigating high water bills at Sorority Village.
- Repairing new toilet at Neyland Stadium.
- Cleared area drain at Early Learning Center.
- Repaired a water leak at Frieson Black Cultural Center.
- Repaired a drain leak at South Carrick Hall.
- Repairing restroom at UT Drive Building B.
- Repaired urinal and leak at Walters Academic.
- Repaired leaking heat exchanger at Student Aquatic Center.
- Installing bottle fillers, Leslies and PVI’s across campus.
- Installing new sinks and faucets and repairing a drain line at Andy Holt Tower.
- Pump steam vaults on campus.
- Daily 1-800’s.

Steam Plant:

Construction Services:

- Alpha Delta Pi: Renovate 1st floor restroom
- Andy Holt Tower: Renovate 7th and 8th floors
- Art and Architecture: Renovate 455
- Austin Peay: Paint and carpet 301E
- Ayers Hall: New work station 313
- Bailey Education: Electric A232; Remove shelving on 2nd floor; Paint and carpet A227; Paint and carpet several rooms on 3rd floor
- Baker Center: New offices on 3rd floor
- Bass Building/Body Farm: Replace storage shed
- Biosystems Office Building: Wiring for cubicles
- Burchfiel Geography: Divide 402 and 403 into smaller rooms
- Campus: Refurbish outdoor basketball courts behind Fraternities; VFI winners 2022; Trash and recycling pads on Lake Ave.; Aramark assistance at several locations; Water meters for cooling water make-up
- Claxton Building: Carpet 302, 303, 442
- Communications: Fire Alarm paging; Weatherproof TVs on patio; Paint 81, 91, 275, 283, 472
- Conference Center Building: Move State Comptroller 307; Paint and carpet 4th floor; Utility connections for leased dish machine 402A; Renovate Suite 313
- Dabney Buehler: Replace fume hoods in 408, 507, 508, 607, 608; Install dishwasher 302
- Dougherty Engineering: Renovate 101 for welding and robotics lab; Paint and carpet 423
- Early Learning Center: Fire Alarm paging White Ave.; Work on White Ave. playground
- Equity and Diversity: Install a ramp
- Facilities Services: Modifications to compressor; Reinstall wind turbine; Add grill in supply duct equipment 101
- Food Science Building: Renovate 215 for Creamery kitchen
- Glazer Building: Renovation for classroom
- HPER: Paint 331, 336, 330, 351, and 360A2; Fire Alarm
CONSTRUCTION CONTINUED:

- Paging: Paint and repairs B025A; Paint and carpet 119
- Haslam Business Building: Combine 319 and 320 for offices; Renovate 308 for Marketing & Comm. staff; Switch access controls to UTPD server; Floor receptacles 201; Wall receptacles 327; Cloaking film for conference room
- Husler Biology: Electric work 103 and 114; Additional room exhaust 544
- HPER: Install concrete pit 135E; Paint and floor repair B025A
- Hodges Library: Voice transmittal over Fire Alarm; Replace elevator lobby lights 3-6; Replace 6 light fixtures in Special Collections; Repair loading dock
- Hesler Biology: Electric work 103 and 132; Access control on back door; Add an outlet in the caged area
- Lindsay Nelson Stadium: Electric and fire suppression 208
- McClung Museum: Raceways for wireless access points; Paint and floor work in Egypt gallery
- Middlebrook Building: Add a door with access controls to 2nd floor office suite; Raceways for wireless access points; Renovate 103-110; Shelving for Vol Shop
- Morgan Hall: Paint 104 and 308F
- Mossman Building: Access controls 221; Remove door and casework 625A; Electric work 229
- Nielsen Physics: Make 404 an office
- Nursing: Electric work 306C
- Panhellenic Building: POCA Renovations
- Pendergrass Library: New entry doors
- Perkins Hall: Electric work 5001
- Phi Delta Theta: Install new flood lights
- Pi Kappa Alpha: Renovate bathrooms
- Presidential Court: Security fence around HVAC unit
- SERF: Utility work and drains for polisher in 309; Renovations for 106 and 108
- Sigma Chi Fraternity: Replace window and add bottle filler; Replace HVAC system
- SMC: Door film on 2nd floor; Move faculty from 3 to 6
- South College: Paint and flooring 101 and 101A
- Steam Plant: Gates and bollards
- Strong Hall: Lab renovation in 720F
- Student Health: Renovate 288A and 288B for offices; ADA operator and access controls 1st floor door; Fire Alarm paging
- Student Services: Paint 201L, 401F, 401G, 401H; Renovate Suite 413; Fire Alarm paging
- Student Union: Painting in Suite 383; Hold open closers on 2 connector doors; Additional electric and lighting upgrade 383H; Electric work in 191I
- Taylor Law: Paint and carpet floors 1, 2, 3; Paint 249; Refurbish patio
- Temple Hall: Paint 2nd floor corridor; Blinds in classrooms
- Thompson-Boling Arena: Replace drain line; Repair handrails on bridge; Electric for pizza oven
- Tickle Engineering: Alterations to 503 for offices and meeting space
- UT Drive Services Building A: Shelving 128
- UT Drive Services Building B: Renovation 101 for sculpture studio; Anchor air tank 107
- Volunteer Hall: Paint stairways
- Walters Academic: New work station A303; Renovate D205
- Zeanah Engineering: Additional electric work in wood and metal shops; Door controls and electric work 313, 315, 317; Electric and lab exhaust 402; Move lab from SERF 108 to 517; Connect CNC milling machine G117; Add a door to 210B; Electric work in G112; Door holders for 4th floor Dean’s suite; Utility connections for polisher in 111; Exhaust work in 237
- Zeta Tau Alpha: Paint bathroom; Replace some indoor lights; Interior painting
- 1610 University Ave.: Hold open on corridor door
- 1817 Melrose Ave.: Install a door between 101 and 102
- 2023 Classroom Upgrades: Renovate several classrooms on campus
- 22nd Street Duplex: Make restroom
- 22nd Street Duplex: Make restroom accessible
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Quality of Work Life at Facilities Services

If you are an employee of Facilities Services at the University of Tennessee, help us improve your working conditions by completing this survey! Just scan the QR Code, or use the link provided below.

tiny.utk.edu/fsqual

Would prefer to do it in paper?

- Request an electronic file to print the survey. Please send an e-mail to fbagher1@vols.utk.edu with your request.
- Pick up a print and an envelope from the front desk at the Facilities Services Complex with Geneva Andrew.
- Request an interview with the research team. Notify via e-mail to fbagher1@vols.utk.edu, emaciasd@utk.edu, or call 865-974-7643.

If you have any questions, please contact us!

fbagher1@vols.utk.edu
emaciasd@utk.edu
dwebb32@utk.edu
SECOND ANNUAL

UTFS UGLY SWEATER CONTEST

Submit a photo of yourself in your ugliest holiday apparel to Sam Ledford by November 28. Online voting will run 11/30 - 12/14. Cast your vote at fs.utk.edu/holiday.

Winner will be announced at the Holiday Extravaganza on 12/16.

No Photoshop entries will be included in the contest.
JOIN US FOR A

HOLIDAY EXTRAVAGANZA

FRIDAY, DECEMBER 16, 2022 AT 11:30AM
STUDENT UNION BALLROOM (272)

PRIZES + FOOD + FUN

Shuttle Schedule:

10:45a - Conference Center | 11:00a - FSC Central Supply Roll-Up Door
11:15a - Ag Campus
Ag Campus Pick-up at Joe Johnson and Service Drive

If you have questions about the event or shuttle service, please contact Veronica at 974-2391 or vhuff@utk.edu
Please join us for a celebration as Veronica Huff retires after 25 years of dedicated service!

01.04.23
8:30 in the morning
FSC Rooms 101/102
2040 Sutherland Ave.
Knoxville, TN

FOR MORE INFO:
VHUFF@UTK.EDU